

# Maximizing Revenue for Taxi Drivers through Payment Type Analysis

## Problem Statement

In the fast-paced taxi booking sector, making the most of revenue is essential for long-term success and driver happiness. Our goal is to use data-driven insights to maximize revenue streams for taxi drivers in order to meet this need. Our research aims to determine whether payment methods have an impact on fare pricing by focusing on the relationship between payment type and fare amount.

## Objective

This project's main goal is to run an A/B test to examine the relationship between the total fare and the method of payment. We use Python hypothesis testing and descriptive statistics to extract useful information that can help taxi drivers maximize their revenue. In particular, we want to find out if there is a big difference in the fares for those who pay with credit cards versus those who pay with cash.

## Research Question

Is there a relationship between total fare amount and payment type, and can we nudge customers towards payment methods that generate higher revenue for drivers without negatively impacting customer experience?

## Importing libraries

```
#core libraries
import pandas as pd #for data manipulation
import numpy as np #for numerical operation
#visualization
import matplotlib.pyplot as plt #for basic plot
import seaborn as sns #for advance visualization
#statistical ananlysis & hypothesis testing
import scipy.stats as st #for hypothesis testing
import statsmodels.api as sm # for Q-Q plot
from scipy.stats import mannwhitneyu # import Mann-Whitney U test
import statsmodels.formula.api as smf #for regression modeling
#surpass warnings for clean output
import warnings
warnings.filterwarnings('ignore')

#loading the dataset
df = pd.read_parquet(r"C:\Users\ASUS 1\Desktop\yellow_tripdata_2023-
```

```
01.parquet")
```

```
df
```

	VendorID	tpep_pickup_datetime	tpep_dropoff_datetime
passenger_count \			
0	2	2023-01-01 00:32:10	2023-01-01 00:40:36
1.0			
1	2	2023-01-01 00:55:08	2023-01-01 01:01:27
1.0			
2	2	2023-01-01 00:25:04	2023-01-01 00:37:49
1.0			
3	1	2023-01-01 00:03:48	2023-01-01 00:13:25
0.0			
4	2	2023-01-01 00:10:29	2023-01-01 00:21:19
1.0			
...	...	...	...
...			
3066761	2	2023-01-31 23:58:34	2023-02-01 00:12:33
NaN			
3066762	2	2023-01-31 23:31:09	2023-01-31 23:50:36
NaN			
3066763	2	2023-01-31 23:01:05	2023-01-31 23:25:36
NaN			
3066764	2	2023-01-31 23:40:00	2023-01-31 23:53:00
NaN			
3066765	2	2023-01-31 23:07:32	2023-01-31 23:21:56
NaN			

	trip_distance	RatecodeID	store_and_fwd_flag	PULocationID	\
0	0.97	1.0	N	161	
1	1.10	1.0	N	43	
2	2.51	1.0	N	48	
3	1.90	1.0	N	138	
4	1.43	1.0	N	107	
...	...	...	...	...	
3066761	3.05	NaN	None	107	
3066762	5.80	NaN	None	112	
3066763	4.67	NaN	None	114	
3066764	3.15	NaN	None	230	
3066765	2.85	NaN	None	262	

	DOLocationID	payment_type	fare_amount	extra	mta_tax
tip_amount \					
0	141	2	9.30	1.00	0.5
0.00					
1	237	1	7.90	1.00	0.5
4.00					
2	238	1	14.90	1.00	0.5
15.00					
3	7	1	12.10	7.25	0.5

```

0.00
4          79          1          11.40          1.00          0.5
3.28
...          ...          ...          ...          ...          ...
...
3066761          48          0          15.80          0.00          0.5
3.96
3066762          75          0          22.43          0.00          0.5
2.64
3066763          239          0          17.61          0.00          0.5
5.32
3066764          79          0          18.15          0.00          0.5
4.43
3066765          143          0          15.97          0.00          0.5
2.00

```

```

          tolls_amount  improvement_surcharge  total_amount \
0              0.0              1.0          14.30
1              0.0              1.0          16.90
2              0.0              1.0          34.90
3              0.0              1.0          20.85
4              0.0              1.0          19.68
...          ...          ...          ...
3066761          0.0              1.0          23.76
3066762          0.0              1.0          29.07
3066763          0.0              1.0          26.93
3066764          0.0              1.0          26.58
3066765          0.0              1.0          21.97

```

```

          congestion_surcharge  airport_fee
0              2.5          0.00
1              2.5          0.00
2              2.5          0.00
3              0.0          1.25
4              2.5          0.00
...          ...          ...
3066761          NaN          NaN
3066762          NaN          NaN
3066763          NaN          NaN
3066764          NaN          NaN
3066765          NaN          NaN

```

```
[3066766 rows x 19 columns]
```

## □ Exploratory Data Analysis:

```
df.info() #overview of the data
```

```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 3066766 entries, 0 to 3066765

```

Data columns (total 19 columns):

#	Column	Dtype
0	VendorID	int64
1	tpep_pickup_datetime	datetime64[us]
2	tpep_dropoff_datetime	datetime64[us]
3	passenger_count	float64
4	trip_distance	float64
5	RatecodeID	float64
6	store_and_fwd_flag	object
7	PULocationID	int64
8	DOLocationID	int64
9	payment_type	int64
10	fare_amount	float64
11	extra	float64
12	mta_tax	float64
13	tip_amount	float64
14	tolls_amount	float64
15	improvement_surcharge	float64
16	total_amount	float64
17	congestion_surcharge	float64
18	airport_fee	float64

dtypes: datetime64[us](2), float64(12), int64(4), object(1)

memory usage: 444.6+ MB

*#making a column which can help in our analysis*

```
df['Duration'] = (df['tpep_dropoff_datetime'] -  
df['tpep_pickup_datetime']).dt.total_seconds()/60  
df['Duration']
```

0	8.433333
1	6.316667
2	12.750000
3	9.616667
4	10.833333

...	
3066761	13.983333
3066762	19.450000
3066763	24.516667
3066764	13.000000
3066765	14.400000

