Abhilekh Pandey

Senior System Administrator

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in https://in.linkedin.com/in/abhilekh-pandey-5a799b148

Profile

To gain knowledge in an organization that offers growth in technical expertise, job satisfaction and opportunity for self-development to help achieve my personal as well as organization's goals.

Education

Lucknow, India	**Bachelor of Computer Application** *Integral University*
Barabanki, India	**Higher Secondary School Certificate** *Maharani Laxmi Bai Memorial Inter College*
Lucknow, India	**Senior Secondary School Certificate** *Maharani Laxmi Bai Memorial Inter Colllege*

Professional Experience

06/2018 – 06/2022
Lucknow, India

Server Administrator
Hcl Technologies
Administers, installs, and upgrades Windows Server (2008, 2012, 2012 R2, 2016, 2019 & 2022) and Windows 10 both physical and virtual environment.
Management of Microsoft Windows Server Deployment, Patching, System Maintenance, Installation, Hardening and End User Support with Hyper-V, VMware vCenter in the domain.
Having workaround knowledge of DNS, DHCP and Exchange servers
Performs changes related to DR,FT, HA and Data center migration.
Permanent solution of Issue related to windows servers and also Capacity management etc on Wintel platforms.
Troubleshoots CPU, Memory, BSOD and other desktop related issues with remote technology such as iDRAC and RDP.
Works with Nessus Tenable Tool for Vulnerability assessment and fixes also managing inventories for 850+ servers in domain with their concurrent status and configuration.
Uses with tools like Service Now, Tree size, ivanti, Microsoft Performance Monitor tool, Tenable Nessus tool, RAM Map tool, SolarWinds, Dynatrace, Nagios, EMT, Check_mk and Moogsoft.

06/2022 – present
Noida, India

Senior System Administrator
IT By Design
Analyzes, logs, tracks and resolves complex issues pertaining to network connectivity issues, BSOD, disconnection and performance related issue for windows servers.
Have familiarity with NAS (Network Attached Storage) and SAN (STORAGE AREA NETWORK) storage management.
Works with customers to plan and coordinate the implementation of moderate to complex system and software migrations as per business need.
Good technical and process knowledge in designing and proposing resilient solutions encompassing High Availability and Disaster Recovery
Good knowledge with Backup Tools like Datto and ShadowProtect, Acronis and Axcient Backup tool, ConnectWise Manage and Automate, Logic Monitor, ITglue and IT Boost, Meraki VPN and SonicWall Firewall.

Languages

- English
- Spanish

Certificates

- CompTIA IT Fundamental Certification FC0-U61.
- HCL TSS Certificate of Completion.
- HCL IKM Assessment

Organizations

04/2021 – present
Lucknow, India

COVID Volunteer Group
Founder
We provide all kind of leads for different kinds of medical related facilities and I have a team of around 80 people helping together.

Skills

Analysis, Investigation and Problem solving skills	● ● ● ○ ○	Administration, Scripting, Security and Monitoring	● ● ● ○ ○
ITIL process as Change, Incident & Problem management	● ● ● ● ○	Adaptability and Emotional Intelligence	● ● ● ● ○
Communication & Delegation	● ● ● ● ○		

Interests

- Researching and exploring Historical Events and places
- Playing, Watching, Reading and Writing about Cricket

Declaration

I hereby declare that all statements mentioned above in my CV are true and correct to the best of my knowledge and belief.

Abhilekh Pandey
Lucknow