

# Suurya Sivabalan

**Phone no:** 018-7662400

**Email:** suurya090703@gmail.com

**Github:** <https://github.com/Subsuurya>

---

## PROFILE

I am a Computer Science graduate with a strong passion for software development. Experienced in building real-world web applications and organizational software solutions. Quick learner, adaptable, and committed to continuous professional growth as technology evolves. Possess strong ethical values and excellent interpersonal skills in professional settings. Seeking to contribute to a dynamic team while developing innovative, robust, and scalable systems.

---

## SKILLS

**Programming Languages:** HTML, CSS, JavaScript, Python, PHP, Oracle SQL

**Libraries & Frameworks:** React, Vite, Node.js, Express, Tailwind CSS, Bootstrap

**Tools & Platforms:** GitHub, VS Code, Figma, Canva, Hostinger, Postman, FileZilla, AI Tools

**Soft Skills:** Problem-solving, adaptability, communication, time management

**Learning & Growth:** Strong ability to self-learn and adapt to new technologies quickly

---

## PROFESSIONAL EXPERIENCE

**Total Dynamics Technology SDN BHD – Frontend Developer**

**Mar 2025 – Present**

- Developed a progress management web application using HTML, CSS, JavaScript, PHP, and JWT Authentication.
- Designed wireframes and interactive prototypes using Figma.
- Led the development of a cloud-based accounting software with AI integration, creating the UI prototype in Figma.
- Utilized React + Vite for frontend, PHP for backend, with JWT Authentication, GrokAI API, and OCR image extraction tools.

## **Tech Mahindra (Baker Hughes Malaysia Client) – End User Support Specialist Nov 2023 – May 2024**

- Provided technical support to end users, addressing issues related to hardware, software, network, and various IT related problems.
- Troubleshoot and resolve problems with computer systems, applications, and peripherals.
- Answered users inquiries and issues in a professional and timely manner.
- Identify and analyze issues reported by end users and work to find solutions or escalate problems to higher-level support teams when necessary.
- Worked with ticketing tools, chat and call tools for logging and to assisting users.
- Assist with the installation, configuration, and maintenance of software applications on end-user devices.
- Provide remote assistance to users who may be working off-site or in remote locations.
- Collaborate with other IT professionals, such as network administrators, system administrators, and application developers, to resolve complex issues.
- Experienced in verifying high priority cases and following up towards resolution.

## **Silver Lining Systems, Menara UOA Bangsar – PMO Assistant (Internship) Jul 2022 – Oct 2022**

- Assisted in managing a system migration project for LCIB Sarawak Cable Berhad in collaboration with Vienna Advantage Asia and Germany.
  - Contributed to tender proposals for Cahaya Mata Sarawak.
  - Designed presentation slides for ERP convergence roadmaps for client meetings.
  - Participated in ERP integration for PERODUA parts manufacturing facility.
  - Prepared User Acceptance Testing (UAT) certificates for Go-Live stages.
- 

## **EDUCATION**

Asia Pacific University, Bukit Jalil, Malaysia

- Bachelor of Computer Science (Intelligent Systems – AI) – 2023 | CGPA: 3.41
- Diploma in Information Technology (Software Engineering) – 2021 | CGPA: 3.44

## **PROJECTS**

### **• Corporate Profile Website**

Code: <https://github.com/Subsuurya/SY-Readymix>

Live Demo: <https://syreadymix.net/>

### **• Product Website**

Code: <https://github.com/Subsuurya/Herbalaya>

Live Demo: <https://herbalaya.com/>