Name: Duration, Length: 3066766, dtype: float64

*#taking only those column which can helpfull in this analysis*

```
df=df[['passenger_count', 'trip_distance', 'payment_type', 'fare_amount',  
'Duration']]  
df
```

	passenger_count	trip_distance	payment_type	fare_amount
Duration				

0	1.0	0.97	2	9.30
8.433333				
1	1.0	1.10	1	7.90
6.316667				
2	1.0	2.51	1	14.90
12.750000				
3	0.0	1.90	1	12.10
9.616667				
4	1.0	1.43	1	11.40
10.833333				
...	...	...	...	...
...				
3066761	NaN	3.05	0	15.80
13.983333				
3066762	NaN	5.80	0	22.43
19.450000				
3066763	NaN	4.67	0	17.61
24.516667				
3066764	NaN	3.15	0	18.15
13.000000				
3066765	NaN	2.85	0	15.97
14.400000				

[3066766 rows x 5 columns]

*#changing the data type*

```
df['passenger_count'] = df['passenger_count'].astype('Int64')
df['payment_type'] = df['payment_type'].astype('Int64')
```

*#checking total data*

```
df.shape
```

```
(3066766, 5)
```

*#checking for null values*

```
df.isnull().sum()
```

```
passenger_count    71743
trip_distance       0
payment_type       0
fare_amount        0
Duration           0
dtype: int64
```

```
null_values_percentage =
```

```
df['passenger_count'].isnull().sum()/len(df)*100
```

```
print(f"percentage of null values in passenger count columns is :
{null_values_percentage:.2f} %")
```

```
percentage of null values in passenger count columns is :2.34 %
```

```

#removing duplicates
df = df.dropna(subset=['passenger_count'])
after_removing=df.shape
print(f"after removing the null values total data
left{after_removing}")

after removing the null values total data left(2995023, 5)

#check for duplicates value
duplicates = df.duplicated().sum()
print(f"duplicate value are:{duplicates}")
duplicates_percentage = df.duplicated().sum()/len(df)*100
print(f'Total duplicate percentage is:{duplicates_percentage:.2f} %')

duplicate value are:1191207
Total duplicate percentage is:39.77 %

#drop duplicate values
df.drop_duplicates(inplace=True)

new_shape = df.shape
print(f'after dropping the duplicate values:{new_shape}')

after dropping the duplicate values:(1803816, 5)

#let's check the contribution or distribution
# Calculate the proportions and convert to percentages with '%' sign
percentages =
df['passenger_count'].value_counts(normalize=True).apply(lambda x:
f'{x * 100:.2f}%')
# Display the percentages
percentages

passenger_count
1      66.34%
2      19.34%
3       5.40%
4       2.86%
5       2.28%
0       2.25%
6       1.52%
8       0.00%
7       0.00%
9       0.00%
Name: proportion, dtype: object

```

## □ Passenger Distribution Insights:

1-5 passengers cover 98.25% of the data → Most rides are within this range. \*\*6+ passengers contribute < 1% → Very rare cases, statistically insignificant.

Since they contribute so little, their impact on revenue trends is minimal. Even if we included them, they wouldn't change conclusions significantly. Including them would be useful only if we were studying group ride patterns (which we aren't).

```
payment_type =  
df['payment_type'].value_counts(normalize=True).apply(lambda x:  
f'{x*100:.2f}%')  
payment_type  
  
payment_type  
1    74.70%  
2    22.82%  
4     1.69%  
3     0.79%  
Name: proportion, dtype: object
```

## Payment Type:

For our analysis, we are focusing exclusively on the two primary payment methods: cash and credit card. Therefore, we have filtered the dataset to include only rides where the payment type is either cash or credit card.

```
#filtering the data  
df = df.query('passenger_count >0 & passenger_count<6')  
df = df.query('payment_type<3')  
after_filtering = df.shape  
print(f'after filtering :{after_filtering}')  
  
after filtering :(1692444, 5)  
  
# Convert the column to string and then replace values  
df['payment_type'] = df['payment_type'].astype(str).replace({'1':  
'card', '2': 'cash'})  
df[['payment_type']].head(5)  
  
payment_type  
0    cash  
1    card  
2    card  
4    card  
5    card
```

## Statistical Summary

```
df.describe()  
  
      passenger_count  trip_distance  fare_amount  Duration  
count      1692444.0    1.692444e+06  1.692444e+06  1.692444e+06  
mean         1.501945    4.876065e+00  2.420093e+01  2.054326e+01  
std          0.912502    5.593026e+01  2.047816e+01  5.553706e+01
```

min	1.0	0.000000e+00	-4.951000e+02	-2.920000e+01
25%	1.0	1.500000e+00	1.140000e+01	9.966667e+00
50%	1.0	2.680000e+00	1.700000e+01	1.568333e+01
75%	2.0	5.600000e+00	2.890000e+01	2.345000e+01
max	5.0	6.235952e+04	1.160100e+03	1.002918e+04

Observations-

Passenger\_count: Ranges from 1 to 5, which seems reasonable.

Trip\_distance: Median is 2.68, 75th percentile is 5.6, but the max is 62,359.52 miles. This indicates extreme high values that are likely errors or rare events.

Fare\_amount: The median is 17.00 and the 75th percentile is 28.90, but you have a negative minimum (-495.10) and a maximum of 1160.10. Negative fares are likely data errors, and the extremely high fare might be an outlier.

