Key Partnerships

- Sensor Manufacturers: Partner with companies that manufacture and provide smart water leak detection sensors.
- Mobile Network Providers: Collaborate with mobile operators to ensure the SMS service is optimized and available across regions.
- Utility Companies and Municipalities: Form partnerships for large-scale implementations, offering them a tailored solution for their infrastructure.
- Insurance Companies: Partner with insurers to offer their clients a proactive solution to prevent water damage, potentially reducing premiums.
- Technology Providers: Collaborate with cloud service providers and software developers for system hosting, data storage, and analytics.

Key Activities

- Water Leak Detection Integration:
 Developing and refining sensor technology to detect leaks accurately.
- SMS Alert System Development: Building and maintaining the SMS system for timely and efficient delivery of alerts.
- Data Analytics: Analyzing sensor data to provide actionable insights on water usage and leak patterns.
- Customer Support: Providing ongoing support and training for users, including onboarding and technical assistance.

Key Resources

- SMS Gateway Infrastructure: A reliable SMS service to handle sending alerts.
- Water Leak Detection Sensors: Smart sensors capable of detecting leaks in water systems and transmitting data.
- Software Platform/Cloud Infrastructure: A platform to process sensor data, generate alerts, and provide real-time monitoring and reporting.
- Customer Support Team: A team to handle inquiries, troubleshoot issues, and manage accounts.

Value Propositions

- Real-time Alerts: The application sends instant SMS alerts to users when water leakage or any issues are detected, enabling rapid response to mitigate damage.
- Location Awareness: The system sends notifications with precise time and location data, making it easier to locate and address leaks promptly.
- Reduced Water Waste: By quickly identifying and fixing leaks, the system helps prevent water waste, promoting sustainability and cost savings.
- Ease of Use: Simple SMS-based alerts allow non-tech-savvy users to receive notifications without needing an app download or internet access.
- Cost Efficiency: The application helps in reducing maintenance costs by allowing for proactive issue management and reducing water-related damage.
- Enhanced Infrastructure Monitoring: Provides municipalities and utility companies with real-time insights into their infrastructure, improving maintenance scheduling and reducing downtime.

Customer Relationships

- Automated Alerts: Continuous, automated SMS alerts based on real-time data from smart water systems.
- Self-service Portal: Users can log in to the platform to check past alerts, access issue logs, and track water usage history.
- Personalized Support: Provide a personalized support experience for largescale customers (municipalities, insurance companies, etc.) with specific needs.

Channels

- SMS: The primary communication method, ensuring that alerts are sent to any mobile phone regardless of app availability or internet access.
- Mobile App (Optional): A complementary mobile application to offer more detailed reports and analytics for tech-savvy users.
- Website/Portal: A web-based dashboard for municipalities, utility companies, or property managers to monitor and track issues in real time.

Customer Segments

- Homeowners/Property Managers: Individuals or property managers who want to monitor and manage water leakage in homes or buildings.
- Municipalities/Local Governments: City or town authorities managing water infrastructure and resources.
- Utility Companies: Water utility providers who need to monitor and manage pipelines, reservoirs, and distribution systems.
- Facility Managers: Individuals responsible for large commercial buildings or campuses who need real-time monitoring of water usage and potential issues.
- Insurance Companies: Insurers who want to track risks related to water damage for policyholders.

Cost Structure

- Technology Development: Cost of developing and maintaining the mobile app, backend system, and SMS gateway infrastructure.
- Sensor Deployment: Cost of purchasing or licensing the leak detection sensors, as well as the installation process.
- Maintenance and Updates: Ongoing costs related to system maintenance, software updates, and customer support.
- Marketing and Sales: Expenses related to customer acquisition, partnerships, and brand building.
- Administrative Costs: Operational costs, including staffing, office space, and overhead.

Revenue Streams

- Subscription-Based Model: A subscription fee for access to the SMS alert service, with different tiers based on the number of sensors, locations, or frequency of alerts.
- Pay-Per-Alert: Users are charged per SMS alert, ideal for smaller users or those with occasional monitoring needs.
- Licensing to Municipalities/Utilities: Charge a licensing fee to municipalities or utilities that wish to implement the solution for city-wide or regional water systems.
- Data Analytics & Reporting: Sell aggregated data and insights to water utility companies or insurance firms interested in trend analysis and risk assessment.