







Trip Analysis
Dashboard

Driver Analysis
Dashboard

Insights Dashboard



6745

\*Total\_trip request

2831

\*Trips\_completed

3914

\*Unfulfilled\_trip\_cnt

41.97%

\*Trip\_completed\_ratio

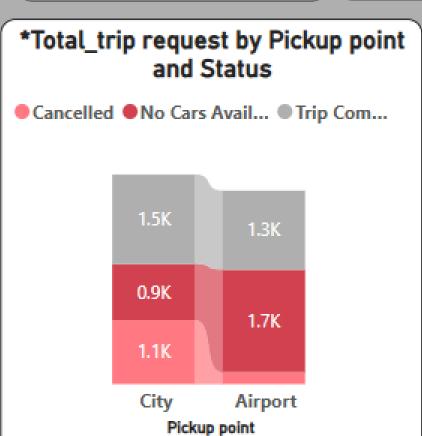
22.12

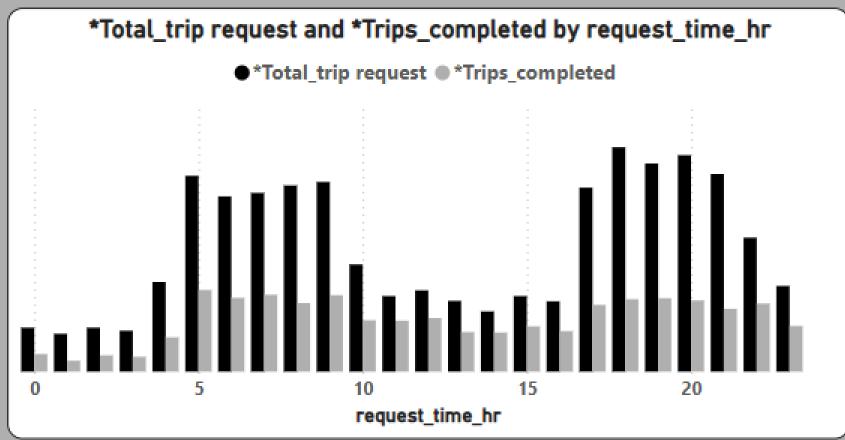
\*Avg\_trip\_duration\_min

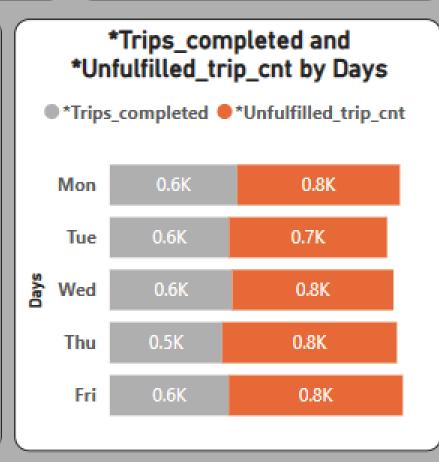


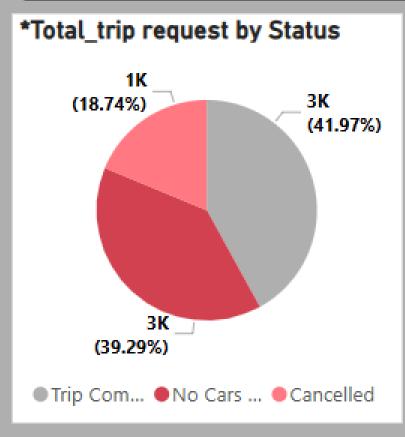


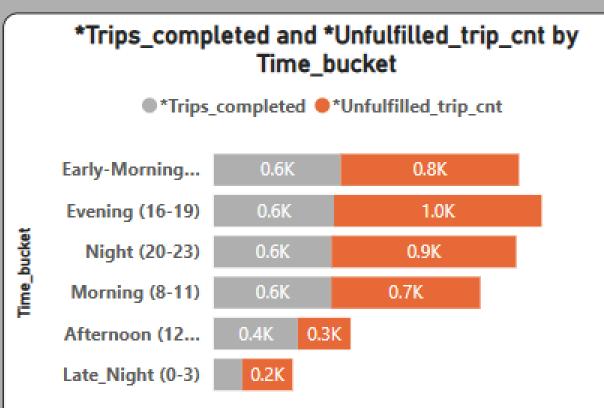


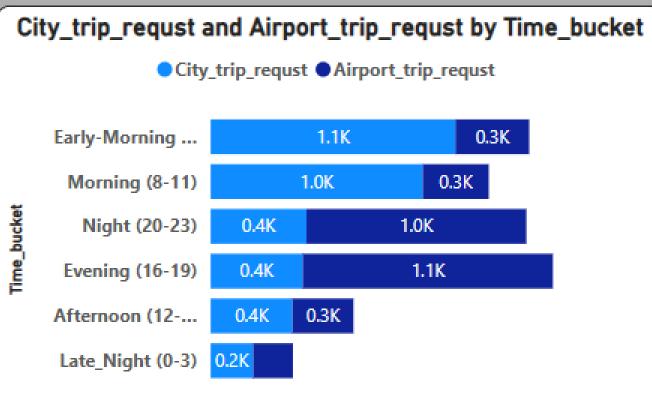














300

\*Total\_drivers

22.12

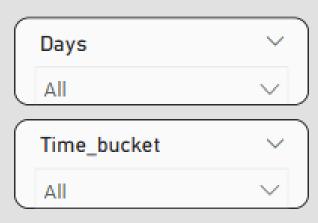
\*Avg\_trip\_duration\_min

41.97%

\*Trip\_completed\_ratio

18.74%

\*Trip\_cancellation%



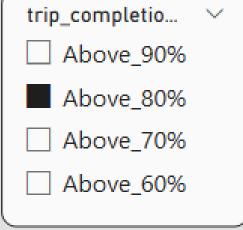


Pickup point	Status	*Total_trip request	total_trip_duration_ min	*Avg_trip_duration_ min
City	Trip Completed	1504	79505	52.86
Airport	Trip Completed	1327	69694	52.52
Airport	Cancelled	198	0	0.00
Airport	No Cars Available	1713	0	0.00
City	Cancelled	1066	0	0.00
City	No Cars Available	937	0	0.00
Total		6745	149199	22.12

trip_completion % range	driver_id_ cnt
Below 60%	63
90%-99%	6
80%-90%	37
70%-80%	102
60%-70%	87
100%	5
Total	300