Duration: Median is 15.68 minutes and 75th percentile is 23.45 minutes, but the min is -29.20 and the max is over 10,000 minutes. Negative durations are clearly erroneous, and the extremely high duration values need further investigation.

```
# Dropping negative values
df = df.query('fare_amount > 0 & Duration > 0 & trip_distance > 0')

# Set pandas display options to avoid scientific notation
pd.set_option('display.float_format', '{:.2f}'.format)

# Display the descriptive statistics
print(df.describe())
```

	passenger_count	trip_distance	fare_amount	Duration
count	1396856.00	1396856.00	1396856.00	1396856.00
mean	1.52	2.89	16.98	14.52
std	0.93	2.13	8.27	7.04
min	1.00	0.01	0.01	0.02
25%	1.00	1.37	10.70	9.12
50%	1.00	2.28	15.60	13.87
75%	2.00	3.71	21.20	19.22
max	5.00	11.90	41.00	34.97

## Checking outliers

```
# List of columns to visualize
cols = ['trip_distance', 'fare_amount', 'Duration']

# Theme colors
box_color = "#6C757D"
hist_color = "#FFC300"

# Using boxplot
```

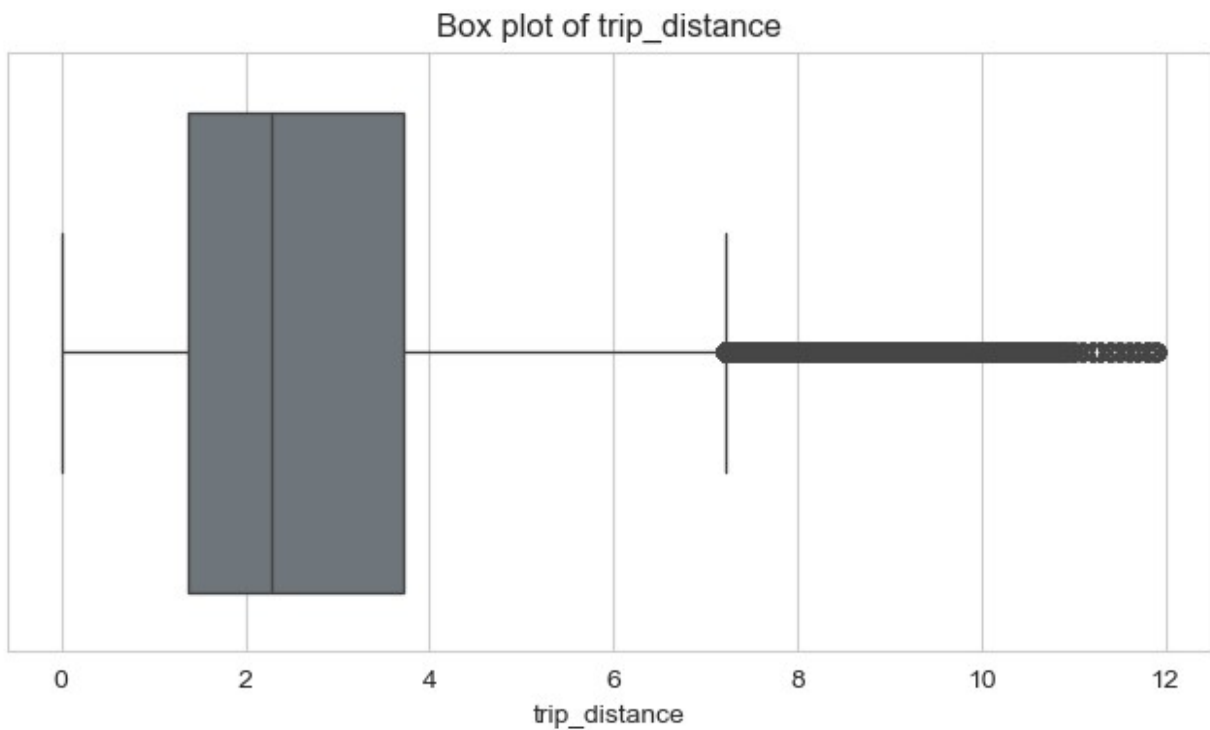


