

Quebec User Evaluation of Satisfaction with assistive Technology

QUEST (Version 2.0)

Technology device : Patient Communication Board (PComB)

User name : _____

Date of assessment : _____

The purpose of the **QUEST** questionnaire is to evaluate how satisfied you are with WSeT device and the related services you experienced. The questionnaire consists of 8 satisfaction items.

- For each of the 8 items, rate your satisfaction with your assistive device and the related services you experienced by using the following scale of 1 to 5.

1	2	3	4	5
not satisfied at all	not very satisfied	more or less satisfied	quite satisfied	very satisfied

- Please circle or mark the one **number** that best describes your degree of satisfaction with each of the 8 items.
- **DO NOT** leave any question unanswered.
- For any item that you were not "very satisfied", please comment in the section **Comments**.

Thank you for completing the QUEST questionnaire.

1	2	3	4	5
not satisfied at all	not very satisfied	more or less satisfied	quite satisfied	very satisfied

ASSISTIVE DEVICE

How satisfied are you with,

<p>1. The dimensions (size, height, length, width) of PComB? <i>Comments:</i></p>	1 2 3 4 5
<p>2. The weight of PComB? <i>Comments:</i></p>	1 2 3 4 5
<p>3. The ease in adjusting (fixing, fastening) the parts of PComB? <i>Comments:</i></p>	1 2 3 4 5
<p>4. How safe and secure PComB is? <i>Comments:</i></p>	1 2 3 4 5
<p>5. The durability (endurance, resistance to wear) of PComB? <i>Comments:</i></p>	1 2 3 4 5
<p>6. How easy it is to use PComB? <i>Comments:</i></p>	1 2 3 4 5
<p>7. How comfortable PComB is? <i>Comments:</i></p>	1 2 3 4 5
<p>8. How effective PComB is (the degree to which your device meets your needs)? <i>Comments:</i></p>	1 2 3 4 5

- Below is the list of the same 8 satisfaction items. PLEASE **SELECT THE THREE ITEMS** that you consider to be **the most important to you**. Please put an X in the **3 boxes** of your choice.

<input type="checkbox"/>	1. Dimensions	<input type="checkbox"/>	7. Comfort
<input type="checkbox"/>	2. Weight	<input type="checkbox"/>	8. Effectiveness
<input type="checkbox"/>	3. Adjustments	—	
<input type="checkbox"/>	4. Safety		
<input type="checkbox"/>	5. Durability		
<input type="checkbox"/>	6. Easy to use		

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