

Sultan Ayidh

IT Specialist – Cloud Computing

Contact

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Profile

IT Specialist with a solid academic background and hands-on expertise in cloud infrastructure (AWS) and network administration. Holds a Bachelor's degree in Information Technology from King Abdulaziz University. Proven ability to deliver comprehensive technical support, reduce system downtime, and enhance end-user satisfaction in fast-paced, dynamic environments. Dedicated to staying at the forefront of cloud technology by continuously advancing knowledge of AWS services and industry best practices. Skilled in articulating complex technical concepts clearly and collaborating efficiently across multidisciplinary teams.

Internship Experience

IT Support Intern, King Abdulaziz University Hospital

Jun 2023 – Aug 2023

- Troubleshooting and solving 30+ technical issues weekly, contributing to reduced system downtime and improved operational efficiency.
- Assisted in deploying and configuring specialized medical software.
- Collaborated closely with senior IT personnel to proactively monitor and maintain the network infrastructure, ensuring high availability of critical systems.

Education

Bachelor of Science in Information Technology, King Abdulaziz University

Sep 2019 – Aug 2024

- Focused on technical depth in Networking, Programming (Python, JavaScript), and Software Development.

Mawhiba Program Scholar

Sep 2014 – Jun 2018

- Selected for a prestigious program for gifted students, receiving advanced academic training.

Technical Skills

- **Operating Systems:** Windows, macOS, Linux administration and troubleshooting.
- **Programming:** Python scripting, HTML/CSS, JavaScript.
- **Networking:** TCP/IP, DNS, DHCP, VPN, firewall configuration and security.
- **Cloud Platforms:** AWS (EC2, IAM, S3, CloudWatch), Microsoft Azure.
- **Tools:** MS Office, VMware.

Soft Skills

Effective Communication, Teamwork, Problem Solving, Adaptability, Initiative

Certificates and Memberships

AWS Certified Cloud Practitioner

Jun 2025 – Jun 2028

Amazon Web Services — Core AWS services and foundational cloud concepts.

Introduction to Cybersecurity

Jan 2021

Ministry of Communications and Information Technology — Cybersecurity fundamentals course.

Member, Saudi Council of Engineers (SCE)

Sep 2024 – Sep 2025

Professional registration in Information Technology specialization.