# USE CASE DESCRIPTIONS

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| Use case title | Appointment booking |
| Primary actor | User |
| Level | Sea level |
| Stakeholders | User, doctors and laboratory staff. |
| Precondition | Access to internet and have an account on app. |
| Minimal Guarantee | If appointment is not booked an error message will be displayed. |
| Success guarantee | Appointment will be booked. |
| Trigger | User have to login into account and go to appointment booking section. |
| Main success scenario | 1. User login into the account 2. Go to appointment booking section 3. If the user want to book the appointment with the doctor, user has to see the schedule of the doctors and option will be there to book appointment. 4. If the user have to book laboratory test, then user will be prompted with available date and time. |
| Extensions | 1. A) If login failed   B) User can reset the password by reset link.   1. A) If page will not display.   B) User can check internet connection.   1. A) If appointment will not booked.   B) IT department of hospital get error message from server and they can fix it. |

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| Use case title | Health information and inquiry |
| Primary actor | User |
| Stakeholder | User , IT department and inquiry department. |
| Level | Sea level |
| Precondition | User must have internet access and have an account on application. |
| Minimal guarantee | An error message is displayed if pages are not loaded correctly. |
| Success guarantee | User will be displayed all information about health and have an option to submit any inquiry. |
| Trigger | User have to log in into account. |
| Main Success Scenario | 1. User have to log in into account. 2. Go to “Health information and inquiry” section. 3. If user click on “information” button, then info regarding health will be displayed. 4. If user clicks on “inquiry” button, then a prompt will be displayed with comment section to submit inquiry. 5. If user submit any query, inquiry department will answer it. |
| Extensions | 1. A) If login failed.   B) The user will be sent with reset link to reset username or password.   1. A) If Page will not displayed.   B) User have to check internet connection. |