

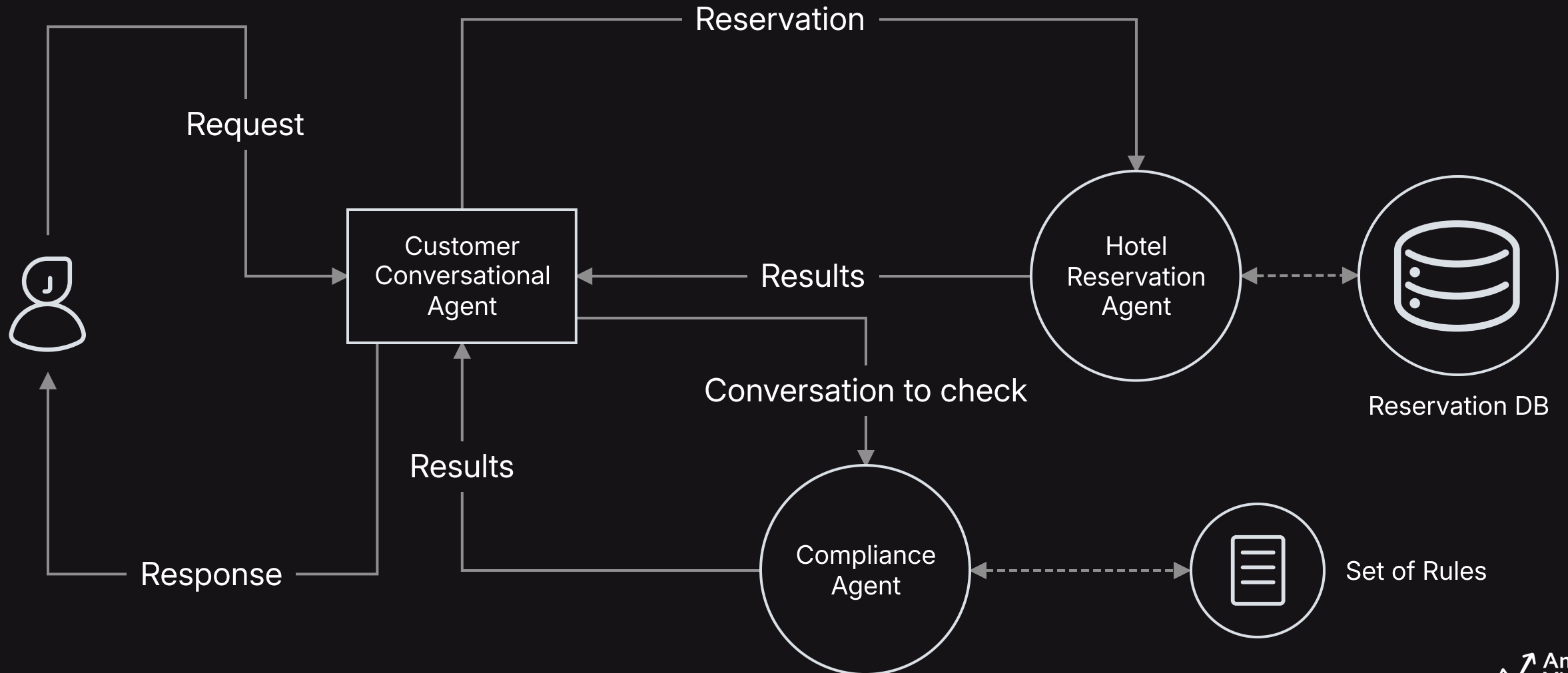
Adding Advanced Agents (Optional Extensions) - Sentiment Analysis

Dr. Vasilii Ganishev

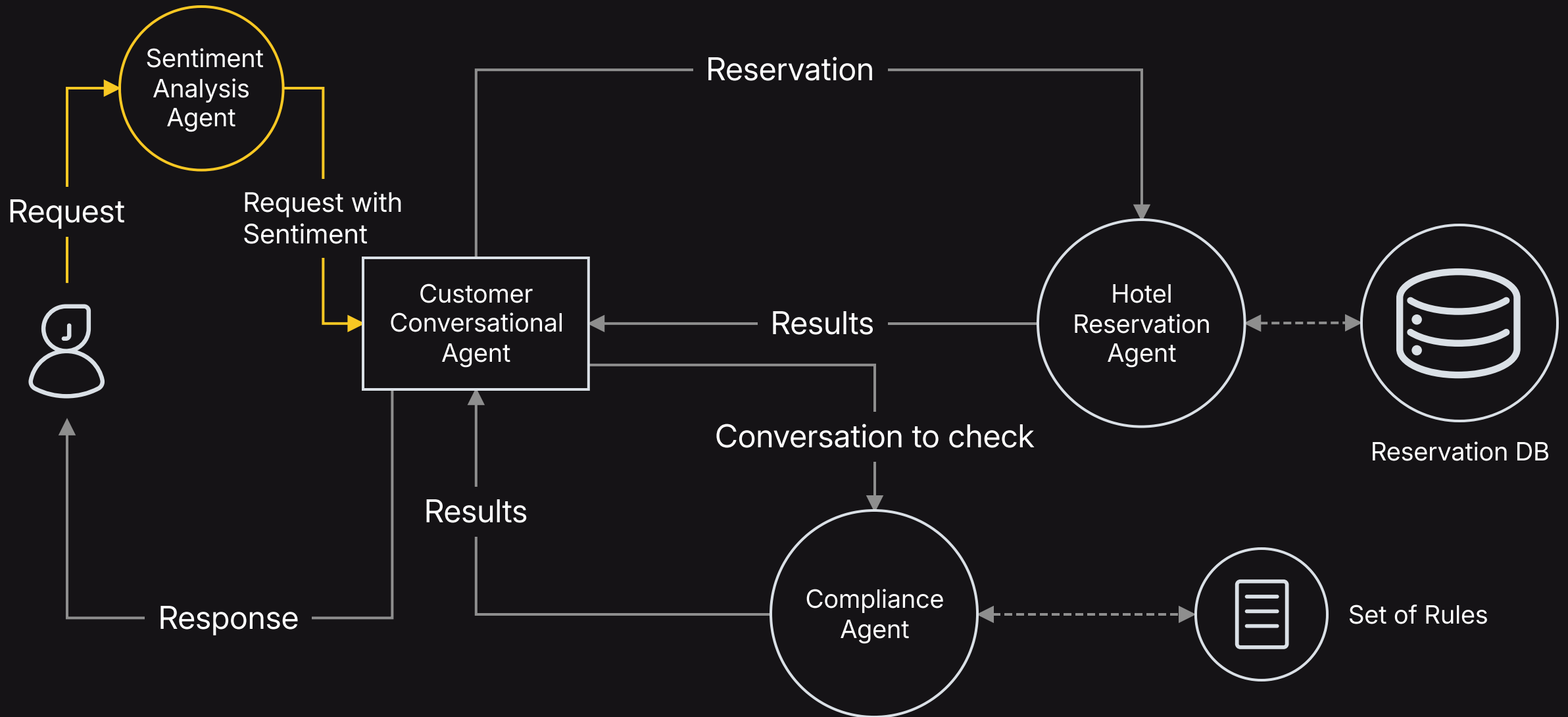
Lead Data Scientist
Automotive Industry, Germany
AI Expert



Architecture So Far...



Next Step



Sentiment Analysis

- Customer insights
- Escalation to human agent
- Personalization

Hands-on

Let's create an agent based on a sentiment analysis algorithm.