

VISA & IMMIGRATION CONSULTANCY
IT SOLUTIONS
BUSINESS & MARKETING CONSULTANCY

UNDERTAKING

I, <u>Nadeem Nawaz</u> S/O <u>Qayyum Abbas</u> having CNIC No. # <u>37406-9218322-1</u>, resident of <u>Pakistan</u> presently working as <u>CEO</u> and duly authorised for and on behalf of M/s. <u>PROSPERITY SOLUTIONS PVT.</u> <u>LTD.</u> having its registered office at <u>2nd Floor, Eco Star Plaza, Chandni Chowk, Muree Road, Rawalpindi.</u> do hereby solemnly declare, agree and undertake as under:

- 1. That M/s. PROSPERITY SOLUTIONS PVT. is a customer of CMPak Limited (Zong) from date Aug 11th, 2021 and is using corporate bulk SMS service/account at the rate of PKR. 5,700/- effective from date 08/11/2021 on mobile number 3175199236. This amount may change anytime as per changes in cost and taxes.
- 2. That M/s. PROSPERITY SOLUTIONS PVT. LTD takes full responsibility for the use of the said services/ account in accordance with the applicable laws and procedures and ensures that That M/s. PROSPERITY SOLUTIONS PVT. LTD shall not use or let to be used the said services / account for any communication other than agreed with Zong for That M/s. PROSPERITY SOLUTIONS PVT. LTD business use in accordance with relevant laws of the Country. No spamming & spoofing shall be allowed.
- 3. That M/s. <u>PROSPERITY SOLUTIONS PVT. LTD</u> also undertake that the said services / account shall not be utilized to broadcast any communication including any prohibited content not allowed by the governing Pakistani Laws.
- 4. That Zong holds all authority to cancel and close our Corporate Bulks SMS account without any prior notice and without any refund of the balance amount, if any, in case of any broadcast that may seem inappropriate to Zong or beyond the scope of the services / account being provided by Zong to M/s. PROSPERITY SOLUTIONS PVT. LTD.
- 5. That in case any misdemeanour/fraudulent activity occurs which is initiated from SMS generated from the account then all financial responsibility will lie on the Customer. If there are complaints received by Zong pertaining to the SMS broadcasted from the account then Zong shall have the authority to either suspend the account or permanently close the same in Zong's sole discretion.
- 6. That the Customer acknowledges and agrees to the closing/expiration date of the account/services to be ended.
- 7. That in case of any violation of laws, rules, regulations, policies and procedures on the subject by M/s. PROSPERITY SOLUTIONS PVT. LTD it shall hold Zong indemnified and harmless against any action against Zong.
- 8. That this undertaking has been issued by M/s. PROSPERITY SOLUTIONS PVT. LTD with sound reasoning and understanding on its own accord and to the fullest of its knowledge and belief and nothing herein has been misrepresented or concealed.

2ND FLOOR, ECOSTAR PLAZA, CHANDNI CHOWK, MURREE ROAD, RAWALPINDI

Deponent:

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Full Name Date Nadeem Nawaz Aug 11th, 2021 Scanned with Camso