

Sujit Kurhade

From: Nikita Chatorikar
Sent: 11 July 2025 13:58
To: Sujit Kurhade; Anjali Kshemkalyani; Anil R
Cc: Manasi Jadhav; Rajendra Varma; Dhananjay Pawar; Jahangir Alam; Pratiksha Paithankar; Nadukuru Ramaiah; Vinayak Amrutkar; Jitendra Pathak; Sameer Redij; Deepika Koregaonkar; Nabarun Gupta; Yogesh Dusane; Gaurav Godse; Prashant Nimbekar
Subject: RE: Discussion on WHMCS and Renewal Orders

Great Job team!!! Amazing job Anil and Sujit 🍏

Regards,

Nikita Chatorikar

ESDS Software Solution Ltd.

Email: nikita.chatorikar@esds.co.in

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ISO 27017:2015

ISO 27018:2019
ISO 37701:2019
ISO 45001:2018
ISO 14001:2015

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From: Sujit Kurhade <Sujit.Kurhade@esds.co.in>

Sent: 11 July 2025 10:44

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Anil R <anilr@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>
Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Pratiksha Paithankar <Pratiksha.Paithankar@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Vinayak Amrutkar <Vinayak.Amrutkar@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>; Nabarun Gupta <Nabarun.Gupta@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>; Prashant Nimbekar <prashant.nimbekar@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anjali,

As per the shared file and considering only **Active**, **Demo**, **Pending**, and **Suspended** packages, the SKU mapping has been completed for the remaining 379 products.

Thank you, [@Anil R](#), for your support.

Kindly acknowledge the status, [@Nikita Chatorikar](#)

Thanks & Regards,
**Sujit Kurhade | Pricing Analyst- Associate
ESDS Software Solution Ltd.**
Email: sujit.kurhade@esds.co.in

From: Anil R <anilr@esds.co.in>
Sent: Thursday, July 10, 2025 7:14 PM
To: Sujit Kurhade <Sujit.Kurhade@esds.co.in>
Cc: Gaurav Godse <gaurav.godse@esds.co.in>; Prashant Nimbekar <prashant.nimbekar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Sujit,

New SKU added in CRM.

Thanks and regards
Anil.

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From: Sujit Kurhade <Sujit.Kurhade@esds.co.in>
Sent: Thursday, July 10, 2025 12:54:16 PM
To: Anil R <anilr@esds.co.in>
Cc: Gaurav Godse <gaurav.godse@esds.co.in>; Prashant Nimbekar <prashant.nimbekar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Subject: RE: Discussion on WHMCS and Renewal Orders

Hi Anil Sir,
Please find the attached File, Kindly refer the “Need to Create SKU” sheet for SKU creation for Mapping to remaining Product.

Best regards,
Sujit Kurhade.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Sent: Thursday, July 10, 2025 11:41 AM
To: Prashant Nimbekar <prashant.nimbekar@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>
Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Pratiksha Paithankar <Pratiksha.Paithankar@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Vinayak Amrutkar <Vinayak.Amrutkar@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>; Nabarun Gupta <Nabarun.Gupta@esds.co.in>; Yogesh Dusane

<yogesh.dusane@esds.co.in>; Anil R <anilr@esds.co.in>; Sujit Kurhade <Sujit.Kurhade@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Prashant,

PFA for more details.

Regards,

Anjali.

From: Prashant Nimbekar <prashant.nimbekar@esds.co.in>

Sent: 10 July 2025 11:34

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Pratiksha Paithankar <Pratiksha.Paithankar@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Vinayak Amrutkar <Vinayak.Amrutkar@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>; Nabarun Gupta <Nabarun.Gupta@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Anil R <anilr@esds.co.in>; Sujit Kurhade <Sujit.Kurhade@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anjali,

Could you please share the updated file here.

Thanks & Regards,

Prashant Nimbekar | Solution Architect

Mobile: +91 7498124790

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: 10 July 2025 11:26

To: Gaurav Godse <gaurav.godse@esds.co.in>; Prashant Nimbekar <prashant.nimbekar@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Pratiksha Paithankar <Pratiksha.Paithankar@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Vinayak Amrutkar <Vinayak.Amrutkar@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>; Nabarun Gupta <Nabarun.Gupta@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Anil R <anilr@esds.co.in>; Sujit Kurhade <Sujit.Kurhade@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Prashant,

As per attached email, if we can consider only active, Demo, Pending & suspended packages, only **379** products are remaining to map SKU's.

Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Ltd.

