# NAME : SUKHMANJOT SINGH

ID : 100362498

ASSIGNMENT 3

INFO 1113(S10)

# USE CASE DESCRIPTION

|  |  |
| --- | --- |
| Use case title | Appointment booking |
| Primary actor | Patient |
| Stakeholders | Patient |
| User level | Sea level |
| Preconditions | Patient must have an account on app and must have internet connection. |
| Trigger | Patient have to log into account on app. |
| Minimal guarantee | There is no free time for appointment and patient will try next time. |
| Success guarantee | Appointment will be booked. |
| Main Success Scenario | 1. Patient have to log into account. 2. Specific doctor name should be provided by patient. 3. Patient have to select from available time. |
| Extensions | 1. A. Login can be failed.   B. A reset link will be provided to reset user name or password.   1. A. Page can not be loaded.   B. Patient have to access internet connection.   1. A. If appointment is not booked.   B. An message should automatically sent to IT department of hospital and they will fix if there will be any technical problem in their system. |