

Privacy Policy

Effective Date: 12/05/2024

1. Introduction

Compassion One ("Company," "we," "us," or "our") is committed to protecting the privacy of our users ("you" or "your"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use the Compassion One Home Healthcare App ("App"). By using the App, you agree to the terms of this Privacy Policy. If you do not agree with the terms, please do not use the App.

2. Information We Collect

2.1 Personal Information: We may collect personal information that you provide to us, such as your name, email address, phone number, and employee ID.

2.2 Patient Information: We may collect information about the patients you monitor using the App, including but not limited to their name, medical history, treatment plans, and other health-related information.

2.3 Usage Data: We may collect information about your use of the App, such as the date and time you access the App, the features you use, and the actions you take.

3. How We Use Your Information

We may use the information we collect for various purposes, including:

- To provide, operate, and maintain the App
- To improve, personalize, and expand the App
- To understand and analyze how you use the App
- To develop new products, services, features, and functionality
- To communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the App, and for marketing and promotional purposes
- To process your transactions and manage your orders
- To find and prevent fraud
- To comply with legal obligations

4. How We Share Your Information

We may share your information in the following situations:

- **With Service Providers:** We may share your information with third-party service providers to perform tasks on our behalf and to assist us in providing the App.

- **For Business Transfers:** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- **With Affiliates:** We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy.
- **With Your Consent:** We may disclose your personal information for any other purpose with your consent.

5. Data Security

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

6. Your Data Protection Rights

Depending on your location, you may have the following rights regarding your personal information:

- The right to access – You have the right to request copies of your personal information.
- The right to rectification – You have the right to request that we correct any information you believe is inaccurate or complete information you believe is incomplete.
- The right to erasure – You have the right to request that we erase your personal information, under certain conditions.
- The right to restrict processing – You have the right to request that we restrict the processing of your personal information, under certain conditions.
- The right to object to processing – You have the right to object to our processing of your personal information, under certain conditions.
- The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at compassionone@compassionone.net