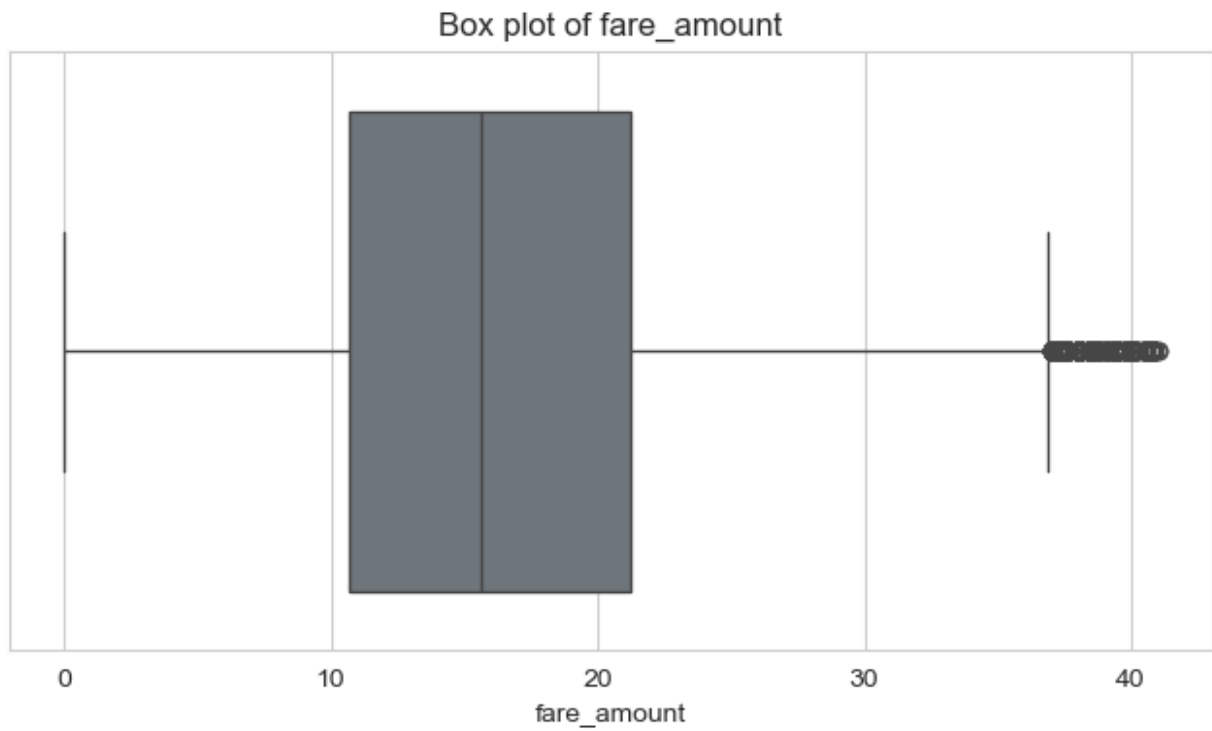
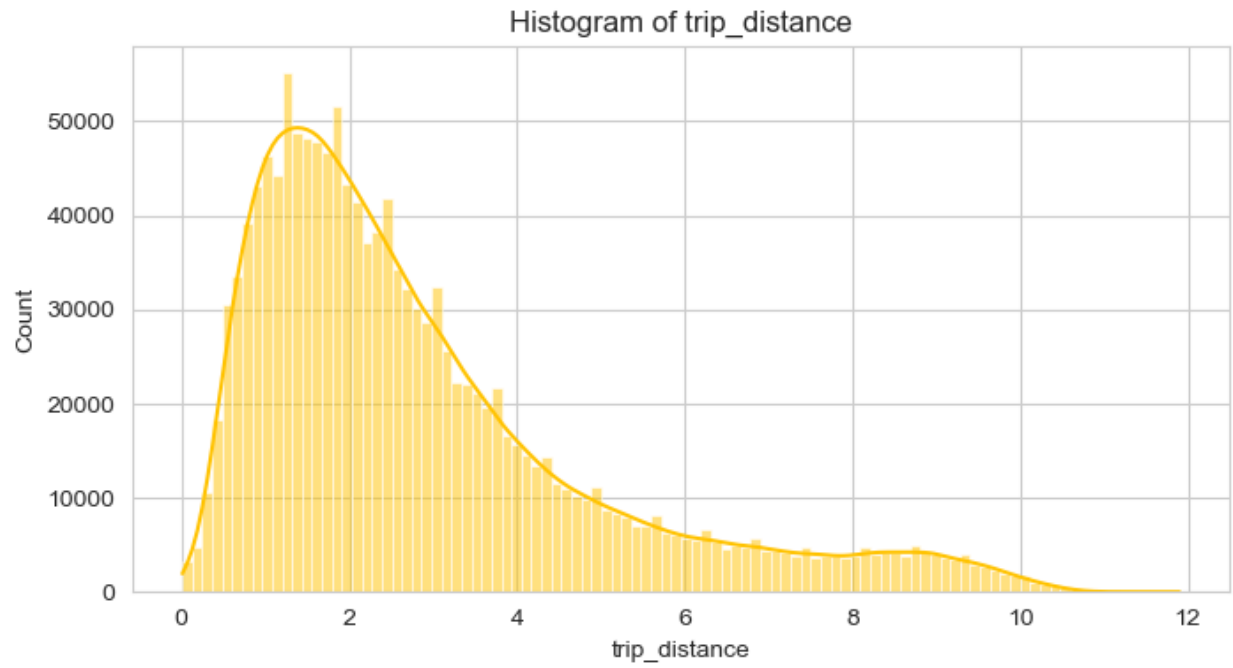
```

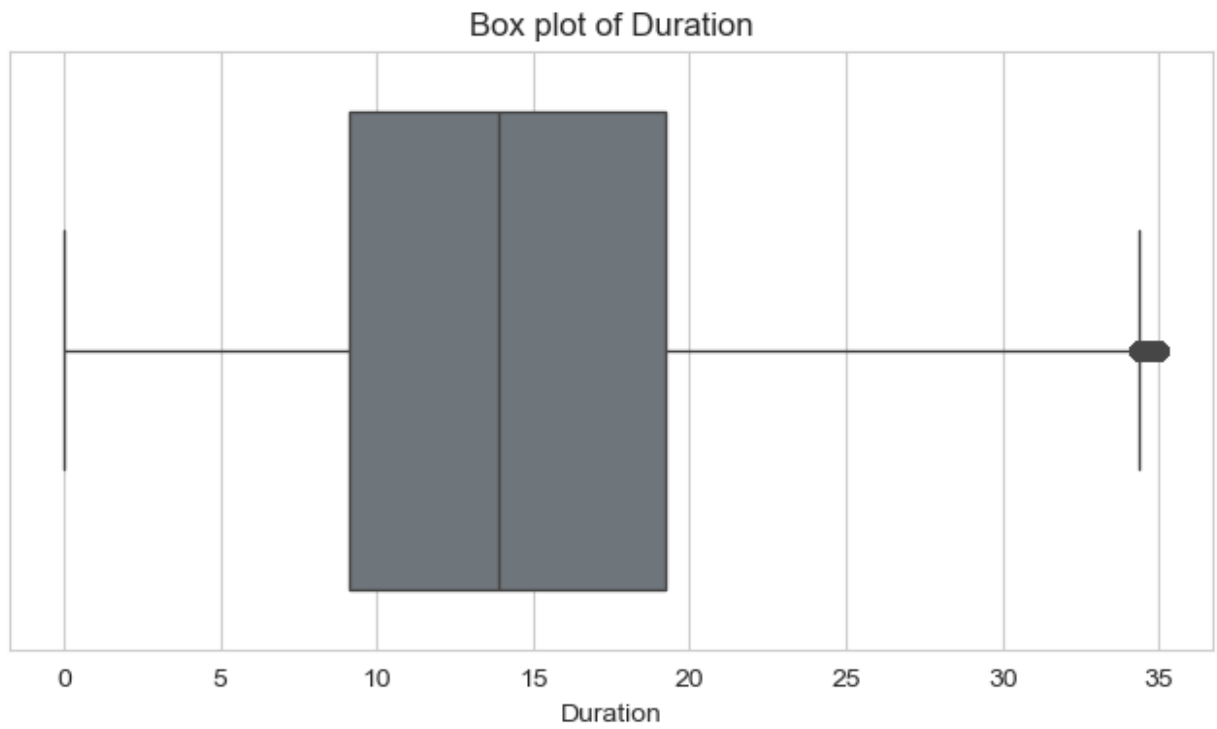
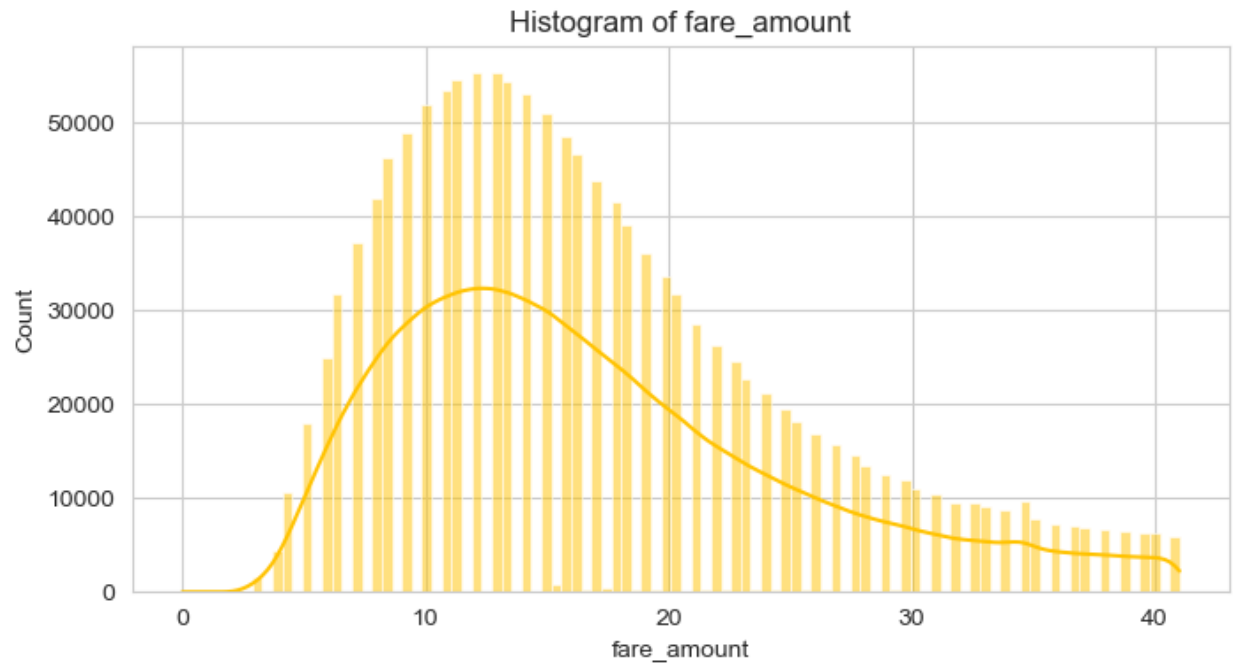
for col in cols:
    plt.figure(figsize=(8, 4))
    sns.boxplot(x=df[col], color=box_color)
    plt.title(f'Box plot of {col}')
    plt.show()

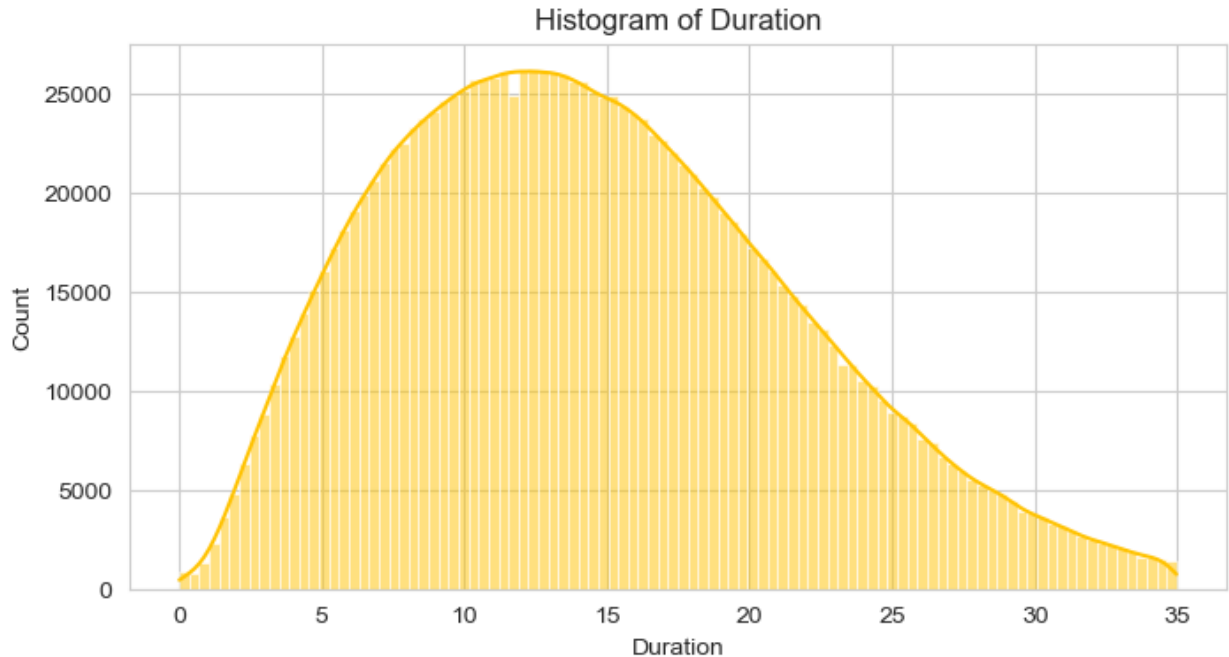
# Using histogram
plt.figure(figsize=(8, 4))
sns.histplot(df[col], bins=100, kde=True, color=hist_color)
plt.title(f'Histogram of {col}')
plt.show()

