

About Zeynep Fatih

Zeynep is working as a Manager in an Organisation. She has a kid of 4 years called Sellim

Sellim is an active kid. As Zeynep is occupied with her work, she wants an online learning app for her kid. Wherein, her kid can find education with some creative activities while keeping the kid occupied and entertained

Goals

To find a free online learning app for her kid while entertaining him

Motivation

Giving her kid good education with some good activities

Frustrations

- Finding free online apps for kids
- Educating kids with entertainment
- Learning while playing

Personality

- Ambitious
- Creative
- Needs feedback

Journey Map of Parent

Zeynep Fatih Manager



Demographics

Occupation : Manager Country : Turkey

Stages

Stage 1









Stage 5



User Goals

Searching for online free learning apps for kids

Finding entertaining learning

Making kids occupied with some activities or test

Publishing their

achievements

Kids encouraged to learn more

Pain points

Hard to find free learning apps for kids

Finding attractive and entertaining learning

Rare to find activities on the online apps for kids

Inspiring kids with their achievements Motivating kids to learn other topics

: Zeynep Fatih : 4 yrs Kids age

Touch points

Online free learning

Kids have some videos, games which make them to learn innovatively

Testing kids knowlegde through asking or through activities instead of writing

Publishing kids achievements on the home page with their photo

Kids are cheered or inspired to learn