

User-End Features 1. Registration

Users can register using **Full Name, Email Address, Phone Number, and Password**.

KYC Verification: Users must verify identity for auction and selling privileges. (KYC verification will be simple as I have told you madam.)

2. Login & Authentication

Secure login with **Email and Password**.

Remember Me option for faster access.

Forgot Password feature with email-based recovery link.

3. Buying & Selling

Product Listings: Users can browse various product categories.

Seller Dashboard: Merchants can add, update, and remove products.

Secure Transactions: Payment is processed through **Khalti**

Product Reviews: Buyers can review purchased items.

4. Renting Services

Users can rent vehicles, hotel rooms, and other items.

Availability Check: Renters can verify available dates before booking.

Instant Booking Confirmation: Users receive a confirmation email/SMS.

No need to go deep in this feature.

5. Auctions

Real-Time Bidding: Users can place live bids on items.

Verified Users Only: Only KYC-verified users can participate in auctions.

Auto-Update: Highest bid updates dynamically.

Auction Countdown: Displays time left for bidding.

6. User Dashboard & Profile Management

Manage Profile: Users can update personal details.

Order & Transaction History: View past purchases, rentals, and auctions.

7. Chat & Communication

Live Chat with Sellers & Admins: Users can directly communicate.

Inquiry Section: Buyers can ask questions before making purchases.

8. Secure Payments

Integrated **Khalti**

Payment Confirmation: Instant transaction receipt via email.

9. Notifications & Alerts in notification

Order Updates: Users receive order status updates.

Auction Alerts: Notifications for bid status & ending time.

Price Drop Alerts: Users get alerts when a product price decreases.

Admin-End Features

1. User & Seller Management

User Verification: Approve/disapprove KYC requests.

Blacklist Users: Restrict users violating platform policies.

2. Product & Auction Management

Approve & Moderate Listings: Admins review products before publishing.

Auction Oversight: Set auction durations, approve items.

Flag Inappropriate Listings: Remove scam listings.

3. Order & Payment Management

View Order Reports: Track completed and pending orders.

Refund Processing: Admins can approve or reject refund requests.

4. Reports & Analytics

Sales Reports: Track earnings, sales trends, and auction performance.

User Engagement Metrics: Analyze active buyers, sellers, and renters.

5. System Control & Maintenance

Scheduled Maintenance Mode: Temporarily disable platform for updates.

Security Logs: Track suspicious activities for fraud prevention.

Note: there should be registration of Merchant and their KYC also should be verified and only they can add product based on category type like Electronics, Cloth, Footwear etc....

Only merchant can add products for sale

Product should be added on basis of Sale or Rent or Auction.