Soobeey Wu

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github.com/suemai

Education

Oxford Brookes University, BS in Computer Science and Japanese Studies   May 2023
- 2:1 (Upper Second-Class Honours)
- Studied abroad in the University of Tsukuba from April 2022 to February 2023
- Previously the lead of the business team in the Oxford Brookes Racing Autonomous. Also served as the treasurer of the Oxford Brookes Anime Society for 2 consecutive years.

Experience

Front of House Staff, Pan Pan Restaurant – Oxford   OCT 2021 - MAY 2022
MARCH 2023 - MAY 2023
- Provided customer service, managed reservations, operated point-of-sale systems, and maintained cleanliness in a fast-paced front-of-house role.
- Facilitated smooth store operations through effective teamwork and communication, enhancing overall customer satisfaction.

Technical Advisor, Oxford Brookes University – Oxford   OCTOBER 2021 - MAY 2022
- Served on the Triage Team at the IT service support desk, acting as the initial point of contact for client IT issues.
- Investigated and resolved client IT inquiries, coordinating on-site support as needed to address technical issues promptly.

Customer Advisor, Uniqlo – Oxford   OCTOBER 2017 – NOVEMBER 2018
- Managed various responsibilities including running the counters, organizing the changing rooms, and ensuring efficient inventory management, highlighting organizational and multitasking skills.
- Demonstrated strong customer service skills in a dynamic environment, engaging with customers and providing tailored assistance.

Projects

Japan Stamp App | Java   github.com/name/repo
- Developed an Android app to help Japanese learners locate and collect train station, museum, and tourist stamps throughout Japan, enhancing cultural immersion and language practice.
- Implemented interactive map integration, checklists, and user notes to improve usability.

Menu App (Ongoing) | Kotlin   github.com/Suemai/japan-stamp-app
- Developing a streamlined Android POS application tailored for small family business, enabling order management, real-time basket tracking, and sales database integration.
- Implemented bilingual support (English/Chinese) and daily sales analytics to improve operational efficiency.
- Future enhancements include Bluetooth receipt printing with dual language support to streamline checkout workflows.

Technologies

Languages: C++, C, Java, Kotlin, Python

Web developments: HTML, CSS, JavaScript