

# SUBRAT SHRESTHA

Student at UNSW

## INFO

### ADDRESS

6 Kinchega Cres, Glenwood,  
NSW

### PHONE

0406928842

### EMAIL

subrat.shrestha3@gmail.com

### DATE OF BIRTH

03/04/2001

## SKILLS

Microsoft Office (Word, Excel,  
Outlook)

Excellent verbal and written  
communication

High Attention to Detail

Dependable and reliable

Effective Time Management

Able to handle pressure and  
stress

Critical thinking and problem  
solving

Multilingual and fluent in 3  
languages.

## PROFILE

Friendly and efficient student skilled in both verbal and written communication. Thorough, attentive to detail, fast learner, computer literate and able to work under pressure. Looking for the opportunity to showcase strong communication skills to provide high-standard customer service

## EMPLOYMENT HISTORY

### Customer Care, Ooredoo

Muscat, Oman

May 2018 — Jul 2018

- Identified, researched and resolved customer's issues.
- Transferred customer's calls to appropriate staff
- Educated customers on broadband plans while adhering to the customer's needs.

## EDUCATION

### Bachelor of Computer Science, University of New South Wales

Kensington

Sep 2019 — Present

Currently in the first year pursuing a Bachelor of Science degree in  
Computer Science at the University of New South Wales.

### High School, Indian School Wadi Kabir

Muscat, Oman

2010 — 2018

High Distinction in Year 12, CBSE.

Subjects : Physics, Chemistry, Math, Computer Science.

GPA : 3.40 (88%).

## HOBBIES AND AWARDS

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### Software Development Competition

Muscat, Oman

Represented ISWK high school and awarded first place, two years in a row among 5 schools in the inter-school software development competitions.

### Drums

Muscat, Oman

5 years playing the drums with regular lessons, practice and multiple shows. Achieved the 5th Grade (out of 8) Certification from Trinity College London.