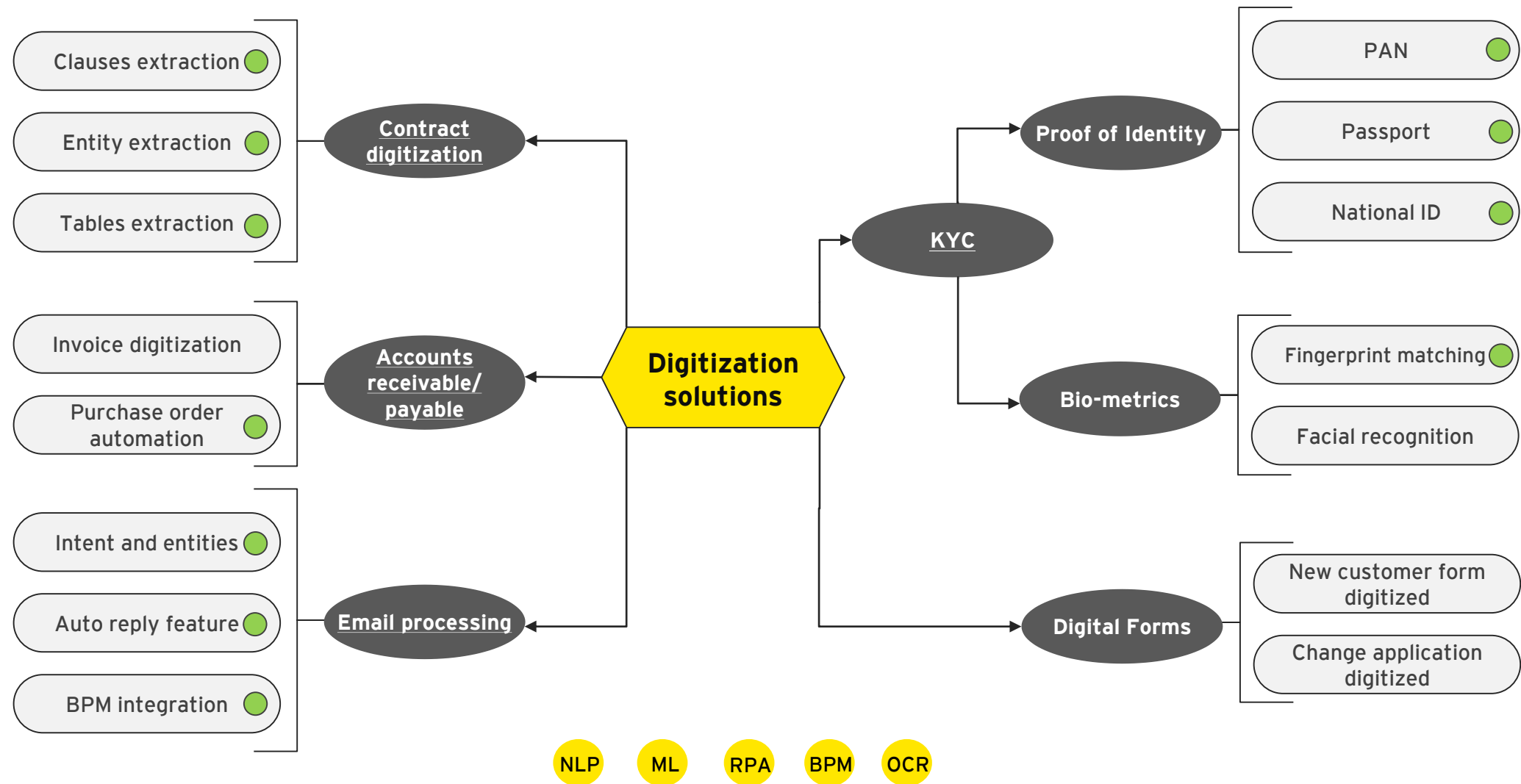


Invoice / Purchase order processing



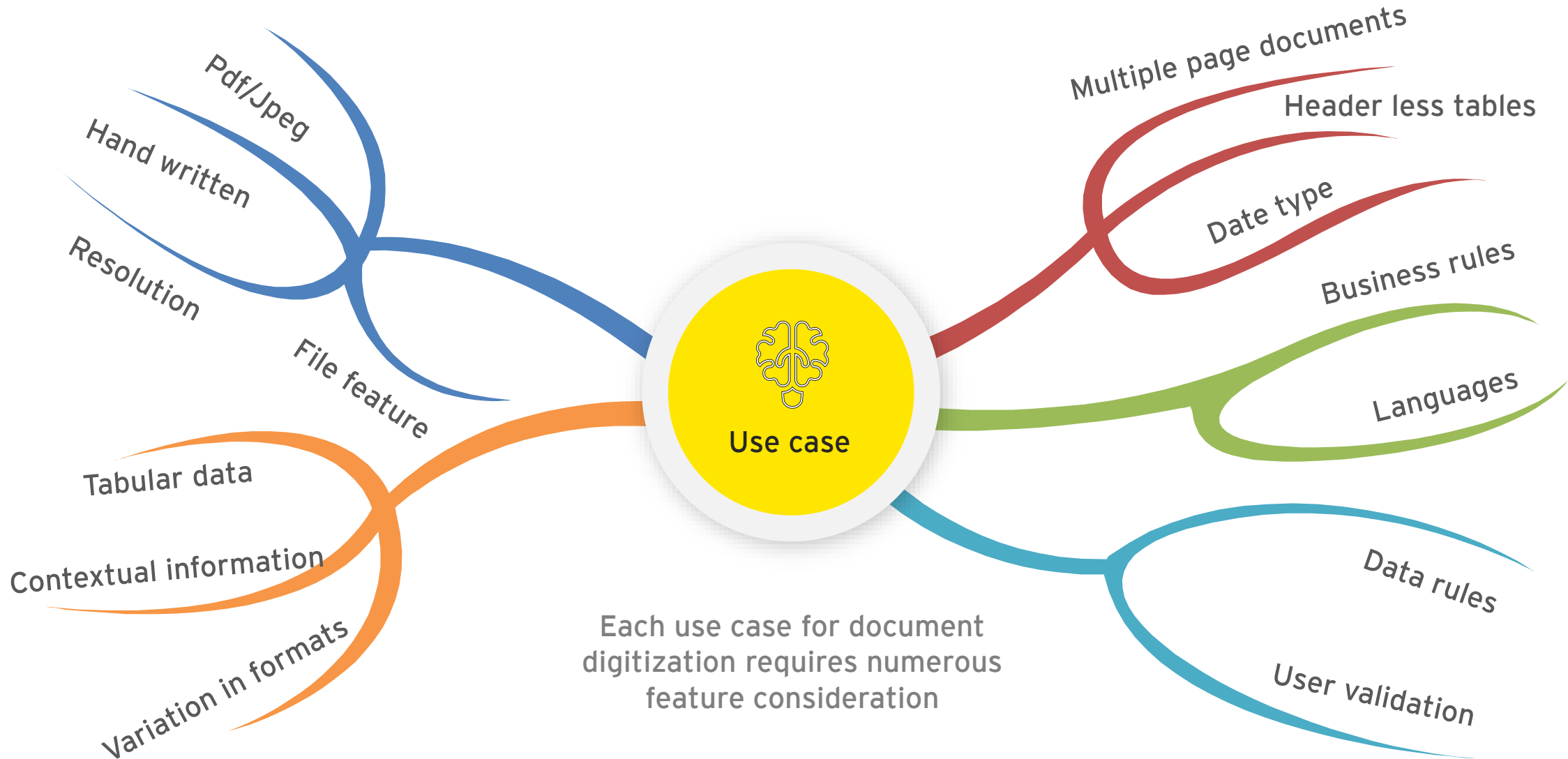
The better the question. The better the answer.
The better the world works.