```









After plotting both boxplots and histograms for the trip\_distance, fare\_amount, and Duration columns, I observed that each variable contains a significant number of extreme values (outliers). These outliers cause heavy right-skew in the distributions, making it difficult to visualize the main cluster of data.

Next Step: I will proceed with a systematic approach (e.g., IQR method) to remove or cap these extreme values so that my analysis and statistical tests are not overly influenced by a relatively small number of anomalous points. By handling these outliers, I aim to improve the reliability of the insights drawn from the data.

## Removing outliers

```
#using IQR method
cols = ['trip_distance', 'fare_amount', 'Duration']
for col in cols:
    q1= df[col].quantile(0.25)
    q3= df[col].quantile(0.75)
    iqr = q3-q1
    lower_bound = q1-1.5*iqr
    upper_bound = q3+1.5*iqr
    df = df.query(f"{col} >= @lower_bound and {col} <= @upper_bound")
```

df

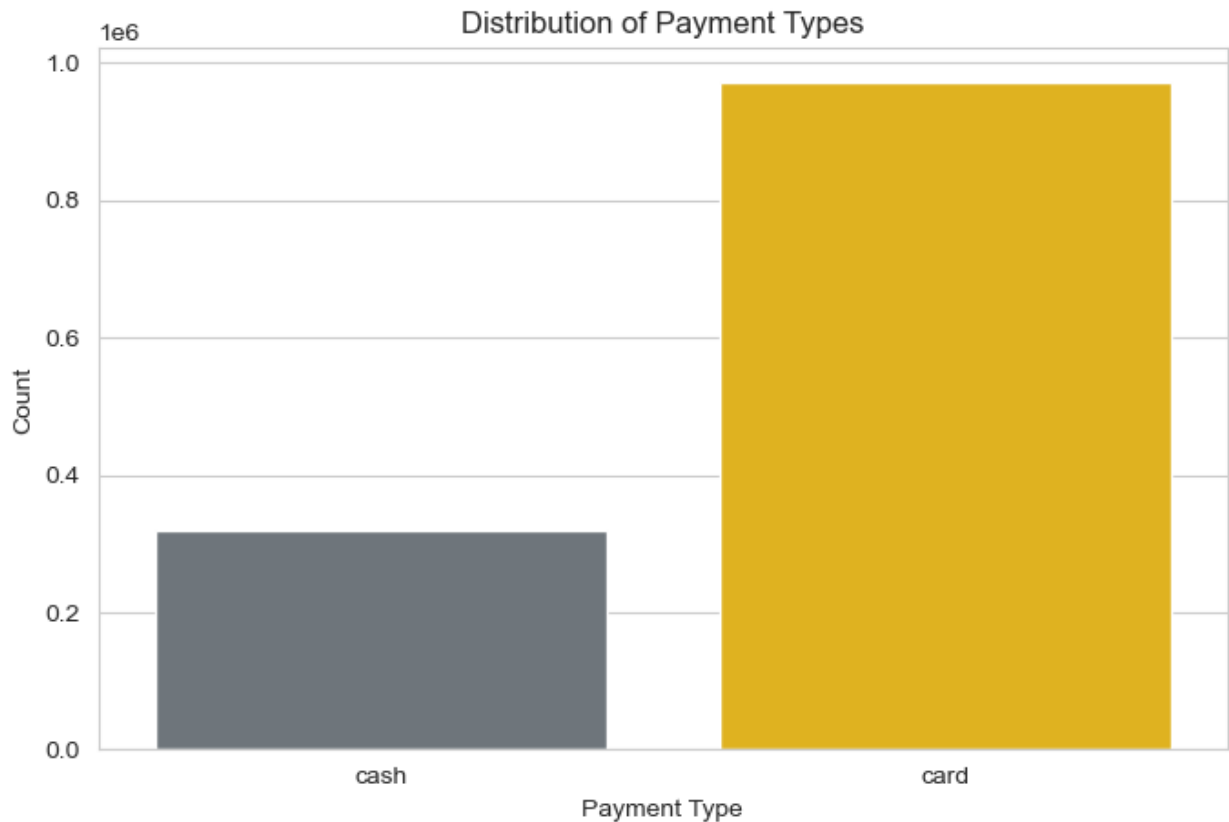
	passenger_count	trip_distance	payment_type	fare_amount
Duration				
0	1	0.97	cash	9.30
8.43				
1	1	1.10	card	7.90

6.32				
2	1	2.51	card	14.90
12.75				
4	1	1.43	card	11.40
10.83				
5	1	1.84	card	12.80
12.30				
...	...	...	...	...
...				
2995013	1	6.82	cash	31.00
21.95				
2995014	2	1.74	card	11.40
9.97				
2995015	1	2.84	card	13.50
7.75				
2995019	1	3.37	card	15.60
10.87				
2995021	2	3.80	card	17.70
10.77				

[1290962 rows x 5 columns]

## Feature Analysis: Understanding Fare Amount, Passenger Count & Trip Distance by Payment Type

```
# Set a consistent color theme
custom_palette = {"cash": "#6C757D", "card": "#FFC300"} # Light
# peach for cash, deep red for card
plt.figure(figsize=(8, 5))
#using countplot
sns.countplot(x=df['payment_type'], palette=custom_palette)
plt.title("Distribution of Payment Types")
plt.xlabel("Payment Type")
plt.ylabel("Count")
plt.show()
```



## ▮ Observations from the Countplot:

Card payments are significantly higher than cash payments. passengers might prefer card payments due to convenience and speed.

```
plt.figure(figsize=(12, 5))

# Subplot 1: Distribution of fare amount
plt.subplot(1, 2, 1)
plt.title('Distribution of Fare Amount')
plt.hist(df[df['payment_type'] == 'card']['fare_amount'],
         histtype='barstacked', bins=20, edgecolor='k',
         color=custom_palette['card'], label='Card')
plt.hist(df[df['payment_type'] == 'cash']['fare_amount'],
         histtype='barstacked', bins=20, edgecolor='k',
         color=custom_palette['cash'], label='Cash')
plt.legend()

# Subplot 2: Distribution of trip distance
plt.subplot(1, 2, 2)
plt.title('Distribution of Trip Distance')
plt.hist(df[df['payment_type'] == 'card']['trip_distance'],
```

```

        histtype='barstacked', bins=20, edgecolor='k',
        color=custom_palette['card'], label='Card')
plt.hist(df[df['payment_type'] == 'cash']['trip_distance'],
        histtype='barstacked', bins=20, edgecolor='k',
        color=custom_palette['cash'], label='Cash')
plt.legend()

plt.tight_layout() # Improves subplot spacing
plt.show()

```

▯ Observations Card vs. Cash The yellow bars (Card) generally dominate at higher fare amounts, suggesting card payments might be more common for pricier trips. The gray bars (Cash) peak somewhat lower but still overlap significantly.

