

#### Contact

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#### Education

Bachelor's degree | Majmaah University جامعة المجمعة 2012

Nano Degree | Udacity
Digital Transformation and Cloud
Computing for Business Leaders

Specialization Degree | Northwestern University | Organizational Leadership

## Top Skills

**Time Management** 

**Project Management** 

Patch Management

IAM | PAM

Data Center

Teamwork

Problem-Solving

Troubleshooting

## Languages

Arabic (Native or Bilingual) English (Full Professional)

## ENG. Sultan Alsadi

Senior System Administrator | Cyber Security | PMP | GRC | Data Center | #GenAl | Digital Transformation | backup and recovery System | DR & BR | #Leadership

Riyadh, Saudi Arabia

# **Summary**

- I am a bachelor's degree holder in computer science & information in information technology. A self-motivated, individual who works hard to achieve goals given in accordance withspecific roles. An efficient member of a team with excellent problem-solving attributes.
- Seasoned System Administrator with 11 years of background in Information Technology and Cyber Security Managment. Progressive experience, It is marked by continuous contributions above and beyond requirements. Career achievements in large-scale softwareDeployments, network build-outs, and data security.
- ❖ In a nutshell, together, we shall transform your business through the power of people, processes, technology, and Innovation.

# **Experience**

## **King Saud Medical City**

Senior System Administrator August 2016 - Present (7 years 10 months) Riyadh, Saudi Arabia

- Design, install, and configure internal and customer-facing servers,
   Network devices, and firewalls.
- Proactively manage and maintain server, network, and firewall systems.
- Administer and support core Microsoft, Cisco, Citrix, and VMware technologies
- Develop and implement project plans, risk assessments, and contingency plans
- Design and implement monitoring, configuration management, and reportingfunctions that will make hands-off environment
- Define and document best practices and support procedures
- Provide after-hours support for Infrastructure related emergencies as well asoccasional weekend maintenance.
- Deploy the latest patches via Endpoint management to all.
- Setup & install SCOM Services on VM Servers.

#### Certifications

Microsoft Certified: Security, Compliance, and Identity Fundamentals

Project Management Professional (PMP)®

Microsoft Certified: Azure Fundamentals

## **Projects**

Privilege Access Management (PAM) and Defender Soft Token.

Data Center Virtualization Project HCI.

Office 365 E3

Rubric backup and recovery

Contribute to Upgrading the current Exchange server to Exchange Server 2019

Yara Scan of servers by using the Loki tool.

### **Awards**

2021-10 Best Employee-KSMC Q3

- Setup security policies for users. A sysadmin must have a strong grasp of computer security.
- Password and identity management.
- Knowledge Of NIST and NCA as policy, standard and controls

#### Saudi Electronic University

Technical Support Specialist

September 2014 - September 2016 (2 years 1 month)

### Riyadh, Saudi Arabia

- Providing technical support to all categories of beneficiaries, including students, employees, and faculty members, and I work to perform the tasks
- Work and training on computer uses and applications.
- Receiving technical problems from university employees and fixing them or referring them to the competent authority.
- Providing and maintaining all computer and information technology equipment. E. Training all agency coordinators on the electronic support system. Work on developing the beneficiary support department.
- Downloading the applications needed by university employees on computers.
- Creating sharing files for secret departments and colleges and facilitating the sharing of information among them. Any other duties assigned by His Excellency the Dean of Information Technology.
- Working as a support system manager (assigned) and the tasks are:
- E-Work on developing the electronic ticketing system (support).
   Communicate with the support company operating the system and submit reports. E. Create groups and add users to each group with permissions.
   Periodic meetings to raise the level of the system. Submitting the required periodic reports to the Director of Applications Management weekly and any other duties assigned by His Excellency the Dean of Information Technology.
- During his work period, we noticed his outstanding performance and sincerity in work.

#### Te Tech

Information Technology Specialist

February 2013 - July 2014 (1 year 6 months)

#### Riyadh, Saudi Arabia

- Providing technical support to all categories of beneficiaries, including students, employees, and faculty members, and I work to perform the tasks
- Work and training on computer uses and applications.