Data digitization solutions

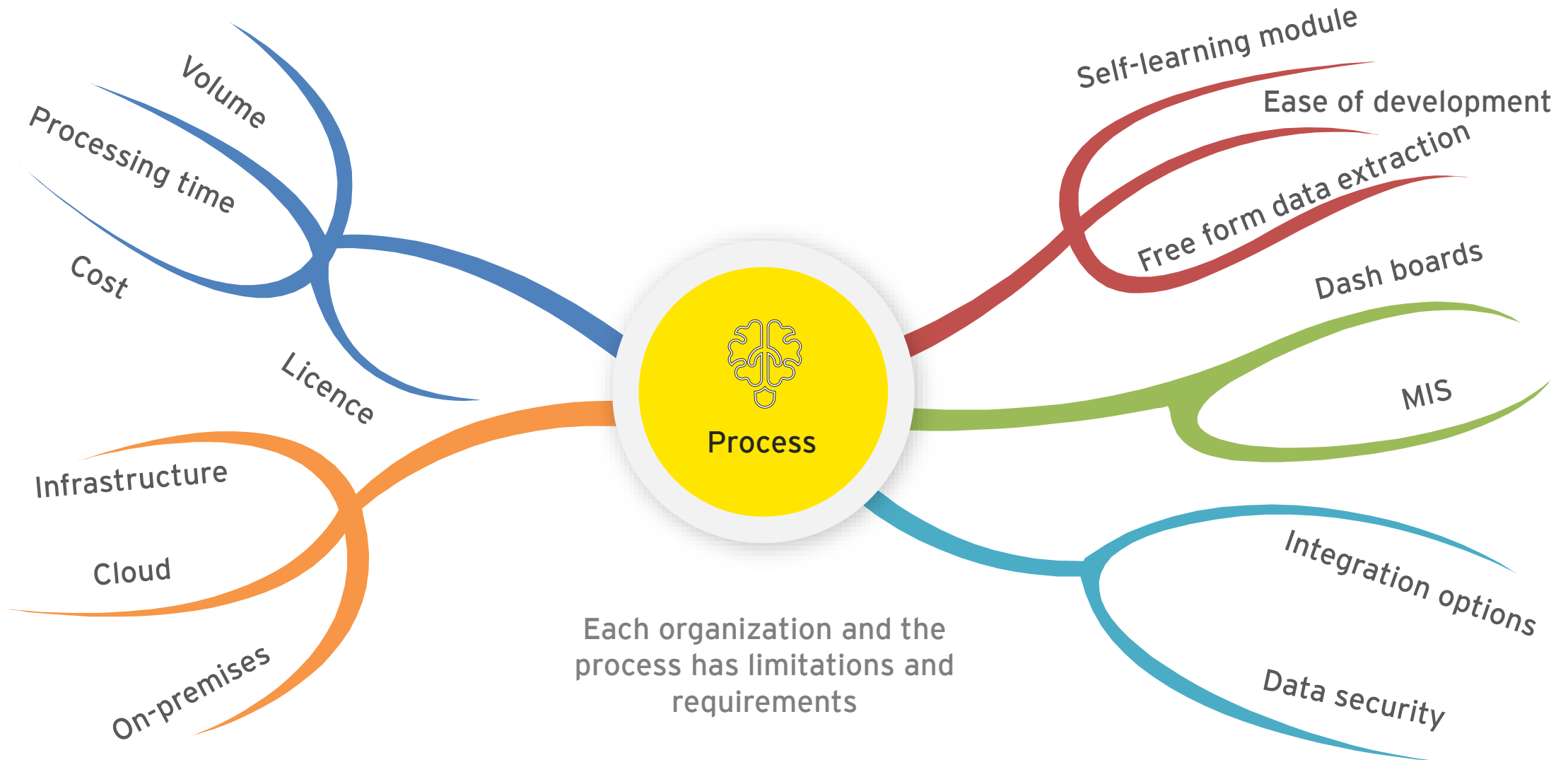


● Case study available

Use-case specific considerations



Process specific considerations



Technology Stack



ICR pre-built platforms



Custom ICR toolkit

Open source tools



Tensorflow



Python



Keras



Tesseract OCR



OpenCV

APIs (Computer vision/OCR/Language)



1. Computer vision API
2. Speech to text API
3. Language Understanding API



1. Amazon Rekognition
2. Amazon Polly
3. Amazon Lex
4. Amazon Textract



1. AutoML vision
2. Cloud vision API
3. Cloud text to speech API
4. Cloud Natural language API

InDEx Tech Stack

Open source tools



Python



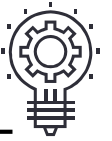
OpenCV

APIs (Computer vision/OCR/Language)