Skewed Distribution Even after outlier removal, fares can remain right-skewed—some longer, costlier trips are valid.

Multiple Peaks The distribution looks somewhat “multi-modal” (multiple small peaks). This might reflect different rate zones or typical trip patterns (e.g., short local rides vs. airport trips).

```

#using stack bar chart we are analyzing passenger count and payment
type
# 1) Count how many rides belong to each (payment_type,
passenger_count)
df_group = df.groupby(['payment_type',
'passenger_count']).size().reset_index(name='count')

# 2) Also find how many rides belong to each payment_type overall
df_payment = df_group.groupby('payment_type')
['count'].sum().reset_index(name='payment_count')

# 3) Calculate total rides
total_rides = df_payment['payment_count'].sum()

# 4) Merge data so each row has both:
#     - passenger_count
#     - payment_type
#     - count (rides in that group)
#     - payment_count (total rides for that payment type)
df_merged = pd.merge(df_group, df_payment, on='payment_type')

# 5) Calculate proportion_of_total for each segment (passenger_count
within payment_type)
#     relative to the ENTIRE dataset
df_merged['prop_of_total'] = df_merged['count'] / total_rides

# 6) Pivot so rows = payment_type, columns = passenger_count, values =
prop_of_total
df_pivot = df_merged.pivot(index='payment_type',
columns='passenger_count', values='prop_of_total').fillna(0)

```

```

# 7) Sort passenger_count columns if needed
# (e.g., passenger_count from 1 to 5)
df_pivot = df_pivot[sorted(df_pivot.columns)]

# 8) We'll plot two horizontal bars (one for each payment_type),
# each subdivided by passenger_count, summing to the
# proportion_of_total
# for that payment type.
fig, ax = plt.subplots(figsize=(10, 5))

# We'll track the left edge of each segment
y_positions = [0, 1] # top bar = 0, bottom bar = 1
bar_height = 0.6

# Define a custom palette for passenger_count (5 categories)
passenger_colors = ["#FFD400", "#FFB800", "#FFA600", "#FF8F00",
"#FF7700"]

# We'll plot from left to right. Each row is a bar: "cash" or "card"
payment_types = df_pivot.index.tolist()

for i, ptype in enumerate(payment_types):
    # This row is a Series with passenger_count=1..5 proportions
    row_data = df_pivot.loc[ptype]
    left_edge = 0.0

    for j, (pcount, val) in enumerate(row_data.items()):
        if val > 0:
            # Plot a rectangle from left_edge to left_edge+val
            ax.barh(
                y=y_positions[i],
                width=val,
                left=left_edge,
                height=bar_height,
                color=passenger_colors[j % len(passenger_colors)],
                edgecolor='white'
            )

            # Add percentage label if segment > 1%
            if val > 0.01:
                ax.text(
                    left_edge + val/2,
                    y_positions[i],
                    f"{val*100:.0f}%",
                    ha='center', va='center', color='black',
                    fontsize=9
                )

            left_edge += val

```



```

    # Also label the entire bar with the total proportion for that
    payment_type
    # sum of row_data is proportion_of_dataset for that payment_type
    total_prop = row_data.sum()
    ax.text(
        total_prop + 0.01, # place text slightly to the right
        y_positions[i],
        f"{(total_prop*100):.0f}%",
        ha='left', va='center', color='black', fontsize=10,
        fontweight='bold'
    )

# Format y-axis ticks with the payment_type labels
ax.set_yticks(y_positions)
ax.set_yticklabels(payment_types, fontsize=11)

ax.set_xlim(0, 1) # 0% to 100%
ax.set_ylim(-0.5, 1.5)

ax.set_xlabel("Proportion of Entire Dataset", fontsize=11)
ax.set_ylabel("Payment Type", fontsize=11)
ax.set_title("Payment Type vs. Passenger Count as Proportions of
Entire Dataset", fontsize=13)

# Create a custom legend for passenger_count
# (just show squares for 1..5)
handles = []
labels = []
for idx, col in enumerate(df_pivot.columns):
    patch = plt.Rectangle((0, 0), 1, 1, color=passenger_colors[idx],
    edgecolor='white')
    handles.append(patch)
    labels.append(str(col))

legend = ax.legend(handles, labels, title="Passenger Count",
bbox_to_anchor=(1.0, 1.0))
plt.tight_layout()
plt.show()

#"To visualize this data, I started by grouping the data to count
rides based on payment_type and passenger_count. Then,
#I calculated the proportion of each group relative to the total
dataset. Using plt.barh(), I plotted horizontal bars for each payment
type,
#where each segment represented a different passenger count. I added
labels directly on the chart to enhance readability,
#ensuring clear insights for stakeholders."

```

□ Observations Overall Dataset Distribution

Card payments represent about 76% of all rides, while cash payments make up the remaining 24%. This indicates that card usage dominates in the dataset. Passenger Count Breakdown

For card rides: 51% of the entire dataset consists of single-passenger trips paid by card. The remaining 25% (within card) are multi-passenger trips of 2 or more people. For cash rides: 17% of the entire dataset are single-passenger cash rides. The remaining 7% are multi-passenger cash rides. Single-Passenger Dominance

Combining both payment types, single-passenger trips constitute the majority of rides (over two-thirds of the dataset). Multi-passenger trips (2–5) form a smaller fraction overall, regardless of payment method. Practical Takeaway

Taxis see a high reliance on card payments, especially for single-passenger rides. Cash transactions remain relevant, but they represent a smaller share, mostly single-passenger as well. This distribution highlights the convenience preference (card) and the rarity of larger group rides.

