SUJATHA RENGANATHAN

Email: sujatharegan@gmail.com, Cell: +1 832-508-4877

CAREER OBJECTIVE

To contribute my best to the organization by learning effectively and working sincerely, thereby developing the organization as well as myself.

PROFESSIONAL SUMMARY

* 11 years of experience in field of Information Technology.

WORKING EXPERIENCE

* Worked as a Technology Analyst at **Infosys Ltd**, Chennai from Sep2011 to Sep 2016.
* Worked as a Software Engineer at **Shriram Value Services**, Chennai from Oct 2010 to Sep2011.
* Worked as a Software Engineer at **Giri Trading Agency Private** Ltd from Sep 2007 to Sep2010.
* Worked as a Software Engineer at **Ever Excellent Services** from Sep 2005 to Sep 2007.

QUALIFICATIONS

Degree and Date	Institute	Percentage	Major and Specialization
Bachelor of Engineering (April 2005)	Madha Engineering College Chennai.	72 %	Computer Science Engineering
Diploma in Computer Technology(Apr 2002)	Sri Balaji polytechnic, Chennai -600 048.	90%	Computer Technology
12th Standard (Apr 2000)	Corp Girls HSS Chennai	54%	
10th standard (Apr 1998)	Sarojini Varadappan HSS,Chennai.	60%	

SKILLS

Languages & Technologies   : C#, ASP.NET, MVC, Jquery, WCF, HTML, AJAX, Crystal Report.
Database   : SQL SERVER 2005/2008, Access
Repository tools   : TFS, Visual Source Safe
Environment   : Windows XP/7

PROFESSIONAL CERTIFICATIONS

Professional Certification	Date Certified
Microsoft SQL SERVER 2008-433	OCT 2013
HTML5 with JavaScript and CSS3 – 480	OCT 2012
Web Applications Development with Microsoft .NET 4.0 - 515	DEC 2011

PROJECTS:

Project 1: Cisco CTIOS Based Application for SPS:

The Computer Telephony Integration project includes the development and enhancement of features for SPS(Select Portfolio Servicing). This application is used for mortgage services. Business objective of the application is the representatives can make and receive phone calls from customers regarding the loans. CTI feature enables users to make inbound and outbound calls using desktop application. Also the changing business needs require integration with other applications, User Interface modifications and Agent scripting.

Roles and Responsibilities:
- Analyzing the business requirements through client interactions, and documenting the same in the form of High-level design documents.
- Reviewing the High level design with component owners, and breaking down the design into a component level design document.
- Coding and unit testing the planned user stories.
- Performing integration testing for the computer telephony interface [CTI] functionalities in the application.
- Configuration management and managing the code repositories.
- Anchor proof of concept (POC) development to validate proposed solution and reduce technical risk.

Job title	:	Technology Analyst
Team Size	:	9 Offshore + 3 Onsite Members
Software Used	:	Visual Studio 2013, Microsoft SQL Server 2012, Cisco CTIOS, C#
Hardware Used	:	Intel Pentium CPU G2030, 4 GB RAM, 500 GB HDD
Duration	:	Jan 2015 to till date.

Project 2: USD and Desktop Based CTI Application for Microsoft Corporation:

The Computer Telephony Integration project includes the development and enhancement of features for USD application used in Microsoft ESSIT- Telesales group. The application is used by Telesales representatives for making phone calls to prospective customers regarding the trials they have signed up. Business objective of the application is to have centralized repository of all the leads and phone calls made to the customer. CTI feature enables users to make calls from desktop application. Also the changing business needs require integration with other applications, User Interface modifications and Agent scripting.

Roles and Responsibilities:
- Analyzing the business requirements through several client interactions, and documenting the same in the form of High-level design documents.
- Reviewing the High level design with component owners, and breaking down the design into a component level design document.
- Coding and unit testing the planned user stories.
- Performing integration testing for the computer telephony interface [CTI] functionalities in the application.
- Configuration management and managing the code repositories.

- Anchor proof of concept (POC) development to validate proposed solution and reduce technical risk.

Job title   :   Technology Analyst
Team Size   :   9 Offshore + 3 Onsite Members
Software Used   :   Unified Service Desk, Microsoft Dynamics CRM 2013, Visual Studio 2013, Microsoft SQL Server 2012, Nortel CCT SDK
Hardware Used   :   Intel Pentium CPU G2030, 4 GB RAM, 500 GB HDD
Duration   :   Nov 2014 to Dec 2015.

Project 3: Loreal Paris:

Loreal-Paris is a French company and a leader in beauty trends. It provides accessible luxury for all those who demand excellence in beauty. Worked on UI, sitecore and .NET technologies such as MVC, C#, WCF, jQuery, Asp.net MVC controls.

