

Liam Hulsey

Full Stack Developer

12609 Alhambra Street, Leawood, KS 66209 (Willing to Relocate) | (816) 510-5183 | Liamchulsey@gmail.com

OBJECTIVE

Dedicated Software Engineer with a background in Tier I Support, Data Processing, and Full-Stack Web Development. Proven expertise in troubleshooting, process improvement, and data analysis. Proficient in various technologies, including SQL, NoSQL, Java, Python, and more. Currently pursuing a Business Administration degree with a focus on Information Systems. Committed to innovation, positive impact, and contributing analytical skills to dynamic work environments.

PROFESSIONAL EXPERIENCE

ChannelMix – Kansas City, MO

Tier I Support Engineer, October 2023 – December 2023

- Served as first point of contact for client inquiries, troubleshooting technical issues, and providing timely resolutions
- Utilized strong problem-solving skills to diagnose and troubleshoot software and hardware-related issues, ensuring minimal disruption to client operations
- Documented and tracked support requests, resolutions, and workarounds in our knowledge base, contributing to continuous improvement of our support processes

ChannelMix – Kansas City, MO

Data Processor, August 2023 – December 2023

- As a data processor, I am responsible for the preparation, processing, and management of company data.
- Identify and troubleshoot issues and utilize available tools to ensure timely completion of procedures.

Institute for Business and Home Safety (IBHS) – Richburg, SC

Intern, May 2022 – August 2023

- Analyzation of large data sets, providing insight into data trends while communicating results of experimentation.
- Built test specimens, project management responsibilities, carpentry, masonry, electrical, instrumentation.

EDUCATION

Louisiana State University – Alexandria, LA

Business Administration focusing on Information Systems

Kansas University – Lawrence, KS

Certification for Full Stack Web Development

TECHNICAL SKILLS

- **Languages:** SQL, NoSQL, HTML, CSS, Java, JavaScript
- **Frameworks:** React, NodeJS, ExpressJS
- **Version Control:** Git
- **Data Analysis:** Data Analyzation
- **Cloud Services:** AWS Services
- **ETL (Extract, Transform, Load):** ETL
- **Support & Collaboration:** Technical Support