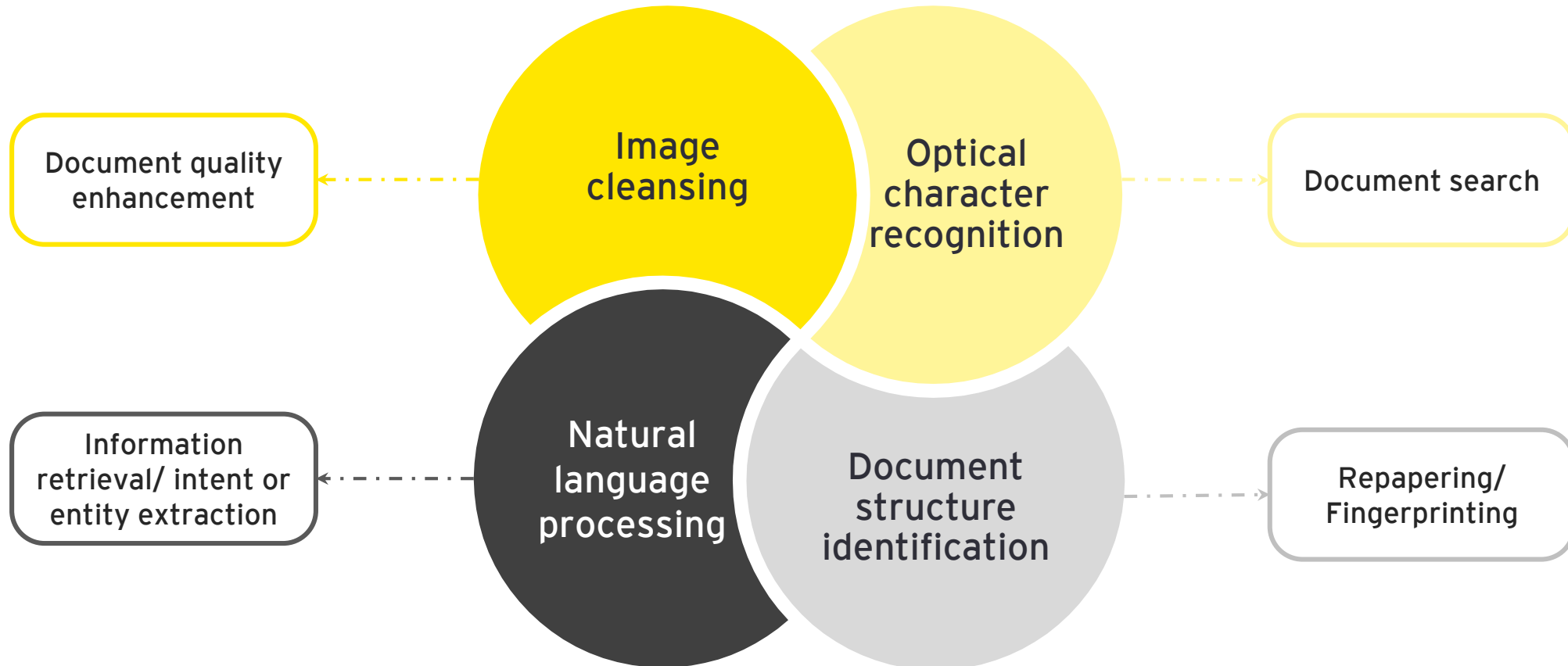


1. Microsoft Azure Machine Learning services
2. Microsoft Azure Cognitive services
3. Azure Kubernetes services
4. Microsoft API management
5. Microsoft PowerApps

InDEx - Intelligent Data Extraction



To transform un-structured information to structured it is important that we are able to contextualize the information. Thus InDEx leverages machine learning to infer context based on historical information.



Functionalities in ICR

InDEx in action



InDEx automatically extracts data fields from unstructured documents such as scanned contracts.

Input document (image)

The definitions and provisions contained in the 2006 ISDA Definitions, as published by the International Swaps and Derivatives Association, Inc., are incorporated into this Confirmation. In the event of any inconsistency between those definitions and provisions and this Confirmation, this Confirmation will govern.

This Confirmation supplements, forms part of, and is subject to the ISDA Master Agreement dated as of 29 December 2009 as amended and supplemented from time to time (the "Agreement") between Counterparty and [REDACTED]. All provisions contained in the Agreement govern this Confirmation except as expressly modified below.

The terms of the particular Rate Swap Transaction to which this Confirmation relates are as follows:

General Terms

Trade Date: 07 April 2011 (time of execution available upon request)

Effective Date: 11 April 2011

Termination Date: 11 April 2041, subject to adjustment in accordance with the Modified Following Business Day Convention.

Processed document

The definitions and provisions contained in the 2006 ISDA Definitions, as published by the International Swaps and Derivatives Association, Inc., are incorporated into this Confirmation. In the event of any inconsistency between those definitions and provisions and this Confirmation, this Confirmation will govern.

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Trade Date: 07 April 2011 (time of execution available upon request)

Effective Date: 11 April 2011

Termination Date: 11 April 2041, subject to adjustment in accordance with the Modified Following Business Day Convention.

Required Data Fields

- ❖ Master Agreement version
- ❖ Type of transaction
- ❖ Effective date

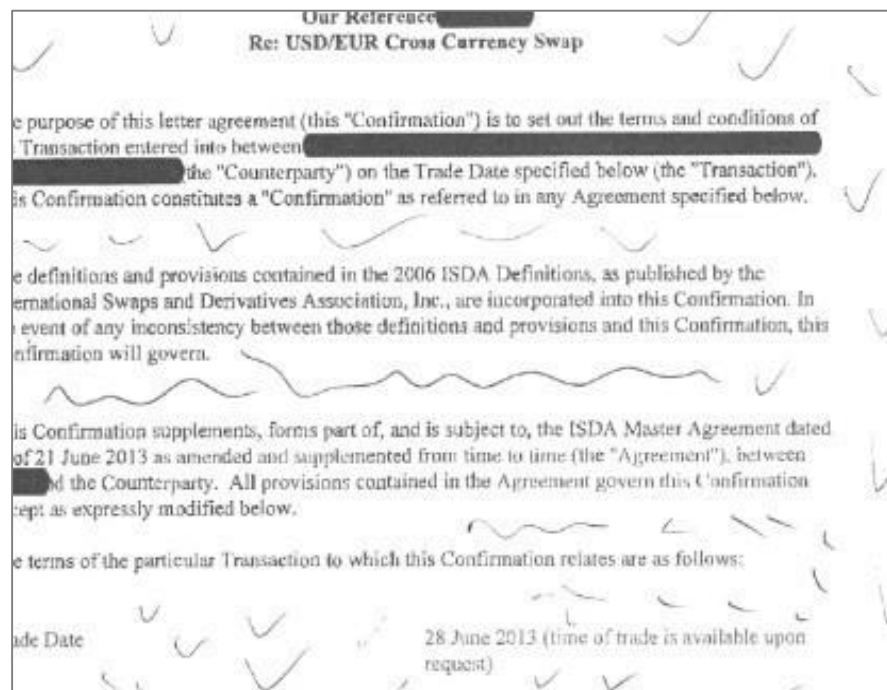
Extracted Data Points

- ✓ 29 December 2009
- ✓ Rate Swap Transaction
- ✓ 11 April 2011

Image cleansing



In order to **improve the success rate** of the OCR a set of **image processing and cleaning routines** are applied. Deep learning techniques such as convolutional neural networks are used to remove noise.