Roles and Responsibilities:
- Experience in developing
- Testing and launching scalable solutions
- Developing rapid prototype concepts
- Handled many Bugs and enhancement to the existing live portals
- Involved in code review

Job title   :   Technology Analyst
Team Size   :   8 offshore + 2 Onsite Members
Software used   :   Sitecore,C#,ASP.Net 4.0,MVC, Jquery, WCF, Microsoft SQL Server 2008
Hardware Used   :   Intel Pentium CPU G2030, 4 GB RAM, 500 GB HDD
Duration   :   Feb 2014 to Jul 2014.

Project 4: AIMS

AIMS is a workflow based Web Application that automates the process of immigration of Employees at Infosys. It is accessed by over more than 1 lac people at various Organization levels across Infosys. It interacts with the Infosys database, scanning for the eligible employees for an onsite requirement, helps in Visa Initiation, enables the employees to submit their details like Job description, Back ground check information, generates the required documents, zip them and sends to service providers sitting at different consulates of different countries and files the petition. The system incorporates several business rules and is rolled out for US and European Visas. A widely used application that helped Infosys file more than 7000 petitions for US Visa every year.

Roles and Responsibilities:
- Involved in Development, Testing and Maintenance.
- Used 3-tier architecture for presentation layer, the Business and Data Access Layers and were coded using C#.Net
- Deployment of Application on Test and Production Server.
- Handled many production issues and enhancement to the existing live portals.
- Perform Bug fixing both for UI and business logic.

Job title	:	Technology Analyst
Team Size	:	12 offshore 2 Onsite
Software used	:	C#.NET 3.5, SQL 2008, Visual Studio 2008
Hardware Used	:	Intel Pentium CPU G2030, 4 GB RAM, 500 GB HDD
Duration	:	Dec 2011 to Nov 2013.

Project 5: SEFC

This project involves in completely integrated on-line web enabled application covering Loans. It contains Scheme Management, Proposal Management, Disbursement Management, Loan Expenses Payment, Loan Cancellation, Processing, Collection Management, Insurance Management, Recovery Management, and Closure Management.

Roles and Responsibilities:
- Involved in requirement gathering, Designing, Functional working of business logics, Development, Database operations, Testing and Maintenance.
- Coding and unit testing the planned user stories.
- Support for end to end testing.
- Perform bug fixing and support.

Job title	:	Software Engineer
Team Size	:	6 offshore
Software used	:	C#, ASP.Net 4.0, Microsoft SQL Server 2008, Crystal Report.
Hardware Used	:	Intel Pentium CPU G2030, 1 GB RAM, 100 GB HDD
Duration	:	Oct 2010 to Sep 2011.

Project 6: Resource Management System

This project is a Centralized Inventory System. It's a Part of ERP Project. This Application handles Inner Branch Transactions, Manage the RTV (Return to Vendor) process. Includes item documentation - tracking, adjusting / destroying. Stock Revisal automatically with in the branches, Inventory Adjustments, Standardized discount pattern, Point of Sales (POS), Stock Taking, Yearend Process, Barcode Printing, Send Daily Sales through SMS to Sales team. Email the Order details. Consolidated Reports, XML and Excel Conversion of Reports, Daily and Monthly Reports generation by a Click, identify 'heavy' and 'low turn' inventory items (Inventory Aging Analysis). Authentication and Authorization for users, Backup and Restore the Databases

Roles and Responsibilities:
- Complete ownership of understanding the requirements, Coding and unit testing and Integration testing.
- Support for end to end testing.
- Handled many production issues and enhancement to the existing live portals.
- Worked on third party controls(Far Point Grid)

Job title	:	System Engineer
Team Size	:	9 offshore
Software used	:	C#, ASP.Net, Microsoft SQL Server 2008
Hardware Used	:	Intel Pentium CPU G2030, 1 GB RAM, 100 GB HDD
Duration	:	Sep 2007 to Sep 2010.

Project 7: Customer Relationship Management

This project mainly deals with the transaction involved in a company in which products are purchased, and then are sold in the market. At the end reports shows the balance stock that is available to the administrator.

Roles and Responsibilities:

- Involved in requirement analysis, design, coding, unit testing and implementation
- Developed tools to improve product support process.
- Sharing the knowledge of new functionalities/enhancements among all the team members

Job title   :   System Engineer
Team Size   :   7 offshore
Software used   :   C#, ASP.Net, sql server, JavaScript.
Hardware Used   :   Intel Pentium CPU G2030, 1 GB RAM, 100 GB HDD
Duration   :   Sep 2005 to Sep2007.