

SUBHABRATA GHOSHAL



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PROFESSIONAL SUMMARY

To work within a motivational atmosphere where I can significantly contribute to the organization as per requirement, can co-operate with my colleagues, and can nurture my professional and social qualities. My aspiration lies within full-stack development. I have learnt front-end web development using ReactJS. I have the knowledge of react hooks, context API, styled components. I am also well versed with HTML, CSS and Vanilla JavaScript.

TECHNICAL SKILLS

Programming Languages: JavaScript, Java, C

Scripting Language: PowerShell

Libraries: ReactJS

Tools: Active Directory, Resource Update Manager, ServiceNow, MECM, IWS, DWC, CyberArk, Putty, Univiewer

Frontend: HTML5, CSS3

Version Control System: Git, GitHub

WORK EXPERIENCE

TATA Consultancy Services (Nov-2020 - Present)

1. AD Migration Project (Jul 23 - Present)

- As a part of AD Migration Project was responsible for aiding users to seamlessly migrate from on-prem to azure AD.
- Timely monitored migration logs to analyse and identify reasons of failures.
- Troubleshooted migration failures to provide solution to the user.
- Developed PowerShell scripts to automate time consuming processes as process improvement.
- Maintained OLA and SLAs of ServiceNow incidents and ensured proper closer.

2. Command Centre (Apr 21 - Jul 23)

- Was responsible for monitoring Batch Jobs in a NonProd and Prod environment using IWS and Univiewer console.
- Prepared and shared job reports with key stakeholders.
- Worked towards fixing failures of jobs within Prod Servers received as ServiceNow incidents and ensured proper closer.

3. Wintel Patching Support (Dec20 - Apr 21)

- Was responsible to raise RFCs and to get approvals
- Responsible to perform backups as VM snapshots or NetBackup

EDUCATION

B. Tech : Electrical Engineering 2020

IEM

DGPA: 8.51

Higher Secondary: Science 2015

Jagadbandhu Institution

Percentage: 85.8

CERTIFICATIONS /COURSES

1. React Basic Certification from Hackerrank 2. HTML LinkedIn Skill Assessment 3. CSS LinkedIn Skill Assessment 3. JavaScript DOM Course from Udemy 4. Build Responsive Real-World Websites with HTML and CSS 5. HTML Essential Training from LinkedIn Learning

ACCOMPLISHMENTS

1. On the Spot Award for outstanding contribution 2. Appreciation from Client for outstanding team work 3. Best Digital Poster Design Award