Email: Anjali.kshemkalyani@esds.co.in

Mobile: +91 960 700 5631 | Toll Free: 1800 209 3006

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ESB 20090:2018
ESB 45001:2018
ESB 22361:2019
ESB 14001:2015
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From: Anjali Kshemkalyani

Sent: 09 July 2025 10:36

To: Anil R <anilr@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>;

Prashant Nimbekar <prashant.nimbekar@esds.co.in>; Sujit Kurhade <Sujit.Kurhade@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar

<Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Pratiksha Paithankar

<Pratiksha.Paithankar@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Vinayak Amrutkar

<Vinayak.Amrutkar@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar

<Nikita.chatorikar@esds.co.in>; Sameer Redij <Sameer@esds.co.in>; Deepika Koregaonkar

<Deepika.Koregaonkar@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Gaurav & Team,

Please share the status of SKYU mapping.

Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Ltd.

Email: Anjali.kshemkalyani@esds.co.in

Mobile: +91 960 700 5631 | Toll Free: 1800 209 3006

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ESB 20090:2018
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ESB 14001:2015
ESB 27017:2015

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From: Anil R <anilr@esds.co.in>

Sent: 04 July 2025 15:59

To: Gaurav Godse <gaurav.godse@esds.co.in>; Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Prashant Nimbekar <prashant.nimbekar@esds.co.in>; Sujit Kurhade <Sujit.Kurhade@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Pratiksha Paithankar <Pratiksha.Paithankar@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Vinayak Amrutkar <Vinayak.Amrutkar@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello All,

We are able to update 22,978 out of 28,400 records (80.90%) so far . Kindly check attached sheet for same.

5,422 records are still unmapped.

Once new SKUs will be available will update it again.

Thanks & regards,
Anil.

From: Gaurav Godse <gaurav.godse@esds.co.in>
Sent: Tuesday, July 1, 2025 5:53 PM
To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Prashant Nimbekar <prashant.nimbekar@esds.co.in>; Sujit Kurhade <Sujit.Kurhade@esds.co.in>
Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Anil R <anilr@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Pratiksha Paithankar <Pratiksha.Paithankar@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Vinayak Amrutkar <Vinayak.Amrutkar@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>
Subject: Re: Discussion on WHMCS and Renewal Orders

He Prashant and Sujit,

Please connect with yogesh and complete the task.

He will explain what precisely has to be done.

M traveling and will b back on Saturday.

Tr,
Gaurav Godse

Sent from [Outlook for Android](#)

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Sent: Tuesday, July 1, 2025 5:26:49 PM

To: Yogesh Dusane <yogesh.dusane@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>
Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Anil R <anilr@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Pratiksha Paithankar <Pratiksha.Paithankar@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Vinayak Amrutkar <Vinayak.Amrutkar@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Thank you Yogesh 😊

Please find attached email wherein 27 line of items are yet to mapped (apart from Need to create SKU)
Request you to look into this.

@Gaurav Godse please look into the attached sheet for remark "Need to create SKU"

Regards,

Anjali Kshemkalyani | Billing Manager – Commercials
ESDS Software Solution Ltd.

Email: Anjali.kshemkalyani@esds.co.in

Mobile: +91 960 700 5631 | Toll Free: 1800 209 3006

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From: Yogesh Dusane <yogesh.dusane@esds.co.in>

Sent: 01 July 2025 12:24

To: Anil R <anilr@esds.co.in>; Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>; Pratiksha Paithankar <Pratiksha.Paithankar@esds.co.in>; Vinayak Amrutkar <Vinayak.Amrutkar@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Team,

Please find attached the mapped SKU file for your review.

Team has mapped all the active service SKUs and have added remarks for instances where the OS versions have reached end of life.

Additionally, for SKUs not available in the Swayatta portal, we have mentioned “Need to create” in the SKU column.

Kindly review the file and let us know if any changes are required.

@Pratiksha Paithankar and @Vinayak Amrutkar : I am adding Pratiksha and Vinayak for any further changes.

Thanks & Regards,

Yogesh Dusane | Associate Director – Solution Architect

ESDS Software Solution Ltd.

Website: www.esds.co.in | **Email:** yogesh.dusane@esds.co.in

Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik 422 007

Mobile: +91 8554997774 | **Toll Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

From: Anil R <anilr@esds.co.in>

Sent: Monday, June 30, 2025 6:16 PM

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello All,

I am able to update 12,087 out of 28,400 records (42.57%) . Kindly check attached sheet for same.

16,313 records are still unmapped.

Prod_dtl.csv is the list of data for which I am unable to get the SKU codes. Kindly check same.

Thanks & regards,

Anil.

