

Says

What have we heard them say?
What can we imagine them saying?

Thinks
What are their wants, needs, hopes, and dreams?

What other thoughts might influence their behavior?



"I love it for its relatable and vast content and my ability to connect with the creators"

"I need a short break in between my study hours so I am using this as a stressbuster"

"I can avoid spending money as I can learn it from popular creators much better"

Thinks that certain channels rely heavily on borrowed or recycled content instead of creating original content.

Thinks of judging the channels based on subscribers count and descriptions.

Thinks that it is more safe to use this platform instead of websites which aren't approved or perilous.



DAVID JAMES

17 YEAR OLD HIGH SCHOOL STUDENT WHO LOVES TO EXPLORE AND LEARN

Does gets
inspiration after
learning from the
diverse held of
contents.

Poes decisions on mating their own content and follows the lead of the culture.

Does gets into fraudulent creators page with curiosity lacking adequate knowledge of the platform.

Feels disappointed after watching videos that were irrelevant and was full of interruptions with promotional ads.

Feels satisfied after watching videos that were more beyond expectations.

Feels balanced as this can be used as a hobby and also as a source for knowledge utilisation.

Feels



Does

What behavior have we observed? What can we imagine them doing?





What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

