

## **Executive Summary: Meritrust Credit Union**

### **Introduction:**

In this extensive analysis, we conducted an in-depth exploration of the challenges related to loan defaults faced by Meritrust Credit Union. Acknowledging the critical importance of effective loan default management for the financial health, reputation, and member trust of credit unions, our research aimed to uncover the key factors influencing loan default rates. Through meticulous data analysis, robust feature engineering, and the application of advanced modeling techniques, our study revealed crucial insights tailored for Meritrust Credit Union. We identified specific variables such as 'Credit Score,' 'Debt-to-Income Ratio,' 'Loan Type,' 'Interest Rate,' and 'Original Balance Amount' as pivotal elements shaping predictions related to loan defaults. The overarching goal of our research was to equip financial institutions, particularly Meritrust, with actionable intelligence to proactively address challenges associated with loan defaults and make well-informed lending decisions.

### **Methods:**

Our methodology involved a thorough exploration of Meritrust's historical journey, mission, and core values to establish a foundation for understanding its unique position within the credit union sector. To ensure the quality of our analysis, we leveraged a substantial dataset spanning multiple years and implemented meticulous preprocessing steps. A strategic focus on feature engineering was maintained, with targeted grouping and segmentation applied to variables such as 'Credit Score' and 'Original Balance Amount' to enhance the analytical capabilities of the dataset. The modeling techniques selected, Logistic Regression and Random Forest, were chosen for their distinct strengths, with each contributing uniquely to the predictive analysis. The comprehensive assessment of model performance relied on evaluation metrics including accuracy, precision, recall, and F1-score.

## **Results and Limitations:**

Our primary finding underscored the critical significance of 'Credit Score,' 'Debt-to-Income Ratio,' and 'Loan Type' as key contributors to the understanding and prediction of loan default rates. These specific features offered nuanced insights into borrower characteristics and loan terms, thereby empowering financial institutions to tailor risk management strategies effectively. However, our analysis also acknowledged certain limitations, including the potential impact of external economic factors and the necessity for continuous model monitoring for continuous improvements. The Results section assesses model accuracy through performance metrics like precision, recall, and the F1 score, providing a nuanced understanding of its predictive capabilities. Random Forests Classifier outperformed Logistic Regression, achieving an accuracy of 88.9% in training and 88.7% in testing, compared to Logistic Regression's 87.2% and 86.9%, respectively.

## **Recommendations:**

The insights derived from our analysis paved the way for strategic recommendations aimed at enhancing risk management and optimizing lending processes for Meritrust Credit Union. These recommendations included leveraging historical loan monitoring to gain valuable insights into the historical performance of loans, conducting scenario analysis to simulate the impact of economic variables, enhancing credit risk assessment by integrating the model into the process, and exploring the implementation of an automated loan approval system. These actionable recommendations were designed to empower Meritrust in navigating its credit landscape effectively and fostering sustainable growth.

## **Conclusion:**

In conclusion, our analysis provides a valuable roadmap for Meritrust Credit Union to navigate the challenges associated with loan defaults. By combining historical insights, cutting-edge modeling techniques, and a thorough understanding of key variables, the study positions itself as a cornerstone for a data-driven approach to risk management. The findings are instrumental

in maintaining financial health, reputation, and market value, ensuring sustainable growth and profitability for Meritrust Credit Union in an evolving financial landscape.