From: Anil R <anilr@esds.co.in>

Sent: Friday, June 27, 2025 6:48 PM

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>

<Deepika.Koregaonkar@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello All,

FYI:

I am able to update few of the records till now. Kindly check attached sheet for same.

I am not able to find SKU for below options:

Windows 2012 Standard Edition
Microsoft Windows 2012 R2 Standard Edition
MS Windows 2012 R2 Standard Edition (2 Cores)
Windows 2012 Standard R2 x64
windows server 2012 STD
Windows 2016 Standard
Window 2016 Standard Edition R2
Windows 2008
Windows Server 2008 Standard Edition
Windows Server 2003 Standard Edition R2
SLES 12 SP4
IBM AIX - 7.1 TL3
SUSE 11 SP4
SUSE Linux Enterprise (12 SP2 64 Bit)
SUSE Linux Enterprise Server 12 for SAP SP 2
Windows OS (2 core Pack)
MS Windows Server 2019
Ubuntu 18.04
CentOS 7 and above
RHEL 7.4
Windows 2016 STD Core based (Lic+SA) - For 2 Cores
RHEL 5.5
Ubuntu 14.04 64-bit server
Ubuntu 18.5
Ubuntu - 14.04.1 64 bit
Ubuntu 14.x
Ubuntu 14.x 64 Bit
Ubuntu 32 Bit
Ubuntu 14.04.1 LTS
Proxmox VE 4.1
Cent OS 7.2
Cent OS 7.x
Linux CentOS 6.964bit
Centos 6.8
SLES 15
SUSE Linux 12.3
SUSE Linux 15SUSE Linux 12.x Enterprise Server for...

SUSE Linux Enterprise
SUSE Linux Enterprise Server 12
SUSE Linux Enterprise Server for SAP Instances
MS Office 2010 Standard Edition

Thanks & regards,
Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Sent: Friday, June 27, 2025 3:55 PM
To: Anil R <anilr@esds.co.in>
Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>
Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

With reference to discussion with RK, Ram, Khushboo & Deepika,
We can consider active, Demo, Pending & suspended packages.

Regards,

Anjali Kshemkalyani | Billing Manager – Commercials
ESDS Software Solution Ltd.
Email: Anjali.kshemkalyani@esds.co.in
Mobile: +91 960 700 5631 | **Toll Free:** 1800 209 3006
Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.



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From: Anil R <anilr@esds.co.in>
Sent: 27 June 2025 11:01
To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>
Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>
Subject: Re: Discussion on WHMCS and Renewal Orders

Dear All,

As we discussed yesterday. I have prepared data relevant data.

Kindly check the attached report. Here count is increased as previous data was related to product master. Attached data is as per hosting packages.

I think we should consider only Active, Demo & Pending packages only. Kindly confirm.

Thanks & regards,
Anil.

From: Anil R <anilr@esds.co.in>
Sent: Wednesday, June 25, 2025 11:59 AM
To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Nadukuru Ramaiah <Nadukuru.Ramaiah@esds.co.in>; Deepika Koregaonkar <Deepika.Koregaonkar@esds.co.in>; Nikita Chatorikar <nikita.chatorikar@esds.co.in>
Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>
Subject: Re: Discussion on WHMCS and Renewal Orders

--Ram, Deepika & Nikita.

@Nadukuru Ramaiah @Deepika Koregaonkar @Nikita Chatorikar As discussed in our last meeting, once SKU mapped to component next task will be to adding prices to it.

Thanks & regards,
Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Sent: Tuesday, June 24, 2025 5:01 PM
To: Gaurav Godse <gaurav.godse@esds.co.in>; Sameer Redij <sameer@esds.co.in>
Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Anil R <anilr@esds.co.in>
Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Sameer Sir & Gaurav,

Request your intervention in this case to make the **Renewal Order Process** live on production.

Regards,

Anjali Kshemkalyani | Billing Manager – Commercials
ESDS Software Solution Ltd.
Email: Anjali.kshemkalyani@esds.co.in
Mobile: +91 960 700 5631 | Toll Free: 1800 209 3006
Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.



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ISO 22301:2019
ISO 27017:2015ISO 27018:2019
ISO 27001:2018
ISO 45001:2018
ISO 14001:2015

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www.esds.co.in**From:** Anjali Kshemkalyani**Sent:** 19 June 2025 18:51**To:** Anil R <anilr@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>**Cc:** Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>**Subject:** RE: Discussion on WHMCS and Renewal Orders**Importance:** High

Hello Anil,

As mentioned by Yogesh, The naming conventions appear to be random, with no clear specifications mentioned So waiting for Gaurav to update on this.

