

# Suganya Maheswaran

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## Education

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Seneca College Toronto, ON Computer Programming & Analysis May 2020

Honors: Winter 2019 | Summer 2019 | Fall 2019

## Work Experience

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<b>Facedrive</b>	<b>Administrator</b>	2019-2020
<ul style="list-style-type: none"><li>Guided and provided over the phone and in-person support to new and existing drivers/customers and relayed customer &amp; driver feedback to developers to improve on app usability</li><li>Created and oversaw the use of a new onboarding process and supervised the integration of an in-house admin tool to further streamline the driver onboarding process by 30% and increase the driver pool by 20%</li><li>Developed strategic partnerships with the drivers, customers, and companies by setting up promotions, discount codes, and referral programs to increase customer base and app usage by 28% in 2019</li></ul>		
<b>Hear.com</b>	<b>Medical Sales Consultant</b>	2016-2018
<ul style="list-style-type: none"><li>Exceed monthly sales target, with average monthly revenue of \$50000 monthly</li><li>Maintained a top NPS score of 8 or more, from clients who have received services from hear.com, by providing individual solutions based on requirements and following up with their progress throughout the trial period</li><li>Headed, oversaw, and worked with developers on the pilot rollout of myHearing app, to ensure that patients were able to acclimatize to their hearing aids, which increased sales by 20% and decreased returns by 50%</li></ul>		

## Projects

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- Weather App** | [github.com/Suganya1990/ReactQuizApp](https://github.com/Suganya1990/ReactQuizApp) | HTML5, CSS, JavaScript, React
- Responsive mobile-first React App that generates weather-based users desired city and country
  - Used Google API to identify users city and country based on IP address on page load to populate user's weather
- Grocery Bud** | [github.com/Suganya1990/GroceryShoppingList](https://github.com/Suganya1990/GroceryShoppingList) | HTML5, CSS, JS, React(Hooks)
- A single page responsive React App using hooks where users can create a grocery shopping list
  - Added browser caching to preserve data on reload
- Quiz App** | [github.com/Suganya1990/ReactQuizApp](https://github.com/Suganya1990/ReactQuizApp) | HTML5, CSS, JS, React(Hooks)
- Responsive mobile-first quiz app built with React Hooks

## Skills, Activities, & Interests

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**Technical Skills:** HTML5, CSS, JS, Bootstrap, SASS, React, Redux, GraphQL, Gatsby, C, C++, Debugging, Figma, iMovie, Visual Studio / VS Code, Github

**Activities / Interests:** Sprinting, Tennis, Swimming, Makeup, Dogs, Travel, Food,

**Volunteer Work:** Troubleshooting electronics for seniors and local senior resident center