# **Amazon Business Problems**

### 1. Analyze Payment Methods and Sales

- Question: Which payment methods are most commonly used by customers?
- **Purpose:** Optimize payment gateway options based on customer preferences.

## 2. Identify the Best-Selling products

- Question: What are the top 5 best-selling products by total quantity sold?
- **Purpose:** Identify high-demand items to focus inventory and marketing strategies.

## 3. Find Highest Rated Category in Amazon

- Question: Which product categories generated the highest total revenue?
- Purpose: Understand which product lines are the most profitable.

## 4. Find Total order and Analyze Order Status

- Question: What is the total number of orders by each order status (Completed, Cancelled, Pending)?
- **Purpose:** Monitor fulfilment efficiency and detect customer service or logistics issues.

## 5. Analyze Revenue by cities

- Question: What are the top 5 cities by revenue contribution?
- **Purpose:** Identify geographic markets with high sales potential.

#### 6. Identify Best customers of Amazon

- Question: Who are the top 5 customers based on total spending?
- **Purpose:** Target high-value customers with loyalty programs or exclusive deals.

#### 7. Find Revenue Trends

- Question: What is the monthly revenue trend?
- **Purpose:** Track growth or decline in sales performance over time.

#### 8. Analyze Category wise Product

- **Question:** How many orders were placed for each product category per month?
- Purpose: Analyse seasonal trends and adjust inventory accordingly.

## 9. Find Product That Not Performing

- Question: Which product has the highest cancellation rate?
- **Purpose:** Investigate product-related issues that may affect customer satisfaction.

# **10.Find Customer Spent on Average Order**

- **Question:** What is the average order value (AOV)?
- Purpose: Evaluate customer purchasing behavior and upselling opportunities.