



**Suhas M**

**Systems Engineer**

**suhasreddy166@gmail.com**

**+91 - (963) 241-5875**

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## **Career Objective**

***Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.***

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## **Work Experiences**

*Dec 2020 - Present*

**Systems Engineer at Infosys Limited**

**Client Name : Reckitt Benckiser , RDSS Engineer**

- Identifying hardware and software solutions.
- Troubleshooting technical issues.
- Resolving network issues.
- Installing and configuring hardware and software.
- Speaking to customers to quickly get to the root of their problem.
- Providing timely and accurate customer feedback.
- Talking customers through a series of actions to resolve a problem.
- Following up with clients to ensure the problem is resolved.
- Supporting the roll-out of new applications.
- Providing support in the form of procedural documentation.
- Managing multiple cases at one time.
- Testing and evaluating new technologies.
- Active Directory Administration
- O365 Administration
- ServiceNow
- Executive Support
- Application Support
- Microsoft Office

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## **Skills**

Java	JavaScript	C++
C Programming	Python	HTML
CSS	SCCM	Active Directory Administration
Network Configuration	PowerShell	ITIL
VMware vSphere Administration	Windows 10 Administration	Microsoft 2008 R2 and above servers
O365		

## **Educations**

College/school	University/Board	Degree/Standard	Passing Date	Percentage/Pointer
AMC Engineering College	Visvesvaraya Technological University	B.E.	2020	6.59

## **Personal Information**

<b>Date Of Birth</b>	16-06-1998
<b>Nationality</b>	India
<b>Father's Name</b>	A Munivenkata Reddy
<b>Marital Status</b>	Single
<b>Gender</b>	Male
<b>Languages Known</b>	Hindi,English,Kannada,Telugu
<b>Hobbies</b>	Cycling,Cricket,Badminton,Gardening,Photography,Road biking
<b>Strengths</b>	Great Communication,Leadership Experience,Effective Listener,Team Player,Open Minded,Client Relations,Dedicated
<b>Address</b>	Nosenoor Village , Jigani Hobli , Anekal Taluk, Bengaluru, Karnataka, India

I hereby declare that all above information is in correct with fact or truth up to my knowledge and I bear the responsibilities for the correctness of the above mentioned particulars.

Date : 17/04/2022

Suhas M