@Gaurav Godse awaiting for your response.

Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Ltd.

Email: Anjali.kshemkalyani@esds.co.in

Mobile: +91 960 700 5631 | Toll Free: 1800 209 3006

Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.



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ISO 22301:2019
ISO 27017:2015ISO 27018:2019
ISO 27001:2018
ISO 45001:2018
ISO 14001:2015

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www.esds.co.in**From:** Anil R <anilr@esds.co.in>**Sent:** 18 June 2025 16:59**To:** Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>**Cc:** Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>**Subject:** Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

Most of the options are added by Billing team for products before Swayatta/CRM.

You can update SKU ID in same csv so I can update it from backend.

Thanks & regards,
Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Sent: Wednesday, June 18, 2025 4:53 PM
To: Anil R <anilr@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>
Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>
Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil & Gaurav,

Requesting your guidance on how to proceed with the following case.

Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Ltd.

Email: Anjali.kshemkalyani@esds.co.in

Mobile: +91 960 700 5631 | **Toll Free:** 1800 209 3006

Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.



CIN: U72200MH2005PLC155433



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From: Yogesh Dusane <yogesh.dusane@esds.co.in>

Sent: 18 June 2025 11:25

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Anil R <anilr@esds.co.in>; Gaurav Godse <gaurav.godse@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hi Anjali,

SKU creation access lies with Gaurav and his team. You are requested to coordinate with them for the same.

Please note that any order routed through CRM is already added to the Swayatta portal. Without a valid SKU, the L3 stage cannot be completed.

Additionally, kindly review the sheet shared by Anil. The naming conventions appear to be random, with no clear specifications mentioned. However, Gaurav and his team will also require these specifications to proceed further.

Snap for your reference.

| id | productid | option name | sku_id | |
|-----|-----------|---------------------------------|--------|--|
| 14 | 4 | Operating System | 0 | |
| 23 | 6 | Operating System | 0 | |
| 53 | 4 | Network Connection | 0 | |
| 59 | 6 | Network Connection | 0 | |
| 71 | 4 | RAID | 0 | |
| 73 | 6 | RAID | 0 | |
| 92 | 12 | DELL Hardware | 0 | |
| 98 | 13 | DELL Hardware | 0 | |
| 101 | 14 | Number Of License | 0 | |
| 102 | 15 | MS SQL Version | 0 | |
| 103 | 16 | Windows Server Terminal License | 0 | |
| 118 | 19 | Operating System | 0 | |
| 120 | 19 | Network Connection | 0 | |
| 123 | 19 | RAID | 0 | |
| 128 | 20 | Operating System | 0 | |
| 130 | 20 | Network Connection | 0 | |
| 138 | 21 | Operating System | 0 | |

Thanks & Regards,

Yogesh Dusane | Associate Director – Solution Architect

ESDS Software Solution Ltd.

Website: www.esds.co.in | **Email:** yogesh.dusane@esds.co.in

Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik 422 007

Mobile: +91 8554997774 | **Toll Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Wednesday, June 18, 2025 10:26 AM

To: Anil R <anilr@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Yogesh,

Request your help to map SKUs with remaining 2135 products.

Regards,

Anjali Kshemkalyani | Billing Manager – Commercials
ESDS Software Solution Ltd.

Email: Anjali.kshemkalyani@esds.co.in

Mobile: +91 960 700 5631 | Toll Free: 1800 209 3006

Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.



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ISO 45001:2018
ISO 22381:2019
ISO 14001:2015
ISO 27017:2015

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From: Anil R <anilr@esds.co.in>

Sent: 18 June 2025 10:02

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

Kindly check attached data.

Thanks & regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Tuesday, June 17, 2025 4:39 PM

To: Anil R <anilr@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

With reference to the UAT discussion held on Friday, 13th June 2025,

it has been observed that products with unmapped SKUs (between Swayatta & Billing) are not appearing in Swayatta while placing renewal orders using existing products.

Request you to share the list of such SKUs so that the Solution Team can complete the mapping before the portal is made live, thereby avoiding this issue in the production environment.

@Yogesh Dusane Seeking your support and intervention to ensure timely completion of renewal order enhancements.

Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Ltd.

Email:

Anjali.kshemkalyani@esds.co.in

Mobile: +91 960 700 5631 | Toll Free: 1800 209 3006

Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.



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ISO 22381:2019
ISO 45001:2018
ISO 37817:2015

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From: Anil R <anilr@esds.co.in>

Sent: 09 June 2025 10:02

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

Lets complete the demo of Billing Process this week first.

