

**Dear Kutlumuratov Maksetbay**

I hope you're doing well. I wanted to reach out to you for your support in a critical matter concerning the ongoing tablet rollout at Sauce & Spoon.

As you may know, Omar, the owner of Sauce & Spoon, has requested that we expand the tablet rollout to include all dining sections, not just the bar. While I understand the potential benefits of such an expansion, I strongly feel that this goes beyond the scope of the current project. In my opinion, expanding the rollout could result in unforeseen challenges and stretch our resources too thin, jeopardizing the quality and success of the pilot.

Here are two main reasons why I believe expanding the rollout is not the best course of action:

1. **Logistical Complexity:** Extending the rollout to all sections would increase the complexity of the implementation. It could result in a longer testing phase and delay valuable feedback from the bar area, which is where we need to focus on fine-tuning the system.
2. **Resource Constraints:** Our team is currently operating with limited resources, and expanding the project scope could strain both staff and technical support. We need to ensure that the systems in the bar are working flawlessly before considering a larger rollout.

I would greatly appreciate your support in helping me present a unified stance to Omar and Deanna. Together, we can emphasize the importance of maintaining the original plan, focusing on the bar area to ensure a smooth, successful implementation that will benefit all involved. Your input and perspective would be invaluable, and I believe that with your support, we can make a compelling case to keep the scope focused.

Thank you in advance for considering this request. I look forward to your response.

**Best regards,  
Kenesbaev Sultanbek  
project manager**