Raw data



Clean data

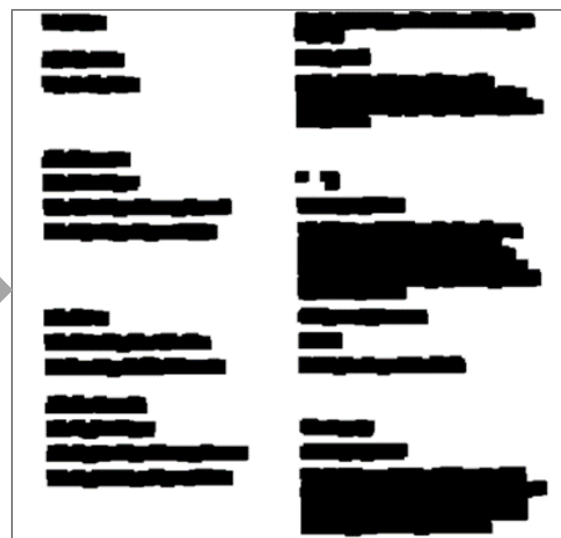
Information re-mapping/ fingerprinting



The layout of the document is analysed by algorithms able to locate headers, paragraphs, tables... **Dilating techniques** are used to identify **blocks of information** and implicit **table structures**.

Trade Date	21 March 2014 (time of trade is available upon request)
Effective Date	21 May 2014
Termination Date	21 May 2024, subject to adjustment in accordance with the following Business Day Convention for all purposes, except as otherwise stated below.
Fixed Amounts	
Fixed Rate Payer	
Fixed Rate Payer Currency Amount	USD 50,000,000.00
Fixed Rate Payer Payment Dates	The 21 May and 21 November in each year, commencing 21 November 2014 to and including the Termination Date, subject to adjustment in accordance with the following Business Day Convention, with No Adjustment to Period End Dates
Fixed Rate	4.53 per cent per annum
Fixed Rate Day Count Fraction	30/360
Business Days for Fixed Amounts	London, London, and New York
Floating Amounts	
Floating Rate Payer	Counterparty
Floating Rate Payer Currency Amount	EUR 30,374,058.00
Floating Rate Payer Payment Dates	The 21 February, 21 May, 21 August and 21 November in each year, commencing 21 August 2014 to and including the Termination Date, subject to adjustment in accordance with the following Business Day Convention

1 Raw data

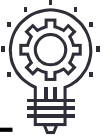


2 Use algorithms to learn format

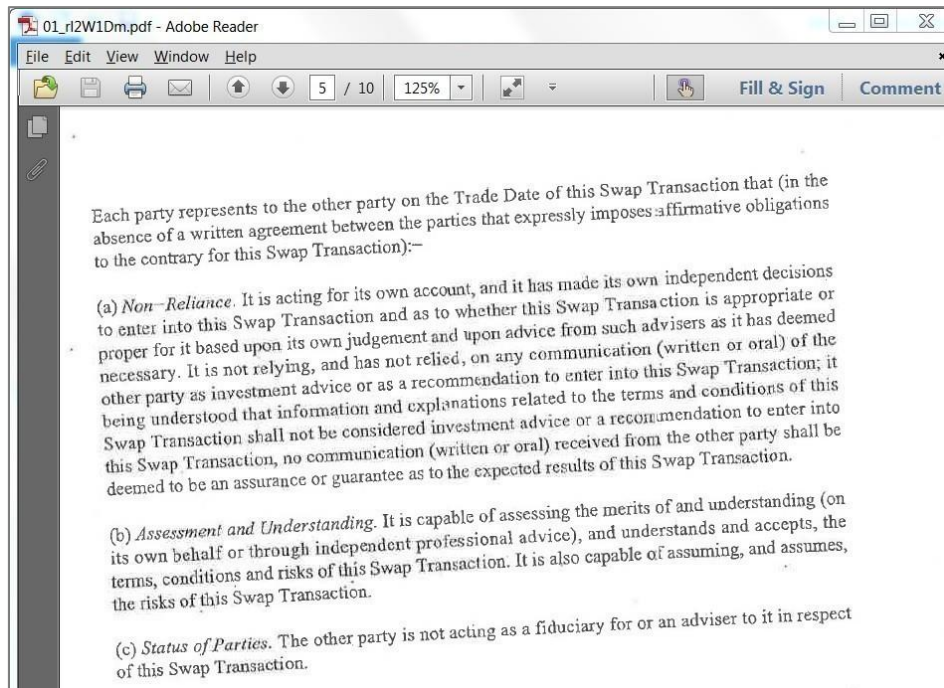
Trade Date	21 March 2014 (time of trade is available upon request)
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Floating Rate Payer Payment Dates	The 21 February, 21 May, 21 August and 21 November in each year, commencing 21 August 2014 to and including the Termination Date, subject to adjustment in accordance with the following Business Day Convention

3 Locate and extract the relevant information

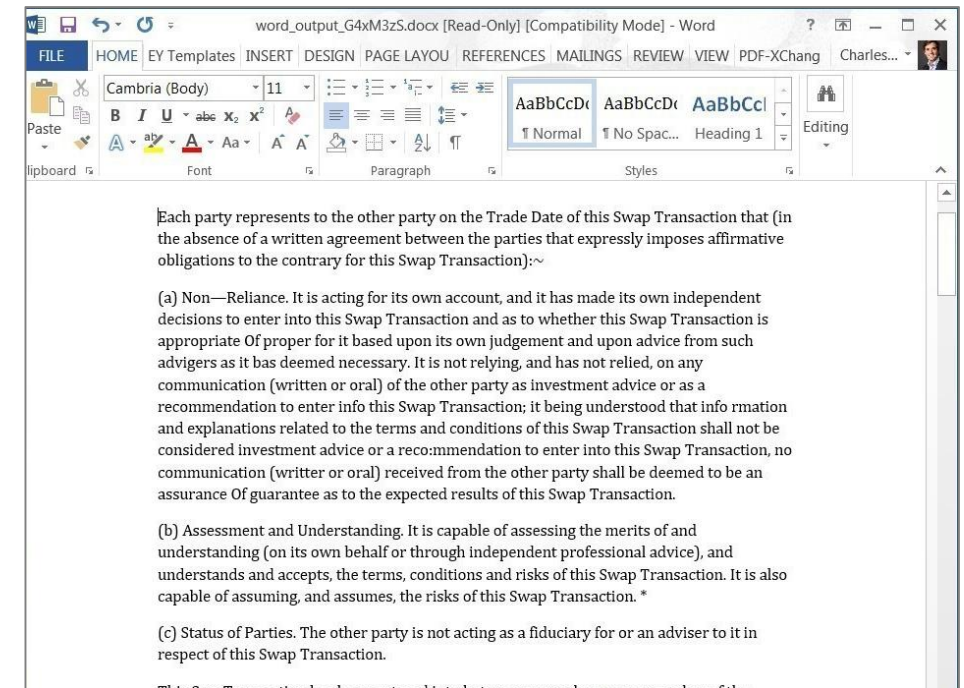
Optical character recognition



OCR engine is applied to each of the identified blocks of information to **transform unstructured data into text.**