Thanks & regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Friday, June 6, 2025 4:06 PM

To: Anil R <anilr@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

As discussed, request you to schedule a meeting with all stakeholders to discuss and streamline the renewal process, ensuring smoother order flow from Swayatta with minimal effort. 😊

Thanks & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

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Website : www.esds.co.in | www.spochub.com

From: Anil R <anilr@esds.co.in>

Sent: 29 May 2025 10:09

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

Let's review it in weekly UAT meetings with other order related changes. Once it done on pre-prod, we will make it live along with other order related changes.

Lets add all the other remaining points in same UAT list and set weekly priority after week5.

Thanks & regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Wednesday, May 28, 2025 7:01 PM

To: Anil R <anilr@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

We are yet to renewal orders as per the below mentioned process. Kindly let us know when it will be live on production.

Thanks & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

Mobile: +91 960 700 5631 | **Toll-Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

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Website : www.esds.co.in | www.spochub.com

From: Anil R <anilr@esds.co.in>

Sent: 11 April 2025 12:13

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

CRM & SD changes are already available on production.

Billing related changes are made live on new billing instance:

https://staffarea.esds.co.in/new_version/

Thanks & Regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Friday, April 11, 2025 11:46 AM

To: Anil R <anilr@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

Request you to confirm the status of renewal orders.

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

Mobile: +91 960 700 5631 | **Toll-Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

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Website : www.esds.co.in | www.spochub.com

From: Anil R <anilr@esds.co.in>

Sent: 18 February 2025 09:49

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

It's in QA. We will let you know once QA part is done.

It's available on UAT. Meanwhile you may check it on UAT.

Thanks & regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Tuesday, February 18, 2025 9:31 AM

To: Anil R <anilr@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

The Billing Team is facing multiple challenges with the current renewal process, which is leading to a loss of productive time. To streamline operations and improve efficiency, we request you to share the latest status of renewal orders.

Looking forward to your update.

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

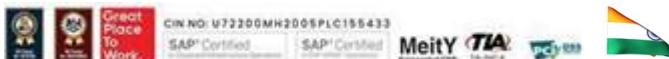
ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

Mobile: +91 960 700 5631 | **Toll-Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

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Website : www.esds.co.in | www.spochub.com

From: Anil R <anilr@esds.co.in>

Sent: 06 February 2025 11:25

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Rajeev Barnwal <Rajeev.Barnwal@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

++Rajeev.

From: Anil R <anilr@esds.co.in>

Sent: Thursday, February 6, 2025 10:50 AM

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

CRM & SD part is already made live.

Billing changes are going on. We will complete changes next week.

After development we will give UAT and after UAT we can make changes live.

Thanks & regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Thursday, February 6, 2025 9:10 AM

To: Anil R <anilr@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

Could you please confirm Date when you can able to make them live ?

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

Email: Anjali.Kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

Mobile: +91 960 700 5631 | **Toll-Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

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Website : www.esds.co.in | www.spochub.com

From: Anil R <anilr@esds.co.in>

Sent: 27 January 2025 15:03

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Ok Anjali. We will refer it. We have planned to complete digital signature and billing renewal process in next sprint.

Will share you the updates soon.

Thanks,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Monday, January 27, 2025 12:11:51 PM

To: Anil R <anilr@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hi Anil,

I have shared the screenshot of fields on 13th Jan 24.

Request you to check & confirm if you require any more details from our side.

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

Mobile: +91 960 700 5631 | **Toll-Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

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Website : www.esds.co.in | www.spochub.com

From: Anil R <anilr@esds.co.in>

Sent: 27 January 2025 12:08

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

As we (RK, you and me) discussed in our last meeting you suppose to share list of fields for logs.

CRM & SD part is already live. Once you confirm fields I can complete the billing part. If in case you won't be able to share list of fields we can proceed as per our understanding.

Kindly confirm.

Thanks & regards,
Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Monday, January 27, 2025 12:03:38 PM

To: Anil R <anilr@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

Request you to confirm the status development on Renewal orders at Swayatta portal.

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

Mobile: +91 960 700 5631 | **Toll-Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

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Website : www.esds.co.in | www.spochub.com

From: Anjali Kshemkalyani

Sent: 13 January 2025 11:55

To: Anil R <anilr@esds.co.in>

Cc: Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Vivek Kharpude

<vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>;

Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

Attached is the list of Billing products that are **Generic** and cannot be mapped with **Swayatta SKUs**. We request you to hide these products from the billing system to ensure streamlined operations.

Also, as discussed, please refer to the attached document where the changes to the required fields are highlighted in red.

