



# ITW Global Brands

## RAIN-X



# SWOT Analysis of Rain-X

## Strengths

- Nationally recognized
- Search traffic is high for the brand
- Rain-X 2in1 wiper blade is top rated
- Affordable wiper blades
- Brand is known for the glass water repellents and cleaners
- Complete windshield care product line
- Best wiper blades for heavy Rain
- Rain-X cleaners can be used for home care

## Weaknesses

- Strong story is missing for the brand
- Reputation could do better
- Strategies are unclear on the complete windshield care.

## Opportunities

- Social media is missing the opportunity to talk about home care apart from auto care.
- PPC ads were missing for top keywords like 'Wiper Blades'.
- DIY type tips and videos are missing in social media.
- Opportunity to talk about how many car models the wiper blades support /top brands etc.
- Rich visuals in ad copies.

## Threats

- Having a consent based social media and PPC ads. Privacy safe technologies.
- Automation in PPC like RSA ads , updating Broad match, and smart bidding.
- Content review on high quality product line
- Short lifespan for glass water repellent



# A Digital Strategies for Rain-X - Tactics – Loyalty Program

- **More customer referrals.** If you have a great loyalty rewards program, people may tell their friends and family about it. More referrals equals more customers.
- **Higher customer retention.** If people find value in your program, they'll likely stick around longer.
- **More sales.** Want a higher average order value? According to recent loyalty research, 49% of consumers agree they've spent more after joining a loyalty program.
- **Brand advocacy.** A successful loyalty program can turn regular customers into brand advocates. This group helps your company get in front of new customers through word of mouth, which is a low-cost marketing strategy versus paid ads.

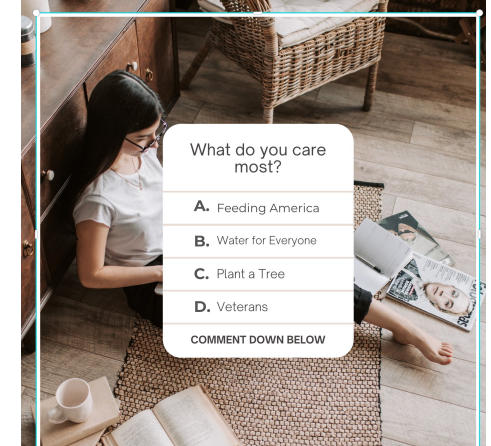


# Loyalty Program - Content Ideas

## Types of rewards programs

- Point-based Loyalty – customer redeem points for free products  
<https://www.sparkenergy.com/rewards/>
- Tiered Loyalty – Longer the customer more benefits – like Gold, Diamon, Platinum members
- Value Loyalty – Connect with customer on a deeper level. Involving charity or welfare programs.

<https://www.sparkenergy.com/charity/>



# Loyalty Program - KPIs



MEMBER  
ACQUISITION



MEMBER LIFT IN  
SPEND



REWARD  
REDEMPTION RATE



CHURN  
REDUCTION



INCREMENTAL  
MARGIN