Swapna Subbagari **|** CSM **|** Azure **|** Data Analyst
207-249-9407 | subbagari.swapna@gmail.com

PROFESSIONAL SUMMARY

I worked as **Sr. Business Analyst, Scrum Master** and **Product Owner** with proven history of successful product management. During **12+ years of experience**, I led several strategic initiatives (CapEx) and OpEx initiatives which directly improved practitioner productivity. I have worked in domains such as **Retail, Health care, Agriculture, Airlines, Sales, Risk & Compliance, CRM**. As a trusted advisor, I provided technology consultation in products while maintaining excellent record of developing strong customer relationships, developing strategic alliances, and building great project teams. My ability to think out-of-the-box had produced innovative solutions, creating value to customers. I always encouraged and implemented process improvements by removing bottlenecks, resulting in reduced operational cost. Having strong people skills created team-building opportunities by providing constructive feedback on the performance of the team.

Areas of Expertise:

- **Risk and Compliance**
- **Global Services,** CRM
- **SAFe®** and **Scrum agile**
- Operational Efficiency
- **Epics and User stories**
- **Power BI, SQL, Mongo**
- **Python, Pandas, Matplotlib**

- Analytics and reporting
- **Scrum Master**
- **Jira, TFS, Agile Central**
- Strategic vision and planning
- SAP, Microsoft, and Cloud
- Front End (HTML, CSS, JS), Flask

EXPERIENCE

AGCO Corporation   **(Jul'19 – Jun'21)**

Scrum Master/ Project Manager Consultant

- Managed multiple Strategy based projects and Enhancement requests at a time while Creating the **product roadmap** which **accomplishes the goal of the vision**.
- Introduced **Agile scrum Methodology** in GTS (Global Technical Services team), Coached and trained the team to use Agile in JIRA.
- Lead and facilitated scrum events- **Daily Scrum, Sprint grooming, Sprint planning, Sprint Demo and Retrospectives.**
- Have written **Epics, Features and user stories** and Worked with cross-functional teams in planning a **product release**.
- Demonstrated **success in releasing products and generated reports** that meet and exceed business objectives.

Delta Airlines   **(May'18 – Sep'18)**

Scrum Master/Project Manager Consultant

- Responsible for Delta wide App Modernization project which involved more than 20 teams, IT Data Integrity Program (Actifio Backup project) with a budget of over $18M which involves collaboration with vendor companies, clearing multiple data centers in multiple locations and other upgrade related projects.

- Managed multiple OpEx features for Windows and Linux teams within Infrastructure and Common Svcs Department.
- Travelled occasionally to different datacenters to gather the server information and coordinated with respective teams to get those decommissioned.
- Maintained, communicated, and reported the status of the projects as needed by the senior management.

United States Department of Agriculture (USDA)   **(Apr'16 – Jul'16 & Oct'17 – May'18)**
Scrum Master / Product Owner
- Managed different projects for Plant Variety Protection Office (PVPO) and Organization for economic cooperation and development (OECD) within Agricultural Marketing Services (AMS) department.
- Worked for the Agricultural Marketing Service (AMS) department, Dairy team, understanding the existing application and gathering requirements for new functionalities.
- Facilitated and coordinated all the scrum ceremonies as needed to determine the plan of execution and action items for the team involved.
- Generate a monthly report on all the projects as per the needs of the team that will include the progress on the work and any impediments along with the possible solutions and requirements.

Schneider National, Green Bay, WI   **(Jul'16 –Oct'17)**
Scrum Master
- As a scrum Master/PM, I helped drive the transformation from Waterfall to Agile by providing training and conducting sessions on how Agile works and let the team know the part they play and the responsibilities they hold towards the agile process.
- Managed D4 Bulk Business projects which generated a revenue of over $12M over a period of 3yrs.
- Monitored Scope, Schedule, Resources and Budget on all the projects.
- Created cost plans for projects using Clarity and Workbench and projected the ETC's for remainder of the project duration and conducted the Budget Analysis.
- Managed MSM teams and Work on Invoices coming from different Vendor teams to get them actualized on projects and provide consolidated financial report.

Anthem, Virginia Beach   **(Jun'15 – Apr'16)**
Business Analyst Consultant
- Worked within the Enterprise Reporting team and Claims Recovery team analyzing and understanding the new and existing reports and the Legacy and CCERT applications.
- Worked with approximately 16 teams from Business to create CCERT application. Different teams included Vendors, Invoices, RNF's, Escalated Recoveries, NegBal, Offset Eligible, RCM and so on.
- Facilitated Release Planning, Sprint Planning, Backlog Grooming, and Retrospective meetings across all the teams.

Campbell Soup Company (CSC), Camden, New Jersey   **(Mar'09 – May '14)**
SAP Business Planning Consultant/ Business Analyst

- As a BPC Consultant, Scheduled process chain development to support master data loads from BW to BPC. Executing the optimization tool for light and full optimization.
- Generated security reports for audit purposes by user, by team, by task profiles and by member access profiles.
- As a BA, Performed Requirements Gathering and Analysis, interviewed the SME (Subject Matter Experts), and ensured that contributors and all key stakeholders were motivated to complete assigned tasks

EDUCATION

- **Currently pursuing Data Science and Analytics program at Georgia Tech.**
- **Master of Science in Applied Computer Science – 2008**
  Northwest Missouri State University, MO.
- **Bachelor of Technology in Information Technology – 2006**
  Padmasri Dr. B.V.Raju Institute of Technology, Andhra Pradesh, India

ADDITIONAL DATA

- Certified Scrum Master Professional (CSMP).
- Certified Microsoft Azure Fundamentals AZ900
- Microsoft Certified Technology Specialist (MCTS and MCTS BI).

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