

Introduction to the Hotel Support Project

Dr. Vasilii Ganishev

Lead Data Scientist Automotive Industry, Germany Al Expert



Project Overview

Introduction to the Hotel Support Project concept:

- Al-powered hotel customer support system
- Multi-agent system



Project Overview

Benefits



Round-the-clock service



Faster response times



Consistent answers



Scalability



Objectives:

- Motivation:
 - 24/7 availability for customer inquiries
 - Reduce workload for human agents
 - Ensure compliance with company guidelines
- Emphasis on hands-on learning with real-world application



Thanks