In case of any concerns or clarifications, please feel free to reach out.

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

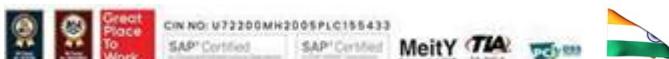
ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

Mobile: +91 960 700 5631 | **Toll-Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

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From: Anil R <anilr@esds.co.in>
Sent: 01 January 2025 18:49
To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Cc: Vivek Kharpude <vivek.k@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>
Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

Please check now.

Thanks & regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Sent: Wednesday, January 1, 2025 6:35 PM
To: Anil R <anilr@esds.co.in>
Cc: Vivek Kharpude <vivek.k@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>
Subject: RE: Discussion on WHMCS and Renewal Orders

Hi Ani,

Based on your description, we have tried to update the cost of components, updating the cost for one component (e.g., CPU) is unintentionally causing all configuration prices to adopt the same value.

Screenshot 1 :

<https://staffarea.esds.co.in/managecustomershosting.php?userid=6815&hostingid=67443>

Parent Services : Select Parents Services

Option Group

vRAM Static- Compute :

vCPU Static Cloud- Compute :

SUSE-OS - Softwares :

Compute Storage (ST) Block Storage (RT) Data GR 2 IOPS .

Screenshot 2 :

<https://staffarea.esds.co.in/managecustomershosting.php?userid=6815&hostingid=41394>

Parent Services : Select Parents Services

| Option Group | Option Name |
|--------------|-------------|
| CPU : | 4 CPU |
| RAM : | 8 GB |
| HDD : | 100 GB |

Please look into this on priority.

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

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Website : www.esds.co.in | www.spochub.com

From: Anil R <anilr@esds.co.in>

Sent: 01 January 2025 17:14

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Cc: Vivek Kharpude <vivek.k@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

PFA.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Wednesday, January 1, 2025 4:56 PM

To: Anil R <anilr@esds.co.in>

Cc: Vivek Kharpude <vivek.k@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

Thank you for making the changes to the portal.

As per our discussion, I kindly request you to share the Excel file containing the items for which prices have not been fetched from Swyatta.

We will get this added, this enables you to upload them into the Billing system seamlessly.

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

Mobile: +91 960 700 5631 | **Toll-Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

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Website : www.esds.co.in | www.spochub.com

From: Anil R <anilr@esds.co.in>

Sent: 01 January 2025 15:50

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>

Cc: Vivek Kharpude <vivek.k@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Team,

We have enabled feature in Billing to update price for each config/line item:

Option Group

UBUNUTU- OSMng - Managed Services :

Storage Management (Per TB) - Storage Mng - Managed Services :



Change Configurable Option

UBUNUTU- OSMng - Managed Services

3 Number ▾

First Payment Amount

4500.00

Recurring Amount

4500.00

Provide The Note

System is showing prices for the orders which are coming from CRM.

Same prices will be used for Order Renewal flow.

Thanks & regards,

Anil.

From: Anil R <anilr@esds.co.in>

Sent: Wednesday, December 4, 2024 10:33 AM

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Cc: Kalpesh Parikh <kalpesh.parikh@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sana Shaikh <sana.shaikh@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

Yes prices will also get updated in case of existing package get renewed.

System will fetch all data according to PO number so the all packages with that PO number will get added in CRM. Ideally package in Billing under PO will get added as group items in CRM.

A package in billing will be treated as product group in CRM.

Thanks & regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Tuesday, December 3, 2024 5:19 PM

To: Anil R <anilr@esds.co.in>

Cc: Kalpesh Parikh <kalpesh.parikh@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sana Shaikh <sana.shaikh@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

Request you to confirm on below points :

Billing:

- On upcoming order page, system will highlight line item as (new/change/cancelled)
- Once its convert as Order, System will create new package only for new items
- Old items will get renewed with same id and updated configuration in system >> Please confirm if the prices for existing products will also be updated.

Additionally, for some existing customers, OS licenses are added separately, while for others, they are included within the VM configuration. In such cases, how should the renewal process be handled up to the billing stage?

- The cancelled packages will get auto cancelled in system
- Rest flow will be same as it is

Thank & Regards,

ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

Mobile: +91 960 700 5631 | **Toll-Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

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Website : www.esds.co.in | www.spochub.com

From: Anil R <anilr@esds.co.in>

Sent: 02 December 2024 16:52

To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Cc: Kalpesh Parikh <kalpesh.parikh@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Geeta Gholap <geeta.gholap@esds.co.in>; Sana Shaikh <sana.shaikh@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>

Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

I have mentioned the effort estimation & start date for same.

