



GAME MEASURES

What is a Game KPI?

KPI stands for Key Performance Indicators, and it refers to the matrices you are measured on as a part of gamified learning journey.

As a learner, you are measured on the Productivity, Efficiency, Capability and Happiness KPIs.

What is an Index?

The Game KPI's are further aligned to the Productivity, Efficiency, Capability and Happiness Indices.

GAME SCORING

How does the scoring work?

You can score credits based on your performance as against the KPI grids.

1. CITIZEN (Player)

Productivity KPI -> Productivity Index

Game KPI - Learning programs completed

How do you score?

When you complete **1 learning program**, you would earn
5 Credits

KPI POINTS	GAME CREDITS EARNED
1	5



Efficiency KPI -> Efficiency Index



GAME KPI - Programs completed on time

How do you score?

When you complete **1 learning program** in given time, you would earn **5 Credits**

KPI POINTS	GAME CREDITS EARNED
1	5

 1 | 5 |

Capability KPI -> Capability Index



GAME KPI - Assessment Score in learning programs

How do you score?

You earn **3 Credits** for every right answer.

KPI POINTS	GAME CREDITS EARNED
0-20	1
20-40	2
40-60	3
60-80	4
80-120	5

 0-20 | 1 | 20-40 | 2 | 40-60 | 3 | 60-80 | 4 | 80-120 | 5 |

Happiness KPI -> Happiness Index



GAME KPI - Customer Appreciation

How do you score?

When you get **1 customer** to appreciate you, you would earn **5 Credits** respectively.

KPI POINTS

1

GAME CREDITS EARNED

5

2. SQUAD LEADER (Team Leader)

Productivity KPI -> Productivity Index



Game KPI - Learning programs completed

Your Team's program completion.

KPI POINTS

0-20

GAME CREDITS EARNED

1

20-40

2

40-60

3

60-80

4

80-120

5



Efficiency KPI -> Efficiency Index



GAME KPI - Programs completed on time

Your Team's on time program completion.

KPI POINTS

0-20

GAME CREDITS EARNED

1

20-40

2

40-60

3

60-80

4

80-120

5



Capability KPI -> Capability Index



GAME KPI - Assessment Score in learning programs.

Your Team's overall assessment score in learning programs.

KPI POINTS	GAME CREDITS EARNED
0-20	1
20-40	2
40-60	3
60-80	4
80-120	5



Happiness KPI -> Happiness Index



GAME KPI - Customer Appreciation

Your Team's overall appreciation received.

KPI POINTS	GAME CREDITS EARNED
0-20	1
20-40	2
40-60	3
60-80	4
80-120	5

3. CLAN CHIEF (Reporting manager)



Productivity KPI -> Productivity Index



Game KPI - Learning programs completed

Your Team's program completion.

KPI POINTS	GAME CREDITS EARNED
0-20	1
20-40	2
40-60	3
60-80	4
80-120	5

Efficiency KPI -> Efficiency Index

GAME KPI - Programs completed on time

Your Team's on time program completion.

KPI POINTS	GAME CREDITS EARNED
0-20	1
20-40	2
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60-80	4
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Capability KPI -> Capability Index

GAME KPI - Assessment Score in learning programs.

Your Team's overall assessment score in learning programs.

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0-20	1
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Happiness KPI -> Happiness Index

GAME KPI - Customer Appreciation

Your Team's overall appreciation received.

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0-20	1
20-40	2
40-60	3
60-80	4
80-120	5

4. TRIBE CHIEFTAIN (Senior Manager)

Productivity KPI -> Productivity Index

Game KPI - Learning programs completed

Your Team's program completion.

KPI POINTS	GAME CREDITS EARNED
0-20	1
20-40	2
40-60	3
60-80	4
80-120	5

Efficiency KPI -> Efficiency Index

GAME KPI - Programs completed on time

Your Team's on time program completion.

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60-80	4
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Capability KPI -> Capability Index

GAME KPI - Assessment Score in learning programs.

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