

SUHAIL AHAMED D

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### Technical Skills

**Networking Concepts:** OSI model, TCP/IP, HTTP/HTTPS, Subnetting

**Security:** SQL Injection, VPN Implementation

**Version Control:** Git / GitHub

**Operating System:** Linux

**Development:** JavaScript, Python, html/css

### Work Experience

**Desktop Support Engineer – Unique Technologies Pvt Ltd**

**December 2023 - November 2024**

- Configured MS Outlook and created PST files for email management.
- Installed and configured Windows 7, 8, and 10 OS on desktops and laptops.
- Provided L1/L2 support for hardware, software, networking, and Remote Desktop Services.
- Troubleshoot Microsoft OS and application issues, ensuring system functionality.
- Managed user accounts and resolved technical issues via remote desktop support.
- Diagnosed and resolved network connectivity and printer configuration issues.
- Performed domain joining and system updates to maintain software versions.
- Delivered network troubleshooting and hardware issue resolution.

**Cyber Security Intern – Internz Learn**

**October 2023 - December 2023**

- Implemented network security measures (firewalls, VPNs) and mitigated cyber threats (malware, DDoS).
- Conducted port scanning and network mapping using Nmap.
- Applied ethical hacking techniques like SQL injection and enhanced web security with HTTPs, and SSL.

### Project

**ISBR COLLEGE MANAGEMENT SYSTEM** (Tools: HTML, CSS, Javascript, Python, Django, SQL)

**April 2023**

- **Admin:** manage profiles, courses, and insights.
- **Staff:** oversee student performance, attendance, and leave, including direct holiday requests from students, resulting in a 20% reduction in manual efforts and time saved.
- **Students:** can directly request holidays and receive timely responses.

### Achievements

- Completed [Cyber Security Training and Internship](#) at Internz Learn.
- Certified in [React.js](#) by Cutshort (Nov 2023).
- Proficient in Python ([Certificate from GUVI](#), Google for Education Partner).
- Completed "Ready, Set, Agile" Virtual Program endorsed by [Cognizant and Forage](#).