You consider this Month end i.e. 31st Dec 2024 as deadline for it.

Thanks & regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Monday, December 2, 2024 4:26 PM

To: Anil R <anilr@esds.co.in>

Cc: Kalpesh Parikh <kalpesh.parikh@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Geeta Gholap <geeta.gholap@esds.co.in>; Sana Shaikh <sana.shaikh@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

Request you to confirm when can we expect the complete development of the renewal order process.

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

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From: Anil R <anilr@esds.co.in>
Sent: 27 November 2024 12:41
To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Cc: Kalpesh Parikh <kalpesh.parikh@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Geeta Gholap <geeta.gholap@esds.co.in>; Sana Shaikh <sana.shaikh@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>
Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

Billing APIs are done (to fetch the old records)

We will start the CRM development/changes from 29th Nov 2024.

Thanks & regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Sent: Wednesday, November 27, 2024 12:30 PM
To: Anil R <anilr@esds.co.in>
Cc: Kalpesh Parikh <kalpesh.parikh@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Geeta Gholap <geeta.gholap@esds.co.in>; Sana Shaikh <sana.shaikh@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>
Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

Request you to share the status of below development.

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

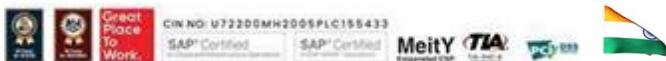
Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

Mobile: +91 960 700 5631 | **Toll-Free:** 1800 209 3006 | **Landline:** +91 (0253) 663 6500

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Website : www.esds.co.in | www.spochub.com

From: Anjali Kshemkalyani

Sent: 20 November 2024 11:54

To: Anil R <anilr@esds.co.in>

Cc: Kalpesh Parikh <kalpesh.parikh@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Geeta Gholap <geeta.gholap@esds.co.in>; Sana Shaikh <sana.shaikh@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

We had a discussion on this internally along with Billing Team & RK,

The Scope defined by you looks ok with us, we need following clarification :

1. The Scope defined by you will be applicable to all orders whether received through CRM or the Old orders which are not through CRM.
 2. Based on Development of Scope defined by you, we will review/Test during UAT & suggest if any additional improvement required/challenges if any.
-

CRM:

- There won't be any change in company, lead & opportunity flow till the quotation module.
- At the time of creating quotation for renewal, user has to select PO number from existing Billing records (CRM will auto populate the list from billing system)
- After selecting PO, System will generate quotation as per line item available in billing for selected PO.
- User can change quantity or deleted cancelled line items from that list
- User can add any new line item if require
- User can change rates & add discount if require on it
- Next flow will be same as current flow

SD:

- System will show line item with billing package/hosting id
- System will highlight line item as (new/change/cancelled)
- Rest flow will be same in SD

Billing:

- On upcoming order page, system will highlight line item as (new/change/cancelled)
 - Once its convert as Order, System will create new package only for new items
 - Old items will get renewed with same id and updated configuration in system
 - The cancelled package will get auto cancelled in system
 - Rest flow will be same as it is
-

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

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Website : www.esds.co.in | www.spochub.com

From: Anil R <anilr@esds.co.in>
Sent: 18 November 2024 10:36
To: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>
Cc: Kalpesh Parikh <kalpesh.parikh@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Geeta Gholap <geeta.gholap@esds.co.in>; Sana Shaikh <sana.shaikh@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>
Subject: Re: Discussion on WHMCS and Renewal Orders

Hello Anjali,

My concern was about the order which are not from CRM. Orders before CRM basically.

The CRM Order has required data which needed.

Thanks & regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>

Sent: Monday, November 18, 2024 10:31 AM

To: Anil R <anilr@esds.co.in>

Cc: Kalpesh Parikh <kalpesh.parikh@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Geeta Gholap <geeta.gholap@esds.co.in>; Sana Shaikh <sana.shaikh@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>

Subject: RE: Discussion on WHMCS and Renewal Orders

Hello Anil,

Requesting your confirmation on the following point:

- Is this process applicable only to new products with new SKUs, or will it also apply to existing products?

The concern arises because, despite mapping Billing SKUs to Swayatta SKUs, the SD Team is unable to perform upgrade/downgrade activities as per the designed process.

Currently, the Billing Team is manually managing this activity using the old products, which makes it a never-ending process since the same old products are being utilized for service upgrades/downgrades.

Your guidance on streamlining this process would be greatly appreciated.

Thank & Regards,

Anjali Kshemkalyani | Billing Manager – Commercials

ESDS Software Solution Limited

Email: Anjali.kshemkalyani@esds.co.in

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC,Nashik.