Unstructured data



Structured text where further AI can be applied

Natural language processing



Use of Deep Learning techniques such as, using **recurrent and convolutional neural networks** to tag and classify words based on their **context and meaning**

Example: identify strings containing the “ISDA Type” information:

1 Tag

2 Classify

3 Extract

```
isda_version
others
isda_type
party
alias
```

Prediction (with probabilities)

-----the purpose of this letter }this 'confirmation'} is to confirm the~terms
and conditions of cuag of the currency swap transaction entered into between: m~t bank }'party b'} and investec bank plc for on
and behalf of the bank of new york mellon }'party a'} on the trade date and identified by the huntington bancshares deal numbe
r specified below }the 'krantransaction'}. this letter agreement constitutes a 'confirmation' as referre cto in the master agree~en
t specified below, 'nd supersedes anb previous confirmation or other writing with respect to tho transaction described below.

Actual values

-----the purpose of this letter }this 'confirmation'} is to confirm the~terms
and conditions ovlcuag of the currency swap transaction entered into between: m~t bank }'party b'} and investec bank plc for on
and behalf of the bank of new york mellon }'party a'} on the trade date and identified by the huntington bancshares deal numbe
r specified below }the 'krantransaction'}. this letter agreement constitutes a 'confirmation' as referre cto in the master agree~en
t specified below, 'nd supersedes anb previous confirmation or other writing with respect to tho transaction described below.

Given their meaning and surrounding words, “the currency swap” has a high likelihood of being the “ISDA Type”.

Invoice / Purchase order digitization

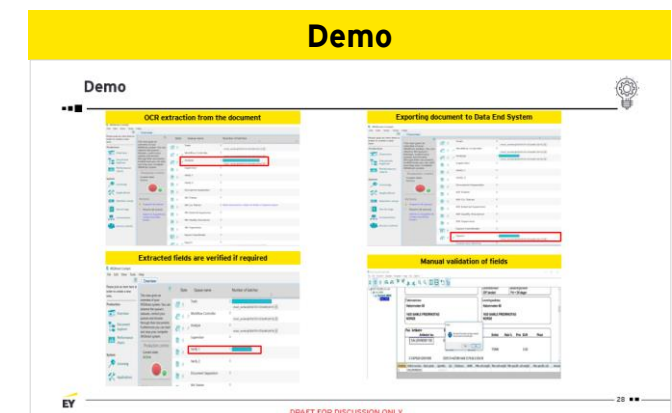
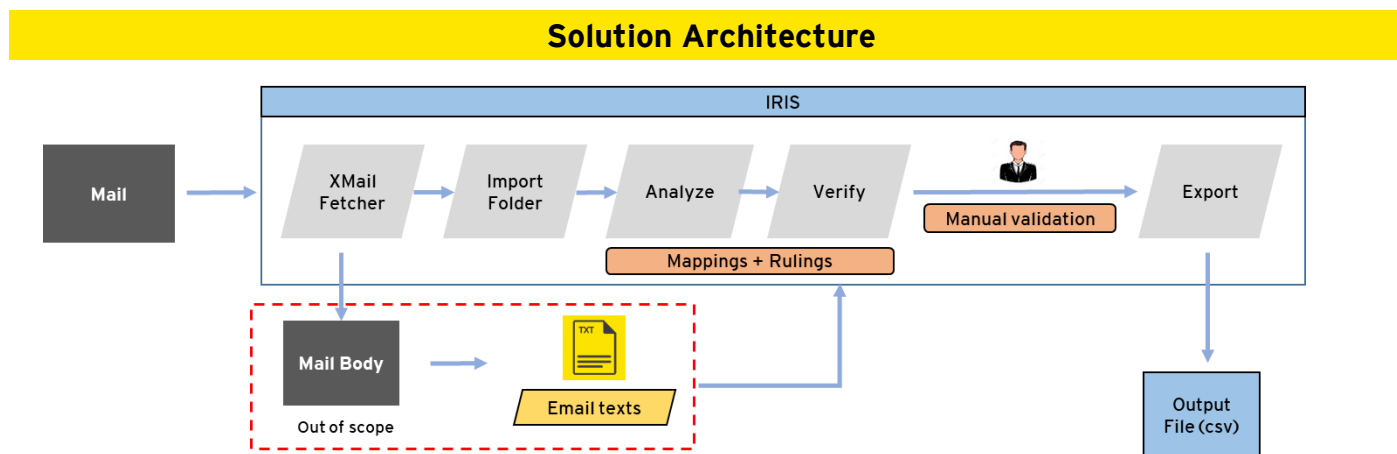


Accounts payable/receivable departments of different organisations receive purchase orders and invoices from multiple vendors. Relevant data is extracted from these documents and fed into the ERP systems. EY has developed a customized solution involving digitization tools and RPA to process these documents and enter the details in the ERP systems thus reducing manual effort, processing time, error and increasing efficiency.

Organizational Challenges
High manual effort and data volume
Manual dependencies and non-traceable processing
Significant time consumption
Prone to human error

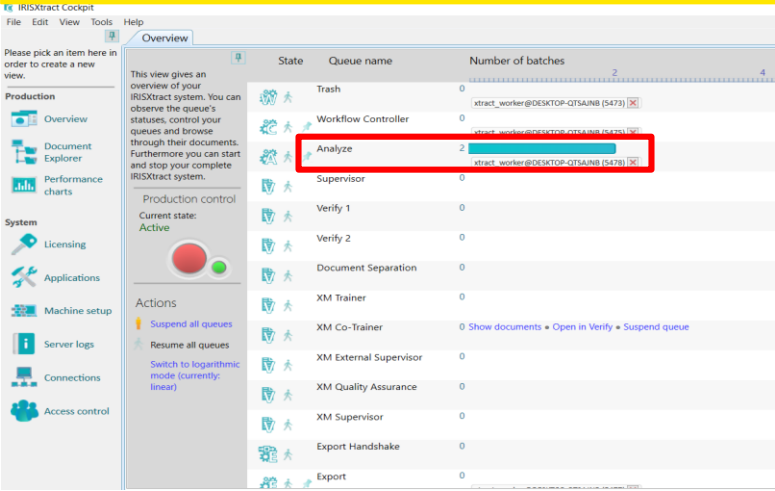
Our Solution
Reduction in manual efforts and processing time
End to end automation with capability to handle large volumes
Scalable and traceable
High accuracy, increased efficiency

