

# Joshua Hale

San Antonio, TX 78260

[joshuahale829@gmail.com](mailto:joshuahale829@gmail.com)

+1 972 880 0653

Hello,

Thank you for taking the time to read my resume.

I have a lot of experience working with computers, servers, workstations, and hardware, as well as some stuff on the software side of things. I think this makes me uniquely qualified for a lot of positions that I may not have the recommended degrees for.

I will have a Full Stack Development certification from the University of Texas at San Antonio before the end of May 2024.

I am seeking full-time employment in the development field around May 13th, 2024 -- upon completion of the course.

Authorized to work in the US for any employer

## Work Experience

---

### **Warehouse Associate**

JSM Technology Inc. - Richardson, TX

October 2022 to July 2023

- Handled inbound receiving of inventory via packages and pallets into warehouse.
- Document in excel exactly what was received - part numbers, serial numbers, quantity, etc.
- Handled repackaging of outbound orders via packages or pallets.
- Creating packing lists for outbound orders.
- Assist truck drivers in loading and unloading of trucks.
- Cycle counts of inventory.

### **Repair Technician**

ICBS - Allen, TX

July 2021 to September 2022

- Identifying broken or missing components on customer boards, and having them replaced.
- Testing and ensuring full functionality of customer boards.
- Probing boards with a multimeter to identify shorted or open circuits, and having the faulty component(s) replaced.
- Cleaning of Fiber Optic cables to ensure a clear signal.
- "Burning in" customer units to ensure they don't fail under stress or are overheating.
- Basic Soldering abilities.
- Systems worked on: GTD-5, LS2000, Adtran Total Access 5000, and general fan assemblies of many manufacturers.

### **Server Technician**

MET International - Carrollton, TX

July 2014 to April 2020

- Updating primarily Dell, HP, IBM, and Supermicro servers/desktops/workstations for customers around the globe. Updates include: BIOS, IPMI/IPMI Reset, Raid Controller(s), BMC, Raid Controller to HBA Conversions on select LSI Controllers, and a few others.
- Thorough testing of the components before the server is shipped. This includes memory testing, hard drive testing, various CPU tests, video card stress tests (if applicable), and many others.
- Installation of parts according to customer specifications.
- Testing/Updating various parts in servers that have failed. This also occasionally includes rebuilding and retesting an entire machine.
- Occasional installation of Windows Server, Ubuntu, or various other OS's.
- Started as a fill-in position. My duties were to do work that nobody else had time to do, or wanted to do. I only had a basic knowledge of computers from building my own PC. I am now the Secondary Server Technician, with the only person above me having almost 3 times the experience that I do.

## Education

---

### **High school or equivalent**

Allen High School - Allen, TX  
August 2010 to May 2012

## Skills

---

- Microsoft Windows

## Additional Information

---

- Basic Soldering
- Familiar with Computer Hardware
- Attention to Detail
- Familiar with Excel, and SharePoint -- quick to learn new programs.