

# Business Insights & Recommendations

# **Insight 1: Sales Growth Over Time**

2017 had the highest sales, reaching ₹211.45K, a ~65% increase from 2014.

This indicates strong year-on-year growth in customer acquisition or order value.

**Recommendation**: Double down on what's driving this growth — analyse top-performing products or campaigns during this period.

# **Insight 2: Regional Performance**

The West and East regions contributed the most to sales and quantity.

Central region shows lower performance, both in revenue and order volume.

**Recommendation**: Consider running **targeted promotions** or improving logistics in Central to **boost engagement**.

#### **Insight 3: Category-wise Sales**

Office Supplies and Technology have higher volume but Furniture shows better profit margins.

Some low-selling items still have high margins (visible in profit% by product).

**Recommendation**: **Promote** high-margin products in each category. Use **bundling** or **upsell** strategies for Furniture.

# **Insight 4: Customer Contribution**

A few customers like Victoria Wilson and Joseph Carroll generated significant sales individually. However, profit doesn't always correlate with high sales. **Recommendation**: Implement a **loyalty program** or **premium service tier** for top customers. Reassess pricing strategy or discounts on low-profit items.

### **Insight 5: Product Opportunity Areas**

Products like "Dual Level Filing Carts" and "Easy-staple Paper" had high quantity sold but low revenue or profit.

**Recommendation**: Evaluate whether these **products** can be **upsold**, or if costs can be reduced to increase margin.

## **Insight 6: Quantity vs. Revenue Gap**

High quantity doesn't always equal high sales — some products or years had bulk orders but low total sales value.

**Recommendation**: Segment products by **quantity-to-sales ratio** to identify **underpriced** items.