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Website : www.esds.co.in | www.spochub.com

From: Vivek Kharpude <vivek.k@esds.co.in>

Sent: 14 November 2024 13:30

To: Anil R <anilr@esds.co.in>; Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Sana Shaikh <sana.shaikh@esds.co.in>; Geeta Gholap <geeta.gholap@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>

Cc: Kalpesh Parikh <kalpesh.parikh@esds.co.in>
Subject: RE: Discussion on WHMCS and Renewal Orders

Hi Anil,

For renewals, we discussed about tagging the item as **renewed**, so that we can categorise in billing and in reports about the renewal items/new items/upgraded items.

Billing:

- On upcoming order page, system will highlight line item as (new/change/cancelled/**renew**) – we should add renewed item option & duration i.e for 1 year, 2 year, 3 year and so on....

Also if you can suggest if we can have some provision to calculate/mention the “**incremental percentage on previous rates**” if the item is renewed on same rates then “**0**” can be marked.

This can be usefull to know about the renewal orders, whether these orders are coming at higher prices than the original prices/current CRM prices and if discounted then how much discount (against the current CRM prices).

Regards,

Vivek

From: Anil R <anilr@esds.co.in>
Sent: 14 November 2024 11:40
To: Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Sameer Redij <sameer@esds.co.in>; Vivek Kharpude <vivek.k@esds.co.in>; Jahangir Alam <Jahangir@esds.co.in>; Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in>; Sana Shaikh <sana.shaikh@esds.co.in>; Geeta Gholap <geeta.gholap@esds.co.in>; Rajendra Varma <rajendra.varma@esds.co.in>; Yogesh Dusane <yogesh.dusane@esds.co.in>; Manasi Jadhav <manasi.jadhav@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>
Cc: Kalpesh Parikh <kalpesh.parikh@esds.co.in>
Subject: Re: Discussion on WHMCS and Renewal Orders

Hello All,

As discussed in meeting below are details which we need to consider for renewal order through Swayatta:

Scope::

CRM:

- There won't be any change in company, lead & opportunity flow till the quotation module.
- At the time of creating quotation for renewal, user has to select PO number from existing Billing records (CRM will auto populate the list from billing system)
- After selecting PO, System will generate quotation as per line item available in billing for selected PO.
- User can change quantity or deleted cancelled line items from that list
- User can add any new line item if require
- User can change rates & add discount if require on it
- Next flow will be same as current flow

SD:

- System will show line item with billing package/hosting id
- System will highlight line item as (new/change/cancelled)
- Rest flow will be same in SD

Billing:

- On upcoming order page, system will highlight line item as (new/change/cancelled)
- Once its convert as Order, System will create new package only for new items
- Old items will get renewed with same id and updated configuration in system
- The cancelled package will get auto cancelled in system
- Rest flow will be same as it is

The overall efforts considering above scope will be 3-4 weeks.

Thanks & regards,

Anil.

From: Anjali Kshemkalyani <Anjali.Kshemkalyani@esds.co.in> on behalf of Manasi Jadhav <manasi.jadhav@esds.co.in>
Sent: Monday, November 11, 2024 4:49 PM
To: Jitendra Pathak <Jitendra.Pathak@esds.co.in>; Anil R <anilr@esds.co.in>; Dhananjay Pawar <Dhananjay.Pawar@esds.co.in>
Subject: FW: Discussion on WHMCS and Renewal Orders

When: Tuesday, November 12, 2024 11:00 AM-12:00 PM.

Where: Conference Room : TAPI

Hello,

As discussed, looping Jitendra JI & Anil.

Regards,

Anjali.

-----Original Appointment-----

From: Manasi Jadhav <manasi.jadhav@esds.co.in>

Sent: 08 November 2024 09:28

To: Manasi Jadhav; Yogesh Dusane; Vivek Kharpude; Jahangir Alam; Sameer Redij; Rajendra Varma; Anjali Kshemkalyani

Subject: Discussion on WHMCS and Renewal Orders

When: 12 November 2024 11:00-12:00 (UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi.

Where: Conference Room : TAPI

Dear Team!

Please book your Calendar to have a discussion on WHMCS and Renewal Orders.

Date : 12th Nov 24 (Tuesday)

Time : 11.00 Am to 12.00 Pm

Venue : Tapi Conference Room

Microsoft Teams [Need help?](#)

[Join the meeting now](#)

Meeting ID: 425 009 637 240

Passcode: GDth63

For organizers: [Meeting options](#)

