

Best-in-class customer and employee engagement

A software suite that is intuitive and easy to use so you have a happy and engaged workforce who in turn help you build and create lasting relationships with customers for life.

GET STARTED



Refreshing business software that your teams will love

All of our products are ready to go, easy to use and offer great value to any kind of business.

For your customers



Freshdesk

Delight your customers with effortless omnichannel service.

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Freshsales

Grow your revenue fast with context-driven sales.

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Freshmarketer

Personalize your marketing with simple, powerful automation.

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For your employees



Freshservice

Streamline your IT service and manage internal requests from your employees.

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Freshteam

Modernize HR with a unified digital experience.

[→ Learn more](#)

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The Freshworks Promise

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There are hundreds of vendors you deal with, who may promise you a thousand things.
Wondering how we're different?

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Trusted by 50,000 customers around the world



Here's what our customers have been saying about us

“



”

“We adopted Freshworks' Freddy Omnibot platform for highly automated and personalized customer experience. For PhonePe, Freddy fetches context from the transactions made and offers contextual assistance for a personalized self-service experience from right within the app. We have been using it for a year and can confidently say that we have accomplished most of what we had in mind.”

Vishal Gupta
Head of Product
PhonePe



We are among the Top 25 cloud companies to work for

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