

4. Requirement Analysis Phase

Date	02 November 2025
NM_ID	E8134801B1EE0ABB927495C424A84A47
Project Name	Educational Organisation Using ServiceNow

Purpose:

List all the software, hardware, and functional requirements.

Include:

Functional Requirements:

- Users should be able to submit admission forms.
- Grades must be selected from dropdown.
- Users can view all submitted admissions under the “All” module.
- Records should store student details and contact info.

Non-Functional Requirements:

- Must be easy to use and should be accessible through a web browser.
- Should be accessible through a web browser.
- Should handle multiple submissions without error.

Software Requirements:

- Platform: ServiceNow
- Environment: Developer Instance
- Browser: Google Chrome

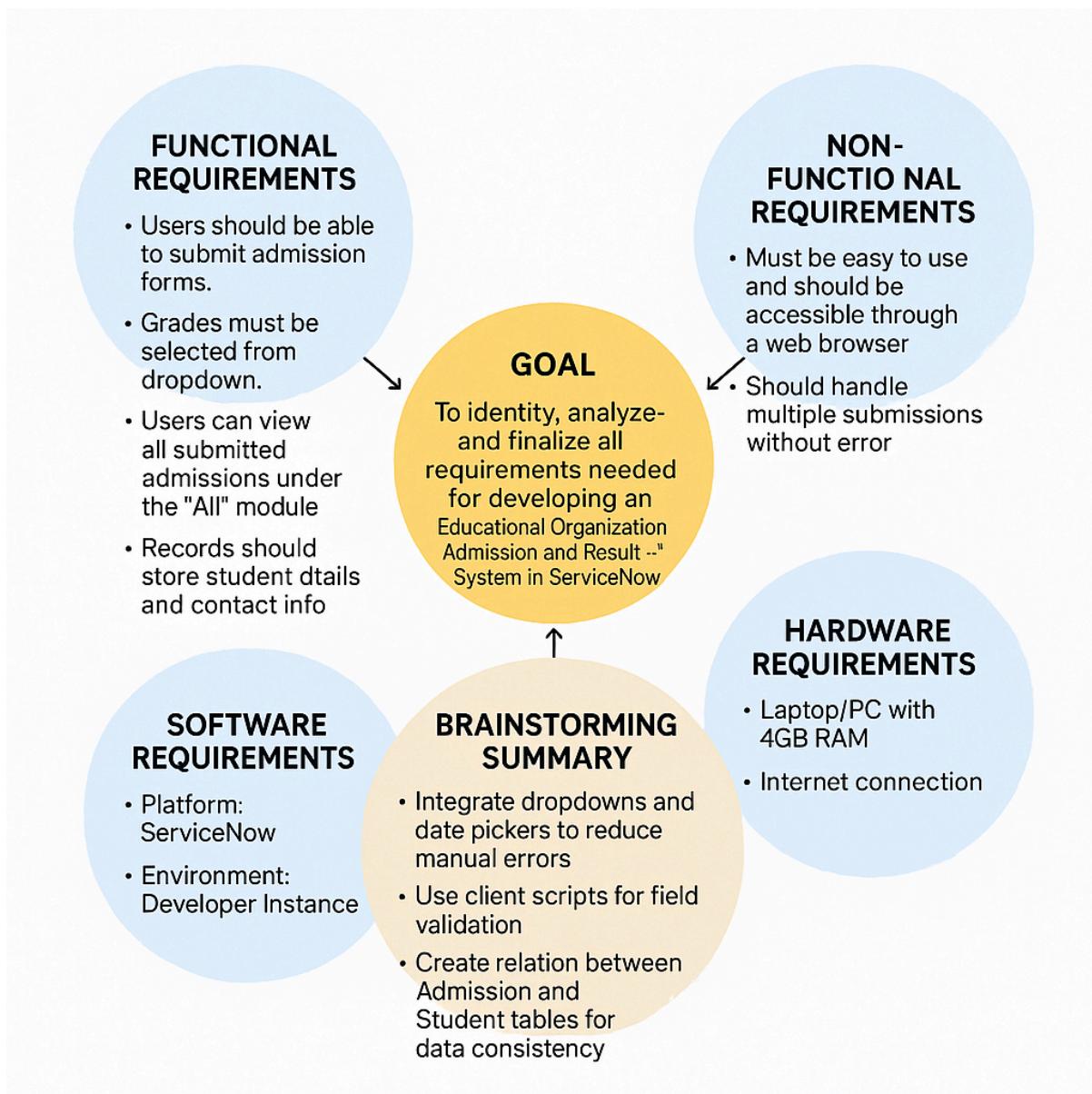
Hardware Requirements:

- Laptop/PC with 4GB RAM
- Internet connection

System Requirements Overview :

FUNCTIONAL REQUIREMENTS <ul style="list-style-type: none">• Users should be able to submit admission forms• Grades must be selected from dropdown• Users can view all submitted admissions under "All"• Records should store student details and contact info	NON-FUNCTIONAL REQUIREMENTS  <ul style="list-style-type: none">• Must be easy to use and should be accessible through a web browser• Should be accessible through a web browser• Should handle multiple submissions without error
SOFTWARE REQUIREMENTS <ul style="list-style-type: none">• Platform: ServiceNow• Environment: Develop Instance• Browser: Google Chrome 	HARDWARE REQUIREMENTS <ul style="list-style-type: none">• Laptop/PC with 4GB RAM• Internet connection 

Brainstorming Chart :



Conclusion :

The requirement analysis phase ensured all system needs—both functional and non-functional—were clearly identified. It confirmed that the ServiceNow environment, tools, and user needs were aligned to achieve the project's objectives efficiently.