

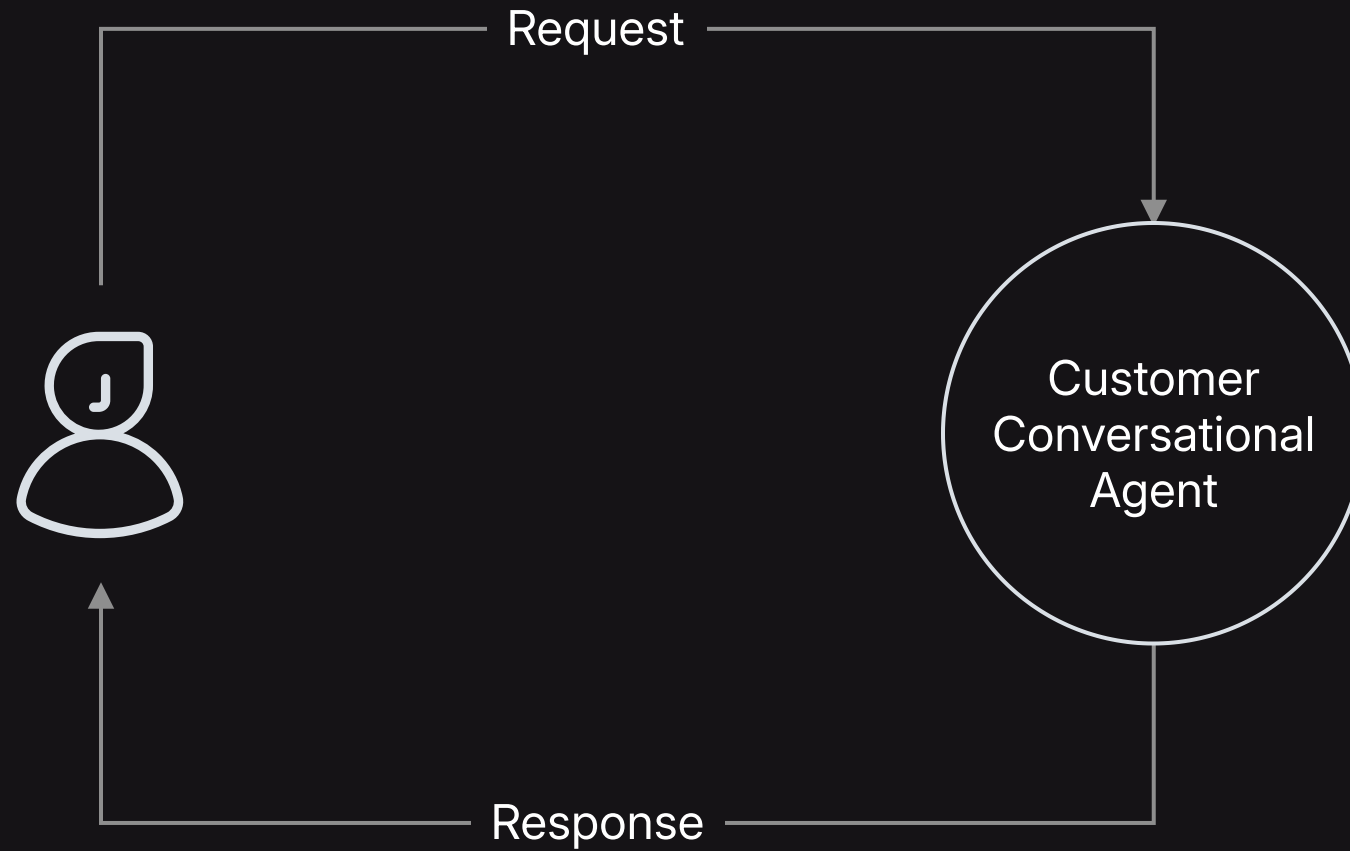
Agent 1: Customer Conversation Specialist

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High-Level Architecture



Hands-on

- Implementing a simple agent with Langgraph

Memory

- Enable multi-step interaction with the system
- Short-term memory vs. Long-term memory
- Different technical implementation options
 - In-Memory or separate DB
 - Original messages or summarised

Hands-on

- Adding memory
- Implementing an interactive chat in the Colab