Lencho Burka

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https://lenzoburger.github.io/MyPortfolio/

Work Experience

Engineer   **Planit Software, Auckland**   *(2017 -Present)*

- Working at various clients (including ASB Bank, Auckland Transport and Auckland City Council) on medium to large projects; Analyzed requirements, collaborated with business users, developers and testers. Worked on most phases of the Software development Life Cycle (SDLC), using Waterfall model and Agile methodologies.
- Taken on various responsibilities including; Backend and Frontend development (FULLSTACK), Functional Testing, Automated Testing, Scrum Mastering, Release Management, Performance Testing.

Technical Support   **Concentrix, Auckland**   *(Oct 2016 - Jan 2017)*

- Provided exceptional customer service and technical support for Spark and Xtra email customers
- Troubleshoot software issues and identify network/application issues
- Provide detailed information on how to setup/configure email on different platforms and devices.

Pharmacy Assistant   **Mangere Health Pharmacy, Auckland**   *(Mar 2011 - Feb 2012)*

- Ensure operational efficiency through processing and preparing prescriptions, providing front counter customer service and answering telephone enquiries.
- Improve customer experience by cultivating trustworthy relationships by troubleshooting problems and consulting with head pharmacist.
- Aid pharmacist in counting pills, dispending medication and preparing blister packs.

Skills

- *Front-end & Back-end Web* – Experience working with Front-end Web development technologies including; **Angular**, **HTML**, **CSS**, **SCSS/SASS**, **TypeScript**/**JavaScript** and Back-end technologies including **ASP.Net Core**, **AWS**, **AZURE, SQL**, **PHP**, **Entity Framework Core.**
- *Programming Languages* – Experience working with other l*anguages and* software development technologies including; **Linux**, **Git**, **SWIFT**, **C**, **C#**, **Java**, **Python**, **Unity game engine**.
- *Testing* – Experience in **Performance testing** with HP Load Runner, **Test Automation** with Selenium, **Functional testing**, writing **test cases** and coverage.
- *Soft Skills* – Good analytical and problem-solving skills coupled with strong communication skills.

Education & Qualifications

iSQI Certified Agile Business Analysis (CABA)   **(2018)**

iSQI Certified Agile Essentials (CAE)   **(2017)**

ISTQB Foundation Certificate   **(2017)**

University of Otago   *(2012 – Jun 2016)*
- <u>Bachelor of Science</u> majoring in Computer Science
- <u>Bachelor of Commerce</u> majoring in Marketing Management

Onehunga High School   **(2009 - 2011)**
- NCEA Level 1, 2 & 3

Clubs and Societies

- *Vice President* – African Students Association (ASA) - University of Otago   **(2015)**
- *Treasurer* - African Students Association (ASA) - University of Otago   **(2014)**
- *Prefect* - Onehunga High School   **(2011)**
- *Peer Support Leader* - Onehunga High School   **(2011)**
- *First XI* - Onehunga High School Football   **(2010, 2011)**

Hobbies & Interests

- Personal Projects ->
    - Portfolio: https://lenzoburger.github.io/MyPortfolio/
    - GitHub: https://github.com/lenzoburger
- Following/Contributing to open source projects on Github (Specifically Blockchain & Machine Learning)
- Football, basketball, disc golf
- Reading, Audible, Anime

References

References are available on request.