Application
Invoice processing
Purchase order processing

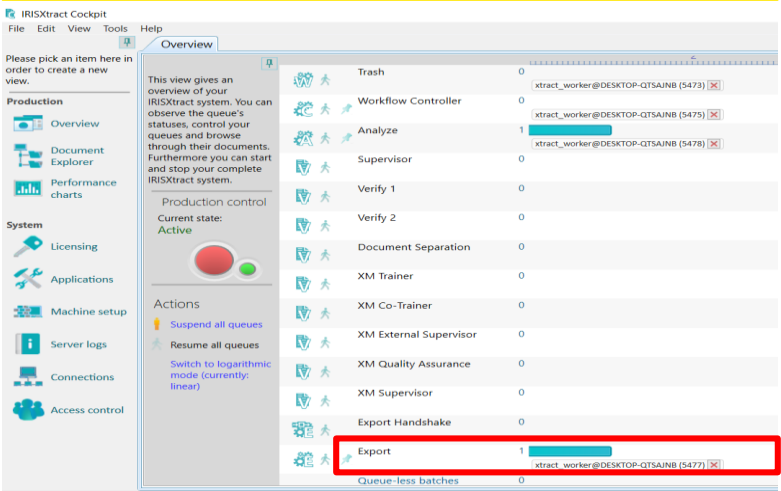




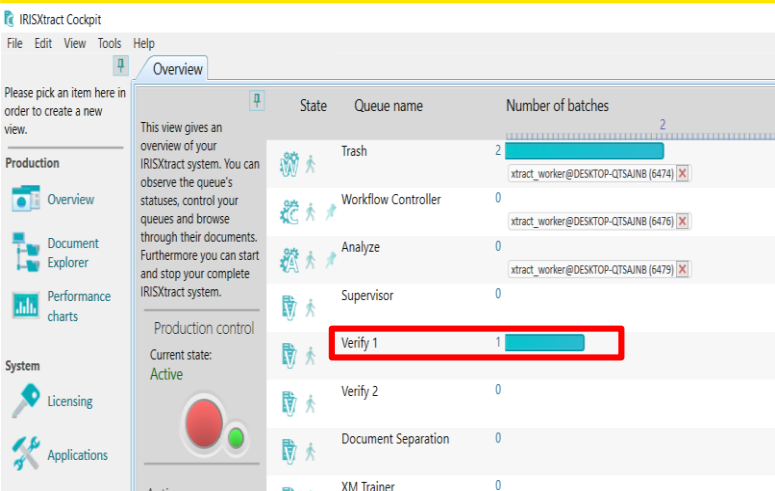
OCR extraction from the document



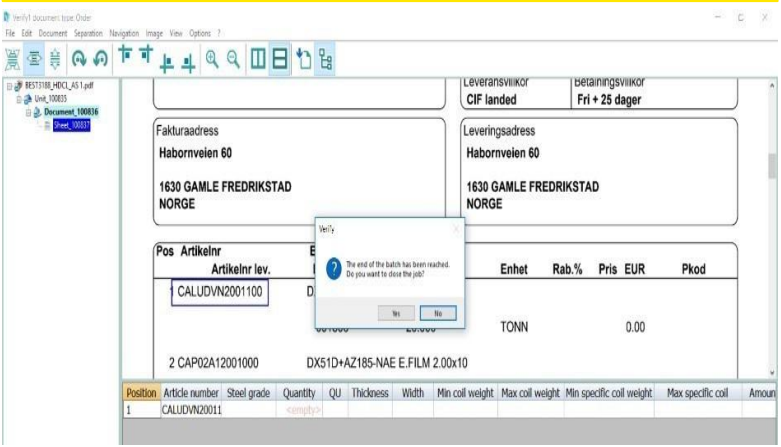
Exporting document to Data End System

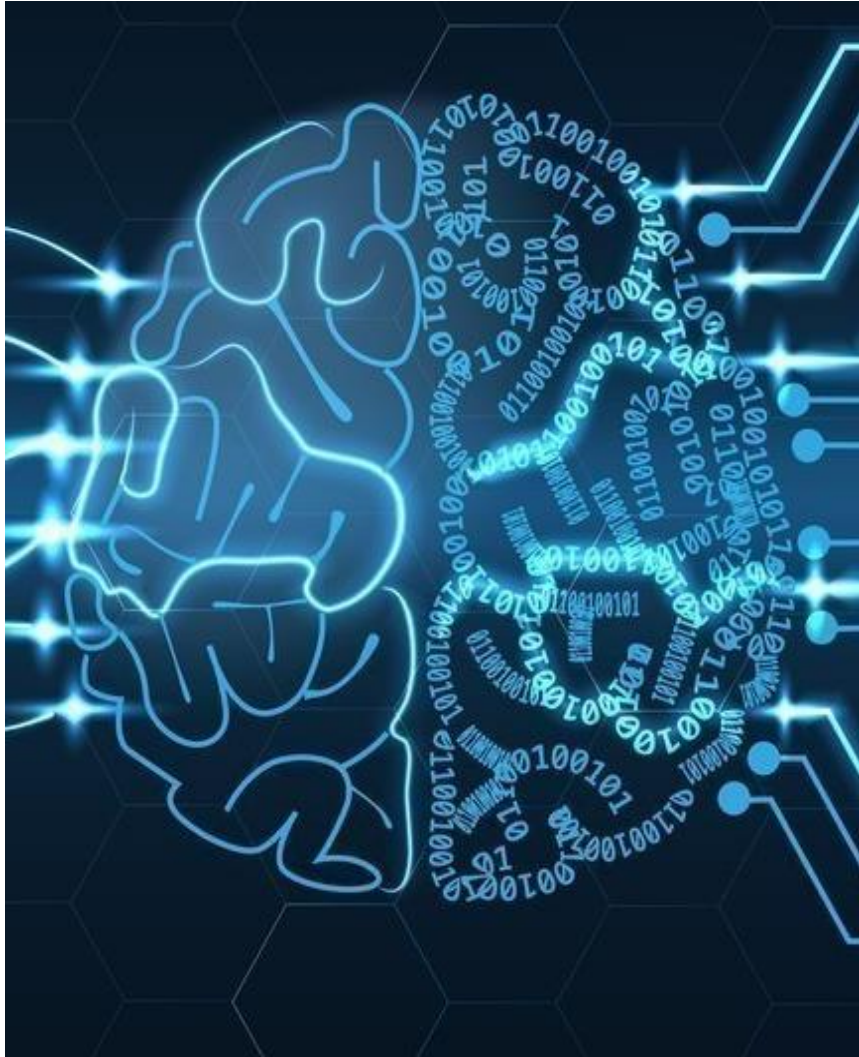


Extracted fields are verified if required



Manual validation of fields





Our Credentials

Business Case - ICR Order Entry



Background

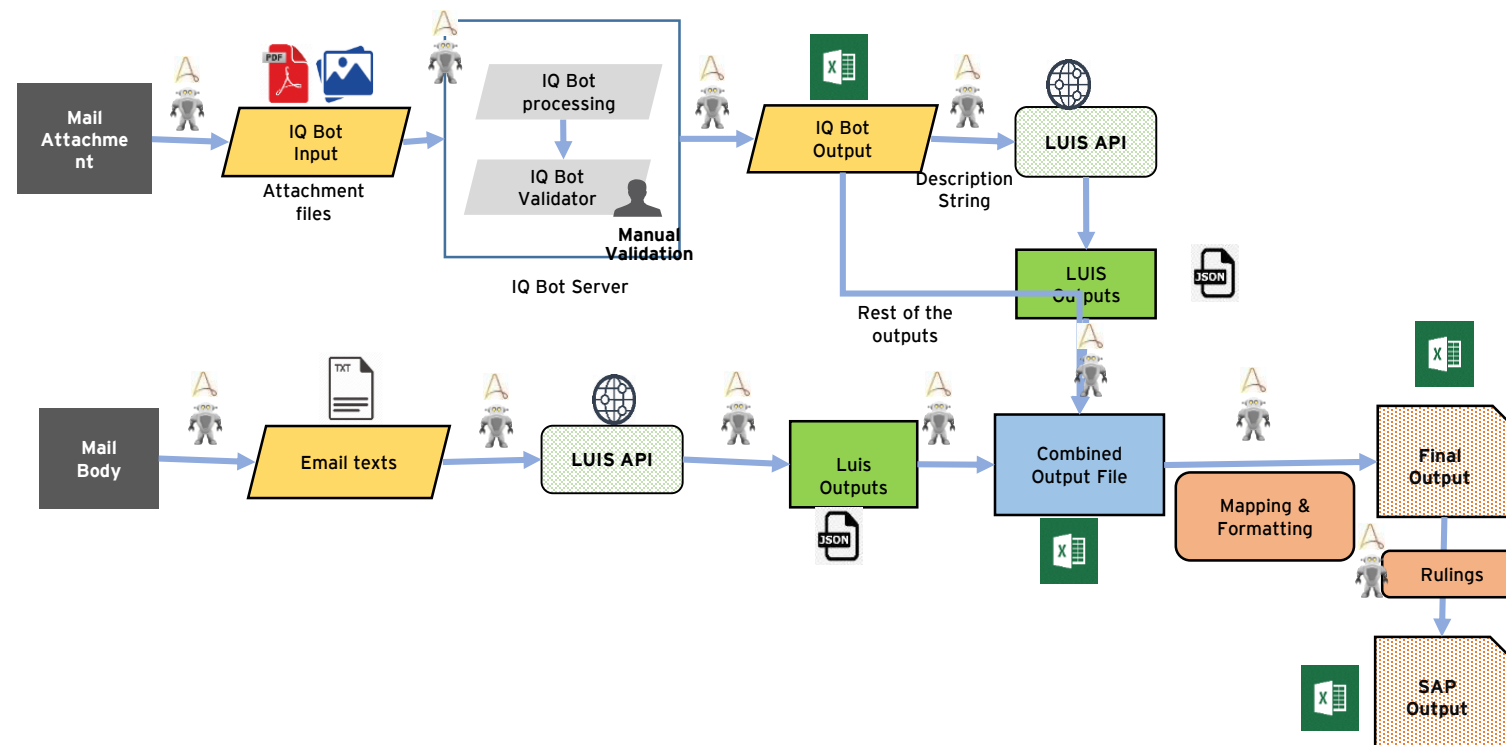