## Hypotheses Testing

Objective:

To test whether there is a statistically significant difference in fare amounts between rides paid by card and rides paid by cash.

Null Hypothesis: The mean fare is the same for both payment types (card vs. cash).

Alternative Hypothesis: The mean fare differs between the two payment types.

```
# 1. Seaborn style for a clean background
sns.set_style("whitegrid")

# 2. Create the Q-Q plot figure
fig = sm.qqplot(df['fare_amount'], line='45')

# 3. Customize the plot
ax = fig.axes[0]

# The Q-Q plot typically has two line objects:
#   - line[0]: the data points
#   - line[1]: the 45° reference line
# Depending on statsmodels version, the data might be a scatter
object.

# Try to color the data points in a taxi-yellow
points = ax.get_lines()[0]
points.set_markerfacecolor("#FFC300") # bright taxi yellow
```

```

points.set_markeredgcolor("#FFC300")

# Optionally, change the reference line color to black or red
ref_line = ax.get_lines()[1]
ref_line.set_color("red")
ref_line.set_linewidth(1.5)

# 4. Add a title & labels
ax.set_title("Q-Q Plot of Fare Amount (Taxi-Themed)", fontsize=14)
ax.set_xlabel("Theoretical Quantiles", fontsize=12)
ax.set_ylabel("Sample Quantiles", fontsize=12)

plt.tight_layout()
plt.show()

```

Q-Q Plot Purpose: Provides a formal visual check of normality beyond histograms. Points near the line suggest normality; large deviations (particularly in tails) indicate skewness or heavy tails.

Statistical Test Recommendation: Since fare\_amount is skewed and not normal, a two-sample t-test is not ideal (unless I log-transform this data). A nonparametric test like Mann–Whitney U (also known as Wilcoxon rank-sum) is more appropriate for comparing fare amounts between two groups (e.g., card vs. cash).

## Methodology

Since our fare data is highly skewed (as confirmed by our histograms and Q-Q plots), we opted for a nonparametric test. We used the Mann–Whitney U test because:

It does not assume normality. It is appropriate for comparing two independent groups (card vs. cash).

```

# 1. Extract fare data for each payment type
card_fares = df.loc[df['payment_type'] == 'card',
                    'fare_amount'].dropna()
cash_fares = df.loc[df['payment_type'] == 'cash',
                    'fare_amount'].dropna()

# 2. Perform Mann–Whitney U test (two-sided)
stat, p_value = mannwhitneyu(card_fares, cash_fares, alternative='two-
sided')

# 3. Significance level
alpha = 0.05

print("Mann–Whitney U Statistic:", stat)
print("p-value:", p_value)

if p_value < alpha:
    print("Reject H0: There's a significant difference in the fare
amounts between card & cash.")

```

```
else:
    print("Fail to reject H0: No significant difference in fare amounts.")
```

Additionally, I computed the median fare for each group to understand the direction of any difference:

```
median_card = card_fares.median()
median_cash = cash_fares.median()

print(f"Median Fare (Card): {median_card:.2f}")
print(f"Median Fare (Cash): {median_cash:.2f}")
```

Based on the results:

median\_card > median\_cash: It suggests that rides paid by card tend to have higher fares.

## Regression Analysis: Modeling Fare Amount Based on Trip Duration and Payment Type

```
# linear regression formula:
model = smf.ols("fare_amount ~ Duration + C(payment_type)",
data=df).fit()
print(model.summary())
```

## Conclusion & Recommendations

### Limitations & Suggestions

- **Residual Non-Normality:**  
The Q-Q plot indicates that the residuals from our regression model are **not normally distributed**. In future analyses, consider applying a **log-transformation** to `fare_amount` or using **robust regression** techniques to better handle the skewed data.
- **Additional Predictors:**  
While the current model includes **Duration** and **Payment Type**, incorporating further predictors—such as **trip\_distance**, **time-of-day**, or **passenger\_count**—could refine the model and provide deeper insights into the factors influencing fare amounts.

### Regression Analysis Findings

- **Trip Duration Impact:**  
Each additional minute increases fare by approximately **\$0.86**.

- **Payment Type Impact:**  
Controlling for duration, rides paid by cash are on average about **\$0.25 cheaper** than those paid by card. This means that for trips of equal duration, **\*\*cash**

## What Does "Controlling for Duration" Mean?

It means that when comparing two trips of equal duration, the trip paid by cash is estimated to be \$0.28 cheaper than the one paid by card. This is an average effect found by the model, not a direct measurement of frequency. So even if cash rides have a lower fare on average, if card rides occur much more frequently (which your univariate analyses indicate), then overall revenue might still be driven by card transactions. rides\*\* cost less.

- **Model Performance:**  
The model explains **78.3%** of the variance in `fare_amount` (R-squared = 0.783), indicating a strong model fit.

## Hypothesis Testing Results

- Our **Mann–Whitney U test** showed a statistically significant difference in fare amounts between card and cash payments, confirming that the observed difference is unlikely due to chance.

## Recommendations

- **Incentivize Card Payments:**  
Promote cashless transactions through loyalty programs, targeted promotions, or small discounts on digital payments, as card payments are associated with higher fares.
- **Further Analyze Ride Characteristics:**  
Investigate additional variables (e.g., **trip\_distance**, **time-of-day**, **passenger\_count**) to understand if card rides are linked to longer trips or occur during peak times, which might explain the higher fares.
- **Invest in Digital Infrastructure:**  
Enhance digital transaction systems to improve operational efficiency and customer satisfaction, leading to long-term revenue growth.

## Summary

Both our hypothesis testing and regression analysis support a strategy of **promoting card payments** to boost revenue. Despite some limitations (like non-normal residuals), our findings indicate that card rides yield higher fares. This targeted approach, combined with further exploration of ride characteristics and additional predictors, can help optimize pricing and sny additional insights from your project!