SUDARSHAN SINGH

Developer

U 0435356216

https://sudarshan-singh.netlify.app/

- @ sudarshans471@gmail.com
- Sydney, Australia



CAREER OBJECTIVE

To secure a challenging role as a Junior Developer, utilizing my technical skills and passion for coding to contribute to the success of the organization.

EXPERIENCE

Intern IT support

Reliable computers

- Practical knowledge on setting up, troubleshooting and managing a technical environment.
- · Setting up user profiles for new users including all user accounts and system access using Active Directory.
- Troubleshooting with existing user profiles such as password reset and providing login access.
- · Managed ongoing salesforce support request and administrative needs of users.
- Configuration of new hardware with company domain.
- · Taking IT helpdesk calls, creating Troubleshooting tickets and provide solutions to the users.
- · Repairing hardwares and servers.

Duty Manager

Coles supermarkets

- · Keep track of monthly, quarterly and yearly goals.
- · Work with management to assess and improve processes and policies.
- . Monitor and report on revenue and cash flow.
- Uphold and enforce company policies.
- . Train new hires.
- · Address employee complaints or performance issues as needed.
- Check in with employees regularly to determine satisfaction.
- · Meet regularly with upper management to stay informed on company issues and Oversee security of the facility.
- Schedule regular maintenance and cleaning of facilities.

EDUCATION

The coding Bootcamp

University of Sydney

iii 11/2022 - 05/2023

The Bachelors in Information Systems

Victoria University

iii 06/2015 - 12/2017

Professional year- IT

Performance Education

= 04/2018 - 04/2019

Diploma of Leadership & Management

Sydney City College of Management

m 08/2020 - 09/2021

Diploma of Business

Zenith Business Academy

= 11/2014 - 05/2015

certificate IV in Business Administration

Zenith Business Academy

= 05/2014 - 10/2014

TECHNICAL SKILLS

Programming languages, frameworks and technologies I have experience working in-

CSS HTML **JAVASCRIPT NODE.JS EXPRESS.JS GRAPHQL REACT TAILWIND GIT**

Databases

SQL **SQL SERVER MYSQL MONGODB ORCALE**

Computer systems

Mac OS **Windows Server** Linux

Computer softwares

ACTIVE DIRECTORY MS OFFICE MS PROJECT

PROJECTS

TalentBridge App

It was a team project in the Bootcamp, which focuses on helping jobseekers to find jobs. It is live at "https://talent-bridge-app.herokuapp.com/"

- My responsibilities in this project was to create Backend of the website. Helped in creating responsive frontend.
- Helped in creating responsive frontend.
- Creating Routes for RESTful APIs.

Platepals.com

- The purpose of this application was to create an online platform, full of recipies and drinks, we used third party APIs to fetch data. It is live at https://wolldog.github.io/plate-pals/
- My responsibilities in this project was to create Javascript promises to fetch data from API.
- Worked on building responsive frontend.

PERSONAL ATTRIBUTES

Problem solving and trouble shooting skills

Ability to think outside the box and provide solutions to customers in an accessible and efficient manner.

Quick learning ability

Demonstarted a high aptitude for learning new skills and solving technical problems in an effective manner by applying criitical thinking and analytical skills.

Time management skills

Experience in working under strict deadlines to meet targets.