

The analysis conducted for X Education aimed to identify strategies to attract more industry professionals to enroll in their courses. Here are the steps followed in the analysis:

1. Understanding the Data and Data Quality Check:

- Initial data exploration included checking data dimensions, info, and detecting duplicates and missing values.
- The 'Select' option was replaced with null values as it didn't provide useful information. Some null values were also replaced with 'not available' to retain data.

2. Data Cleaning and Treatment:

- Data was mostly clean, except for a few null values.
- Columns with over 45% missing values were dropped.
- Irrelevant and highly skewed categorical variables were excluded from the analysis.
- Some variables were combined to make data more comparable and suitable for accurate analysis.

3. Exploratory Data Analysis (EDA):

- EDA involved plotting conversion ratios against relevant variables.
- Outliers were handled, and numeric values were cleaned.

4. Identifying Categorical Variables and Creating Dummy Variables:

- Dummy variables were generated for categorical variables and original columns were dropped.
- Numeric values were scaled using MinMaxScaler.

5. Train-Test Split:

- Data was split into training (70%) and testing (30%) sets using the sklearn library.

6. Rescaling Numerical Variables

7. Model Building:

- Recursive Feature Elimination (RFE) was used to select the top 15 relevant variables.
- The remaining variables were manually removed based on VIF values and p-values (variables with VIF > 5 and p-value > 0.05 were eliminated).

8. Model Evaluation:

- A confusion matrix was generated.
- The optimum cut-off value (using the ROC curve) was used to calculate accuracy, sensitivity, and specificity, each approximately 90%.

9. Prediction:

- Predictions were made on the test data using an optimum cut-off value of 0.2, resulting in an accuracy, sensitivity, and specificity of 90%.
- The analysis revealed that the most influential variables in attracting potential buyers are (in descending order):
 1. Direct Traffic
 2. Welingak Website
 3. Last Activity - Email Bounced
 4. Last Activity - Olark Chat Conversation
 5. Tags – Busy
 6. Tags - Closed by Horizon
 7. Tags - Lost to EINS
 8. Tags - Not Specified
 9. Tags – Ringing
 10. Tags - Will revert after reading the mail
 11. Last Notable Activity - SMS Sent

12. By focusing on these key variables, X Education can significantly increase their chances of converting potential buyers and boosting their course enrollments.