- ▶ A multinational steel manufacturing corporation performed the order entry process manually. The process involved manually recording and digitizing purchase orders and invoices with multiple vendors

EY Approach & Solution

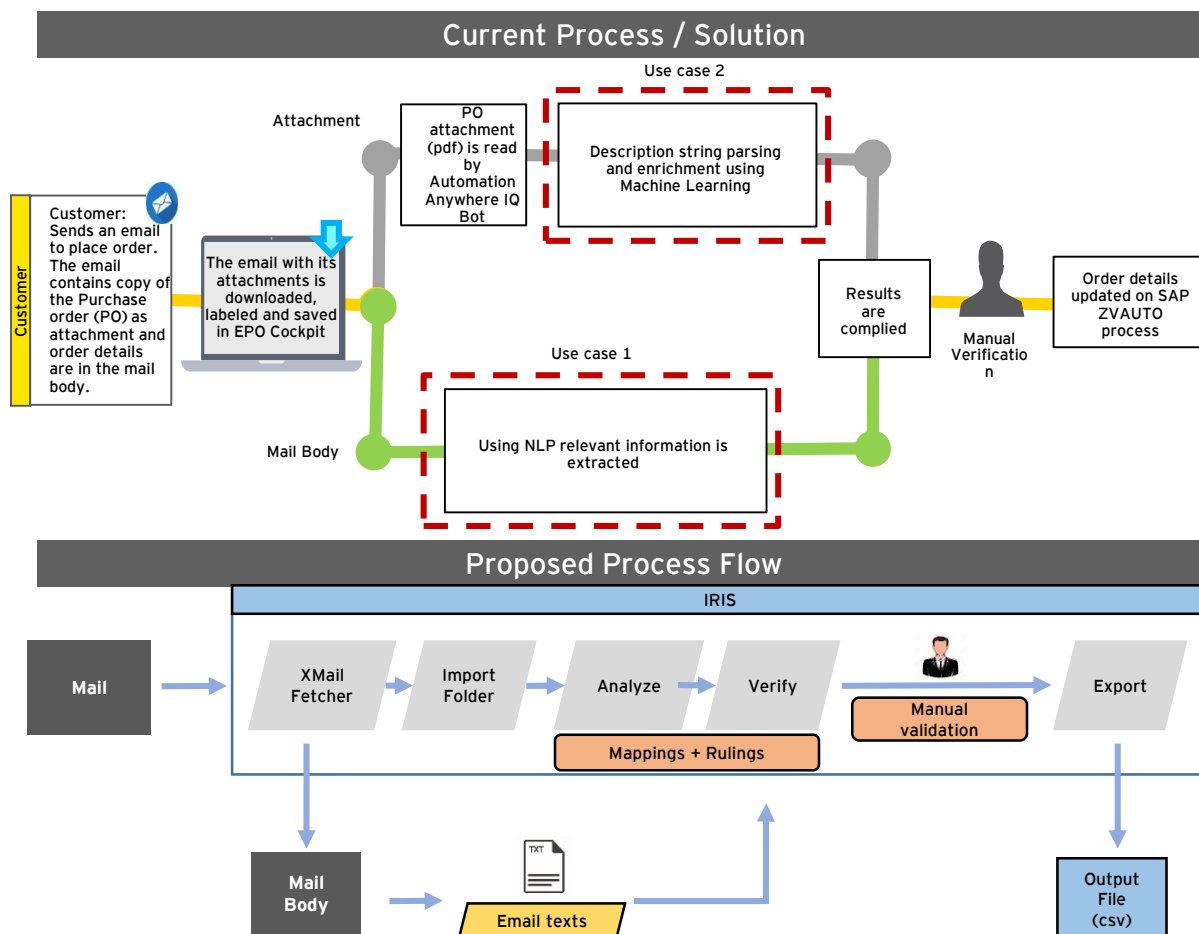
- ▶ EY a study of the process and shortlisted OCR/ICR platforms to be integrated with the client's system
- ▶ An end to end ICR and NLP based solution to be designed for the vendor's PO and Invoice digitization process
- ▶ End to end automation integration to digitize PO and Invoice documents and combine the outputs to be fed into the ERP system in place

