



TruckMate Bot: Smart Logistics for India

This project introduces the [TruckMate Bot](#), a cutting-edge Logistics Automation Chatbot developed for the Zoho Hiring & Internship Challenge (2025). Built with Zoho's Codeless Bot Builder and integrated via Web Integration, this bot tackles a critical issue in the Indian transport industry: "Empty return trips."

The TruckMate Bot aims to revolutionize logistics by enabling truck drivers to quickly find return loads and allowing shippers to post loads efficiently. This significantly reduces operational inefficiencies, minimizes fuel expenses, and maximizes earnings for all parties involved.

Addressing Key Logistics Challenges

Driver's Dilemma: Empty Return Trips

After completing deliveries, drivers often spend considerable time searching for return loads. The inability to find a suitable load frequently results in empty return trips, leading to increased fuel costs, reduced earnings, and a significant decrease in overall operational efficiency. This bot provides a solution to this pervasive problem.

Shipper's Struggle: Disconnected Operations

Shippers face their own set of challenges, including the lack of a centralized system to post available loads, limited visibility of nearby drivers, and slow communication channels. These issues contribute to delays and inefficiencies in the supply chain. The TruckMate Bot offers a streamlined platform to overcome these hurdles.

The TruckMate Bot is designed to bridge these gaps, creating a more connected and efficient logistics ecosystem for both drivers and shippers.

TruckMate Bot: Comprehensive Features

Driver Features

- OTP-based Registration / Login for secure access.
- Return Load Finder: Drivers can specify pickup location, destination, and expected price to find suitable loads.
- My Bookings: Easy access to current and past load bookings.
- My Earnings: Track earnings transparently.
- Emergency Support: Quick access to assistance when needed.
- Clean & simple UI: Intuitive interface for ease of use.

Shipper Features

- OTP-based Registration / Login for secure access.
- Post Load: Shippers can easily post new loads with details like pickup, delivery, weight, and price.
- Previous Posted Loads: Review and manage past load postings.
- Emergency Support: Immediate help available.
- Load history sent via email: Automated record-keeping for all posted loads.

Key Innovations & Web Integration



Saves Driver Time

Automates the search for return loads, drastically cutting down on idle time.



Instant Shipper-Truck Matching

Connects shippers with available trucks instantly, improving efficiency.



Improves Load Availability

Increases the likelihood of finding return loads, reducing empty trips and fuel waste.



Zero-Code Automation

Built entirely with Zoho Codeless Bot Builder, making it scalable and easy to maintain.



Seamless Web Integration

The TruckMate Bot is seamlessly integrated into a frontend website using [Zoho SalesIQ](#). This provides a clean, user-friendly design with a fully interactive bot widget, ensuring real-time user interaction and a smooth experience for both drivers and shippers.

TruckMate Bot in Action: Screenshots



These screenshots illustrate the intuitive and user-friendly interfaces for both drivers and shippers, as well as the seamless integration of the TruckMate Bot into a modern web frontend.

Future Vision & Project Status

🚀 Future Improvements (In Progress)

- Real-time load tracking: Enhanced visibility of goods in transit.
- Driver–Shipper live chat: Direct communication for immediate queries and updates.
- Price negotiation system: Automated tools for fair and efficient pricing.
- Analytics dashboard: Data-driven insights for optimizing logistics operations.
- Multi-language support: Expanding accessibility across diverse regions.

🚀 Project Status

01

Fully Functional Bot

The core bot functionality is complete and operational.

02

Driver & Shipper Workflows

Both driver and shipper interaction flows are fully developed.

03

Frontend Integration

Seamless integration with the web frontend is successfully implemented.

04

Continuous Improvements

Ongoing development to enhance features and user experience.

The TruckMate Bot is a testament to the power of codeless development in solving real-world problems.

TEAM DETAILS:

TEAM MEMBER1 - SUJIT KUMAR

PORTFOLIO - [Sujit Portfolio](#)

TEAM MEMBER2 - SUJIT KUMAR VERMA

LINKEDIN PROFILE - [LINKEDIN](#)