

# **Functional Requirement Document (FRD)**

## **4.1 Customer Functional Requirements**

- User should be able to register/login using email or mobile number.
- User should be able to search restaurants by location, cuisine, or rating.
- User should be able to view menu, price, and availability.
- User should be able to place an order and make online payment.
- User should be able to track order status in real-time.
- User should be able to rate and review restaurants.

## **4.2 Restaurant Functional Requirements**

- Restaurant should be able to register and manage profile.
- Restaurant should be able to upload and update menu.
- Restaurant should receive and accept/reject orders.
- Restaurant should update order preparation status.

## **4.3 Delivery Partner Functional Requirements**

- Delivery partner should receive order assignment.
- Delivery partner should update pickup and delivery status.
- Delivery partner should view earnings.

## **4.4 Admin Functional Requirements**

- Admin should manage users, restaurants, and delivery partners.
- Admin should handle refunds and complaints.
- Admin should generate business reports.