{{ today() }}

{{ users[0] }}

{{ users[0].address\_block() }}

{{ other\_parties }}

{{ other\_parties[0].address\_block() }}

**Demand Letter Pursuant to Massachusetts General Law Chapter 93A**

Dear {{ other\_parties }}:

This letter is a demand for relief under the Consumer Protection Act, Chapter 93A, for certain unfair and deceptive practices that you have engaged in.

I live at {{users[0].address.on\_one\_line()}} and have been a tenant of yours for the past {{ start\_rent\_date }}. Since {{ incident\_date }}, I have repeatedly notified you about defective conditions in my apartment and requested that you make the necessary repairs, including in writing on {{ repair\_notice }}. You have, in turn, repeatedly ignored these requests. This constitutes a willful violation of Chapter 93A.

Under Chapter 93A it is an unfair and deceptive act to rent an apartment with housing conditions that violate the state sanitary code. The presence of serious violations of the state sanitary code and repeated refusal to repair these conditions also constitutes a breach of the implied warranty of habitability. The violations of the state sanitary code that you have refused to repair include, but are not limited to:

1. {%p for issue in issues %}
2. {{ issue }}
3. {%p endfor %}

I have experienced substantial interference with the use and enjoyment of my home because of the serious conditions that you have failed to repair. For example, {{ issues\_experience }}.

A reasonable offer would include, at a minimum {{ monetary\_demand }} and prompt correction of the violations of the state sanitary code. Your failure to make a reasonable offer within 30 days of receiving this letter could subject you to triple damages, attorney’s fees and costs, if I decide to take further legal action.

Sincerely,

{{ users[0].signature }}