Bopper from a Client's View point

What I would like to see as a client;

Easy to use interface:
I want a user-friendly platform that will let me navigate quickly and find what I'm looking for easily.

Services in categories:
I would appreciate a diverse range of services on offer,with grouping and subgrouping to the last category to avoid things being jumbled up.

Timely delivery:
I would appreciate a platform that ensures that workers deliver work on time, with clear deadlines and progress tracking.

Straight-forward pricing:
I want to know how much I will be charged upfront, with no hidden costs or fees.

Quality work:
I would love to be assured that the services I will pay for are of high quality and meet my expectations and a conflict resolution framework if I'm conflicted.

Effective communication channels:
I want to work with a team/company that has access(backend) to my conversations with the student for fast tracking conflict and effective dispute resolution.

Payment security and flexibility:
I want a platform that ensures that my payments(and data) are safe and secure, with the ability to resolve any disputes that may arise, if any.

Personalized recommendations:
I would love to have personalized recommendation from a fellow client who had similar needs and how they were met and by who (Bopper member ID/name)

Reviews and ratings:
I want to have public reviews and ratings from other clients to help me make informed decisions on who to work with.