

Soobeey Wu

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An adaptable and outgoing individual recognized for a positive demeanour and effective interpersonal skills, with keen interest in software engineering and will eagerly pursue opportunities for growth and learning.

Education

Oxford Brookes University

MAY 2023

Bachelor of Science in Computer Science and Japanese Studies

- Graduated with a 2:1 (Upper Second-Class honours)
- Studied abroad in the University of Tsukuba from April 2022 to February 2023.
- Previously the lead of the business team in the Oxford Brookes Racing Autonomous. Also served as the treasurer of the Oxford Brookes Anime Society.

Experience

Pan Pan Restaurant, Oxford

OCT 2021 - MAY 2022

MARCH 2023 - MAY 2023

Front of House Staff

- Provided customer service, managed reservations, operated point of sale systems, and maintained cleanliness in a fast-paced front-of-house role.
- Facilitated smooth store operations through effective teamwork and communication, enhancing overall customer satisfaction.

Oxford Brookes University

OCTOBER 2021 - MAY 2022

Technical Advisor

- Served on the Triage Team at the IT service support desk, acting as the initial point of contact for client IT issues.
- Investigated and resolved client IT inquiries, coordinating onsite support as needed to address technical issues promptly.

Uniqlo, Oxford

OCTOBER 2017 – NOVEMBER 2018

Customer Advisor

- Managed various responsibilities including operating tills, organizing changing rooms, and ensuring efficient inventory management, highlighting organizational and multitasking abilities.
- Demonstrated strong customer service skills in a dynamic environment, engaging with customers and providing tailored assistance.

Projects

Japan Stamp App | [🐙 GitHub-Repo](#) | Java

- An android application to locate and mark off the location of train station, museum and tourist stamps that is located within Japan, with the target audience of Japanese learners.
- Built in collaboration with a fellow university peer.

Menu App (Ongoing) | [🐙 GitHub-Repo](#) | Kotlin

- An android application that is a small-scale simplified point-of-sale system catered for a specific family business.
- The application allows for basket, order and database management. Records daily totals and allows for Chinese and English support, with plans for Bluetooth printing in multiple languages.

Skills

Languages: C++ | Java | Kotlin | Python

Web development: HTML | CSS | JavaScript