# Joshua Hale

San Antonio, TX 78260 joshuahale829@gmail.com +1 972 880 0653

Hello.

Thank you for taking the time to read my resume.

I have a lot of experience working with computers, servers, workstations, and hardware, as well as some stuff on the software side of things. I think this makes me uniquely qualified for a lot of positions that I may not have the recommended degrees for.

I have a Full Stack Development certification from the University of Texas at San Antonio (Coding Bootcamp Program).

I am seeking full-time employment in the development field to further my skills, and become a jack-ofall-trades, or specialize in one thing.

Authorized to work in the US for any employer

## Work Experience

#### **Warehouse Associate**

JSM Technology Inc. - Richardson, TX October 2022 to July 2023

- Handled inbound receiving of inventory via packages and pallets into warehouse.
- Document in excel exactly what was received part numbers, serial numbers, quantity, etc.
- Handled repackaging of outbound orders via packages or pallets.
- Creating packing lists for outbound orders.
- Assist truck drivers in loading and unloading of trucks.
- Cycle counts of inventory.

#### **Repair Technician**

ICBS - Allen, TX

July 2021 to September 2022

- Identifying broken or missing components on customer boards, and having them replaced.
- Testing and ensuring full functionality of customer boards.
- Probing boards with a multimeter to identify shorted or open circuits, and having the faulty component(s) replaced.
- Cleaning of Fiber Optic cables to ensure a clear signal.
- "Burning in" customer units to ensure they don't fail under stress or are overheating.
- Basic Soldering abilities.
- Systems worked on: GTD-5, LS2000, Adtran Total Access 5000, and general fan assemblies of many manufacturers.

#### **Server Technician**

MET International - Carrollton, TX July 2014 to April 2020

- Updating primarily Dell, HP, IBM, and Supermicro servers/desktops/workstations for customers around the globe. Updates include: BIOS, IPMI/IPMI Reset, Raid Controller(s), BMC, Raid Controller to HBA Conversions on select LSI Controllers, and a few others.
- Thorough testing of the components before the server is shipped. This includes memory testing, hard drive testing, various CPU tests, video card stress tests (if applicable), and many others.
- Installation of parts according to customer specifications.
- Testing/Updating various parts in servers that have failed. This also occasionally includes rebuilding and retesting an entire machine.
- Occasional installation of Windows Server, Ubuntu, or various other OS's.
- Started as a fill-in position. My duties were to do work that nobody else had time to do, or wanted to do. I only had a basic knowledge of computers from building my own PC. I am now the Secondary Server Technician, with the only person above me having almost 3 times the experience that I do.

#### Education

## **College in Coding Bootcamp**

University of Texas at San Antonio - San Antonio, TX November 2023 to May 2024

#### High school or equivalent

Allen High School - Allen, TX August 2010 to May 2012

#### Skills

- Full-stack development (1 year)
- Computer Hardware (8 years)
- JavaScript
- Git
- React
- REST
- CSS
- MySQL
- APIs
- HTML5

## Certifications and Licenses

## **Coding Bootcamp**

May 2024 to Present

Coding Bootcamp with University of Texas at San Antonio

- HTML, CSS, JS
- APIs
- SQL/NoSQL

- ORM
- MVC
- PWA
- React
- MERN
- State

# Additional Information

- Basic Soldering
- Familiar with Computer Hardware
- Attention to Detail
- Familiar with Excel, and SharePoint
- Quick to Learn New Programs