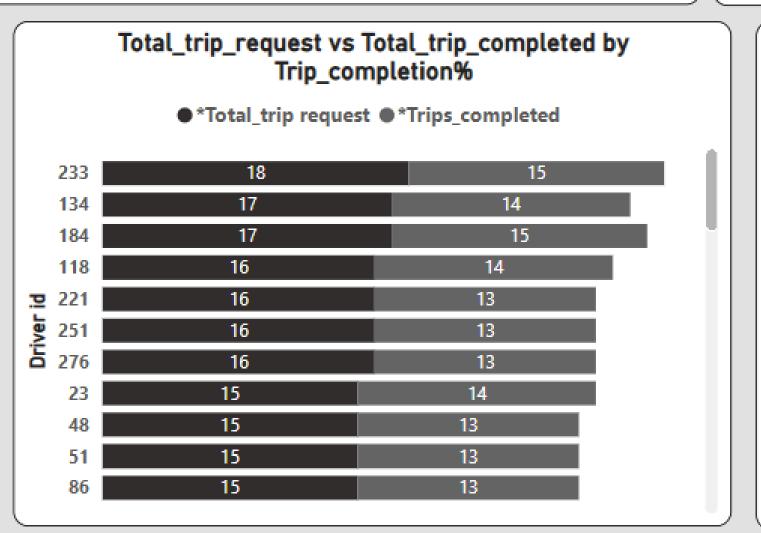


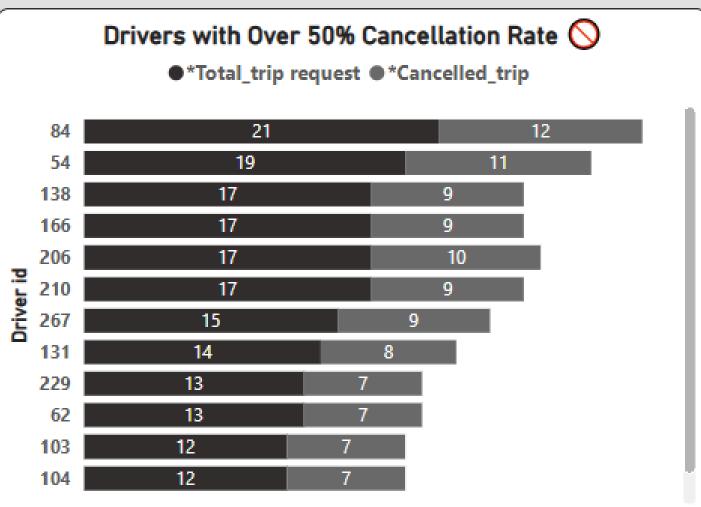






48 driver\_cnt







## Trip Dashboard Insights









- 1. Only 41.97% of total trip requests (6,745) were successfully completed, indicating a large operational gap.
- 2. Unfulfilled trips (3,914) make up 58.03% of total requests a combination of cancellations (18.74%) and no cars available (39.29%).
- 3. 18:00 to 21:00 is the most critical time window, showing the highest trip demand with insufficient supply (i.e., largest demand gap).
- 4. 🚫 City pickup point leads overall in total trip requests (3,507), while Airport follows closely (3,238) but dominates night-time demand.
- 5. Time bucket trends reveal:
  Early Morning (4–7 AM) sees highest requests from the city.
  Night (8–11 PM) dominates airport requests.
- 6. Late Night (0–3 AM) has the lowest trip activity, both in requests and completions likely due to low driver availability.
- 7. Monday tops in trip completions (601 trips), while Thursday and Friday see high unfulfilled requests (>820 each).
- 8. Average trip duration is 22.12 minutes, suggesting short urban rides; this can help optimize driver assignment and fuel usage.
- 9. **Request-to-completion gap** is consistent across many hours showing that **supply doesn't scale well with demand spikes**.
- 10. Pie chart shows **Trip Completed (41.97%)**, **No Cars Available (39.29%)**, and **Cancelled Trips (18.74%)**, reinforcing that **driver availability** is the key bottleneck.

## Driver Dashboard Insights

- 1- 2 300 total drivers, but 63 drivers have a trip completion rate below 60%, indicating a need for performance reviews or support interventions.
- 2- 🛑 18.74% trip cancellation rate and a high number of unfulfilled trips suggest serious availability or commitment issues.
- 3- Only 5 drivers achieved 100% completion, while 11 drivers had zero cancellations, showcasing top reliability benchmarks.
- 4- Nultiple drivers (e.g., Driver 84, 54, 206) show over 50% cancellation rate, requiring immediate attention or reallocation of ride requests.
- 5- Average trip duration for city and airport pickups is consistent (~52 mins), reflecting uniform trip patterns across zones.
- 6- The **overall trip completion ratio** is **41.97**%, meaning **less than half** of all trip requests are being successfully fulfilled a critical efficiency gap.
- 7- **6745 total trip requests** were made, but **3914 trips** remained unfulfilled that's nearly **58% of demand not met**, pointing to major supply or driver reliability issues.
- 8- 🚗 Pickup point analysis shows more trip completions in the City (1504) compared to the Airport (1327), suggesting better supply management