Lencho Burka

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Work Experience

Engineer Planit Software, Auckland (2017 - Present)

- Working at various clients (including ASB Bank, Auckland Transport and Auckland City Council)
 on medium to large projects; Analyzed requirements, collaborated with business users,
 developers and testers. Worked on most phases of the Software development Life Cycle
 (SDLC), using Waterfall model and Agile methodologies.
- Taken on various responsibilities including; Backend and Frontend development (FULLSTACK), Functional Testing, Automated Testing, Scrum Mastering, Release Management, Performance Testing.

Technical Support Concentrix, Auckland (Oct 2016 - Jan 2017)

- Provided exceptional customer service and technical support for Spark and Xtra email customers
- Troubleshoot software issues and identify network/application issues
- Provide detailed information on how to setup/configure email on different platforms and devices.

Pharmacy Assistant Mangere Health Pharmacy, Auckland (Mar 2011 - Feb 2012)

- Ensure operational efficiency through processing and preparing prescriptions, providing front counter customer service and answering telephone enquiries.
- Improve customer experience by cultivating trustworthy relationships by troubleshooting problems and consulting with head pharmacist.
- Aid pharmacist in counting pills, dispending medication and preparing blister packs.

Skills

- Front-end & Back-end Web Experience working with Front-end Web development technologies including; Angular, HTML, CSS, SCSS/SASS, JavaScript and Back-end technologies including ASP.Net Core MVC, AWS, AZURE, SQL, PHP, Entity Framework Core.
- Programming Languages Experience working with other languages and software development technologies including; Linux, Git, SWIFT, C, C#, Java, Python, Unity game engine.
- *Testing* Experience in **Performance testing** with HP Load Runner, **Test Automation** with Selenium, **Functional testing**, writing **test cases** and coverage.
- Soft Skills Good analytical and problem-solving skills coupled with strong communication skills.

Education & Qualifications

iSQI Certified Agile Business Analysis (CABA)	(2018)
iSQI Certified Agile Essentials (CAE)	(2017)

ISTQB Foundation Certificate (2017)

University of Otago (2012 – Jun 2016)

- <u>Bachelor of Science</u> majoring in Computer Science
- Bachelor of Commerce majoring in Marketing Management

Onehunga High School

(2009 - 2011)

• NCEA Level 1, 2 & 3

Clubs and Societies

•	Vice President – African Students Association (ASA) - University of Otago	(2015)
•	Treasurer - African Students Association (ASA) - University of Otago	(2014)
•	Prefect - Onehunga High School	(2011)
•	Peer Support Leader - Onehunga High School	(2011)
•	First XI - Onehunga High School Football	(2010, 2011)

Hobbies & Interests

- Personal Projects -> My GitHub: https://github.com/lenzoburger
- Following/Contributing to open source projects on Github (keen interest in Blockchain & Machine Learning)
- Football, basketball, disc golf, NBA, Premiere League
- Reading, Audiobooks, Anime

References

References are available on request.