

Describe the capabilities of Power Pages

57. Describe use cases for Power Pages

- Build a website that allows users to interact with Common Data Service data.
 - No-code solution.
 - Website can be anonymous or authenticated.
- Create the website using drag and drop.
- Portals are created as a 30-day trial.
 - After it expires, it is suspended and shut down.
 - It is deleted after 7 days of suspension.
 - Global admin or System admin can convert a trial or suspended portal in a production environment (not a trial environment) to a production portal.
 - You must have 1 Gb of unused storage space in the tenant if you want to create 2 or more portals.
- Base URL can be changed
 - go to Power Apps Portals Admin Center
 - Click on the portal, then go to Settings - Administration,
 - then go to Portal Actions, Change base URL

58. Describe use cases for templates

- Portal templates using Dataverse Data:
 - Dataverse starter portal. Includes the following pages:
 - Default studio template,
 - Page with title,
 - Page with child links
- Portal templates using Dynamics 365 Customer Engagement Apps:
 - Community – forums, ideas, blog, case management, providing feedback
 - Customer self-service – Knowledge articles, submit cases, discussion forums, provide feedback
 - Employee self-service – Knowledge articles, submit cases, streamlining common tasks
 - Partner – External parties: accounts and opportunities.
 - Customer portal: Access to Dynamics 365 Supply Chain Management data
 - From blank.

Feature	Partner portal	Community portal	Customer self-service portal	Customer portal	Employee self-service portal
Content Management		Yes	Yes		Yes
Knowledge Management	Yes	Yes	Yes		Yes
Support/Case Management	Yes	Yes	Yes		Yes
Forums	Yes	Yes	Yes		Yes
Faceted Search			Yes		Yes
Profile Management			Yes	Yes	Yes
Subscribe to Forum Thread			Yes		Yes
Comments		Yes	Yes		Yes
Azure AD Authentication				Yes	Yes
Ideas		Yes			
Blogs		Yes			
Project Service Automation Integration	Yes				
Field Service Integration	Yes				
Partner Onboarding	Yes				

All allow:

- World Ready,
- Multi-Language Support,
- Portal Administration,
- Customization and Extensibility,
- Theming,
- Portal Base,
- Portal Workflows,
- Web Notifications,
- Microsoft Identity,
- Identity Workflows,
- Web Forms, and
- Feedback.

