SUDARSHAN SINGH

Developer

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📍 Sydney, Australia

EXPERIENCE

Duty Manager

Coles supermarkets

📅 10/2015 - 05/2021   📍 Chatswood NSW

- Keep track of monthly, quarterly and yearly goals.
- Work with management to assess and improve processes and policies.
- Monitor and report on revenue and cash flow.
- Uphold and enforce company policies.
- Train new hires.
- Address employee complaints or performance issues as needed.
- Check in with employees regularly to determine satisfaction.
- Schedule shifts.
- Help management create the department's budget.
- Address customer issues and complaints.
- Schedule regular maintenance and cleaning of facilities.
- Meet regularly with upper management to stay informed on company issues and Oversee security of the facility.

Intern IT support

Reliable computers

📅 01/2019 - 04/2019   📍 Oakley NSW

- Practical knowledge on setting up, troubleshooting and managing a technical environment.
- Setting up user profiles for new users including all user accounts and system access using Active Directory.
- Troubleshooting with existing user profiles such as password reset and providing login access.
- Setting up and and managing salesforce users and providing support.
- Managed ongoing salesforce support request and administrative needs of users.
- Configuration of new hardware with company domain.
- Taking IT helpdesk calls, creating Troubleshooting tickets and provide solutions to the users.
- Repairing hardwares and servers.
  • Keeping record of company Hardware via SCCM client.
- Performed data backup of the user files and captured the human errors.

TECHNICAL SKILLS

These are the following lanquages, framework and technologies I know and can work with -:

| JAVASCRIPT | NODE.JS | EXPRESS.JS | REACT | MONGOdb | GRAPHQL | HTML | CSS | TAILWIND |

| MYSQL(All Relational databases) | Git |

EDUCATION

The coding Bootcamp

University of Sydney

📅 11/2022 - 05/2023

- Acquired and learned technical skills to build software, web and mobile applications

The Bachelors in Information Systems

Victoria University

📅 06/2015 - 12/2017

- Special Interest in: Programming, sql, Database management, system analysis and design and Relational Database management system.

Professional year- IT

Performance Education

📅 04/2018 - 04/2019

- Key subjects: Australian Business culture and Environment, Achieving career success, Australian Workplace skills & professional business communication

EDUCATION

Diploma of Leadership & Management

Sydney City College of Management

📅 09/2020 - 09/2021

- Learned about Leadership and management In Australian Businesses.

Diploma of Business

Zenith Business Academy

📅 11/2014 - 05/2015

certificate IV in Business Administration

Zenith Business Academy

📅 05/2014 - 10/2014

PROJECTS

TalentBridge app

It was a team project in the Bootcamp, which focuses on helping jobseekers to find jobs. It is live at "https://talent-bridge-app.herokuapp.com/"

- My responsibilities in this project was to create Backend of the website.
- Creating Routes for RESTful APIs.
- Helped in creating responsive frontend.

Platepals.com

The purpose of this application was to create an online platform, full of recipies and drinks. we used third party APIs to fetch data. It is live at https://wolldog.github.io/plate-pals/

- My responsibilities in this project was to create Javascript promises to fetch data from API.
- Worked on building responsive frontend.