Outcome

- ▶ EY conducted extensive feasibility assessment exercises with multiple global vendors
- ▶ IRIS Xtract was finalized to conduct OCR/ICR digitization
- ▶ Microsoft LUIS was deployed to conduct NLP classification
- ▶ End to end automation by deploying Automation Anywhere was achieved
- ▶ The solution reduced total SLAs and increased overall efficiency of the process.



Business Case - ICR Vendor Selection



Vendor Analysis								
SI	Technology Platform	NLP/ Semantic search	Free form OCR extraction (No template configuration)	API Integration	Ease of configuration	Customizable User Interface/ Validation screens	Auto data validation rules	Handling multiple PO in single file
1	IRIS Data Capture							
2	EssDocs							
3	Pendo Systems							
4	ABBYY							
5	Infrd AI							
6	EssDocs							
7	ODYSAI/Doc Digitizer							
8	Expert Systems							
9	Nuance							
10	AA IQ Bot							

Business Case - ICR Vendor Selection



Background

- ▶ A multinational investment bank's Accounts Payable process was handled by a vendor in-charge of data enrichment and validation services before further processing in ERP
- ▶ Key pain points: Multiple human touchpoints, regional variations, zero straight through processing, primitive reporting, no available audit trail

EY Approach & Solution

- ▶ EY conducts a study of the process, gathers data around invoice volumes and peak loads, conducts meetings with stakeholders to understand their key issues and challenges
- ▶ Best fit analysis to identify evaluation parameters and create an evaluation framework to assess solutions in the market

Outcome

- ▶ EY conducted demos, assessed functionalities & captured feedback from stakeholders & users. Built a model around those parameters to assess the solution based on technical, functional, financial and general vendor presence.
- ▶ Shortlisted solution based on agreed parameters and scoring was provided
- ▶ Suggest top 3 solutions : one primary solution and two alternate solutions & provide detailed implementation roadmap for the selected solution

Key benefits

Current state		Future State
5 days Current SLA	▶ New solution to reduce the turn around time of invoice processing to less than 48 hours from current 5 days	<48 hours Future SLA
~15% Existing OCR accuracy	▶ Implement intelligent OCR enabled by AI, ML to improve the OCR accuracy ▶ Reduce manual intervention due to high OCR accuracy	>90% Improved OCR accuracy
0% Straight through process	▶ Input / invoice digitization to enable a straight through process ▶ Reduced manual intervention	>60% Straight through process
Serial Processing of invoices	▶ New solution to bring in agile way of invoice processing ▶ Each invoice need not go through every queue for processing	Agile Processing of invoices
X Audit trail, invoice traceability	▶ Improved traceability of invoices ▶ Customizable dashboards available for MIS reporting and status check	✓ Audit trail, invoice traceability, dashboards

Vendor Analysis

	IBM - MITS	TCS - CCS	IPS	SPS	Invoice Sharing
Empanelled	Exists	Exists	Does not exist	Exists	Does not exist
Language support	Exists	Does not exist	Exists	Does not exist	Exists
PO-flip	Does not exist	Does not exist	Exists	Does not exist	Exists
E-invoicing	Does not exist	Does not exist	Does not exist	Does not exist	Exists
Vendor portal	Does not exist	Does not exist	Exists	Does not exist	Exists
QR code	Exists	Does not exist	Does not exist	Does not exist	Exists
Invoice processing bot	Does not exist	Exists	Exists	Does not exist	Exists
Vat coding bot	Does not exist	Does not exist	Does not exist	Does not exist	Exists
Time to go-live	High	High	Low	Medium	Low

■ Exists
■ Does not exist

Business Case - ICR Vendor Selection



Background

- ▶ A leading Global investment banking client performs KYC refresh for over 20,000 entities each year. The process involves manual tasks of document collection from various sources, data extraction and data validation.
- ▶ The process involves FTEs manually collecting publicly available document from different sources and extracting required data fields and conduct extensive validation through their downstream systems

EY Approach & Solution

- ▶ EY conducted a feasibility assessment of data extraction technologies that can be deployed on premises with the ability to extract data using NLP / semantic search.
- ▶ EY identified evaluation parameters and measured the technology platforms' ability to integrate with upstream and downstream systems

Outcome

- ▶ EY conducted extensive feasibility assessment exercises with multiple global vendors
- ▶ Data extraction was found feasible as per our study
- ▶ Suggested top 3 platforms: one primary platform and two alternate solutions & provided detailed implementation roadmap for the selected solution
- ▶ Due to limited time and training data, EY relied on the platform's robustness in a well trained scenario, first pass accuracy, credentials, references and assessment of the technology.

Vendor Analysis

Functionality Matrix

EY assessed the shortlisted technology platforms specifically for features relevant to GS. Below is a summary of top 5 Technology Platforms:

Technology Platform	On-Premise Deployment	NLP/ Semantic search	Rule engine	API Integration	Processing Speed	Self learning modules	Ease of on-boarding new document	Training & Support Services	Enterprise Class Management
Pendo Systems	Strong	Strong	Strong	Strong	Strong	Strong	Intermediate	Strong	Strong
Expert Systems	Strong	Strong	Strong	Strong	Strong	Strong	Intermediate	Weak	Strong
Ikarus	Strong	Strong	Strong	Strong	Intermediate	Strong	Intermediate	Intermediate	Strong
EY In-house	Strong	Intermediate	Intermediate	Intermediate	Intermediate	Intermediate	Intermediate	Strong	Strong
IBM Datacap	Strong	Intermediate	Weak	Weak	Intermediate	Intermediate	Weak	Intermediate	Strong

Strength definitions

Strong



Denotes a capability that is; in a mature state of existence, easily demonstrable.

Intermediate



Denotes a capability that is; approaching maturity but with gaps to fully satisfy the client requirement or business need.

Weak



Denotes a capability that has; either not been developed or is in its infancy. The capability will quite often be in beta or not a focus for the Technology Platform