

No code solution to deploy your
SharePoint Home site or Hub-site or
Microsoft Learning Pathways to
Microsoft Teams as Personal tab

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Work with Allegion as a Senior Digital Workplace Specialist

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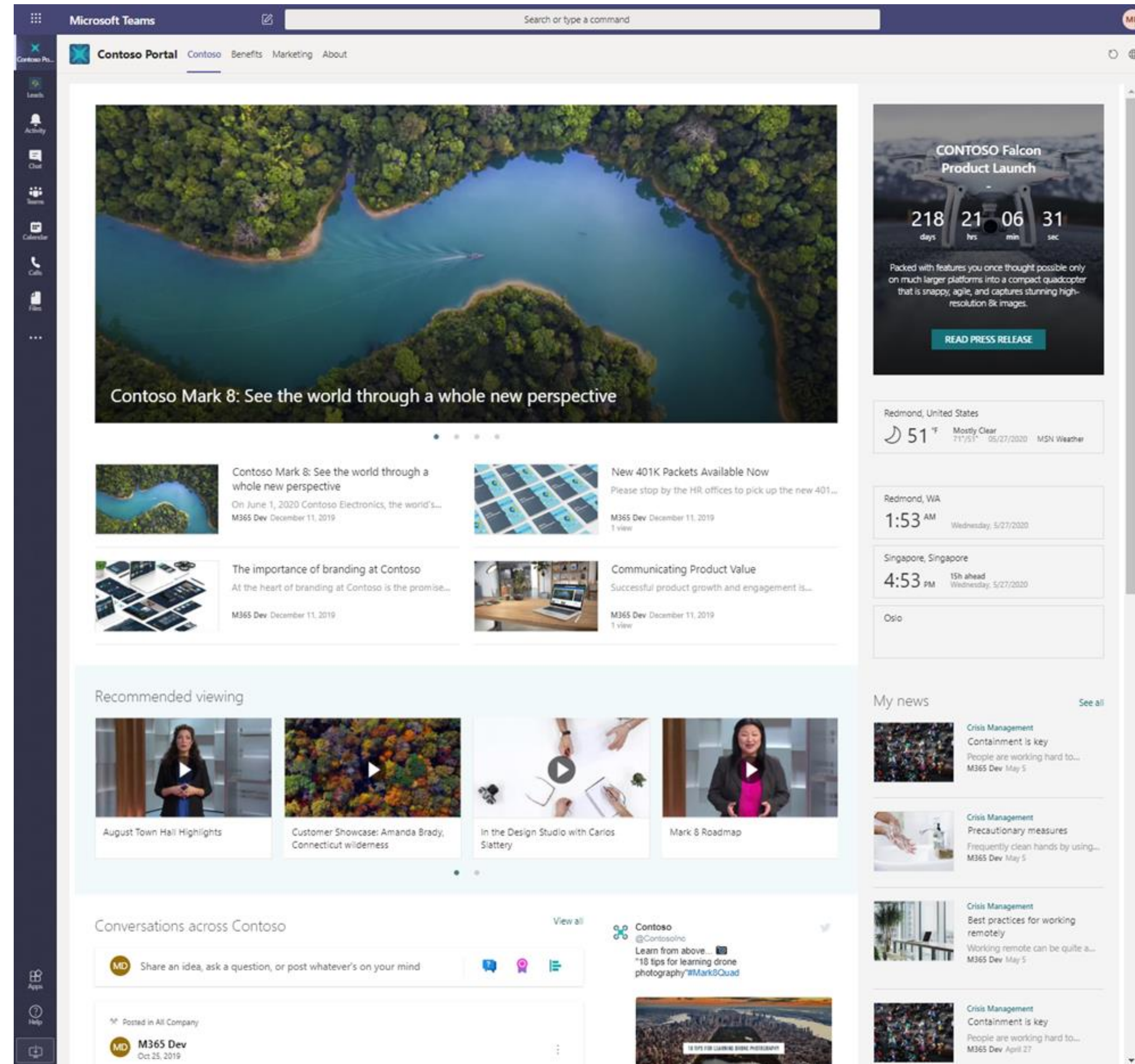
**Add your Modern SharePoint Home site in Microsoft
Teams as personal apps**

Microsoft Teams is a collaboration offering from **Microsoft** that enables staff to communicate effectively from any location - via text chat, voice call or video conference.

This provides a great opportunity to expose intranet landing pages to serve corporate communication needs, directly accessible by Microsoft Teams user.

Example scenarios could include:

1. **Adding your corporate intranet landing page to Teams for easy discovery of news and content.**
2. **Add single page communications on important topics for your company.**

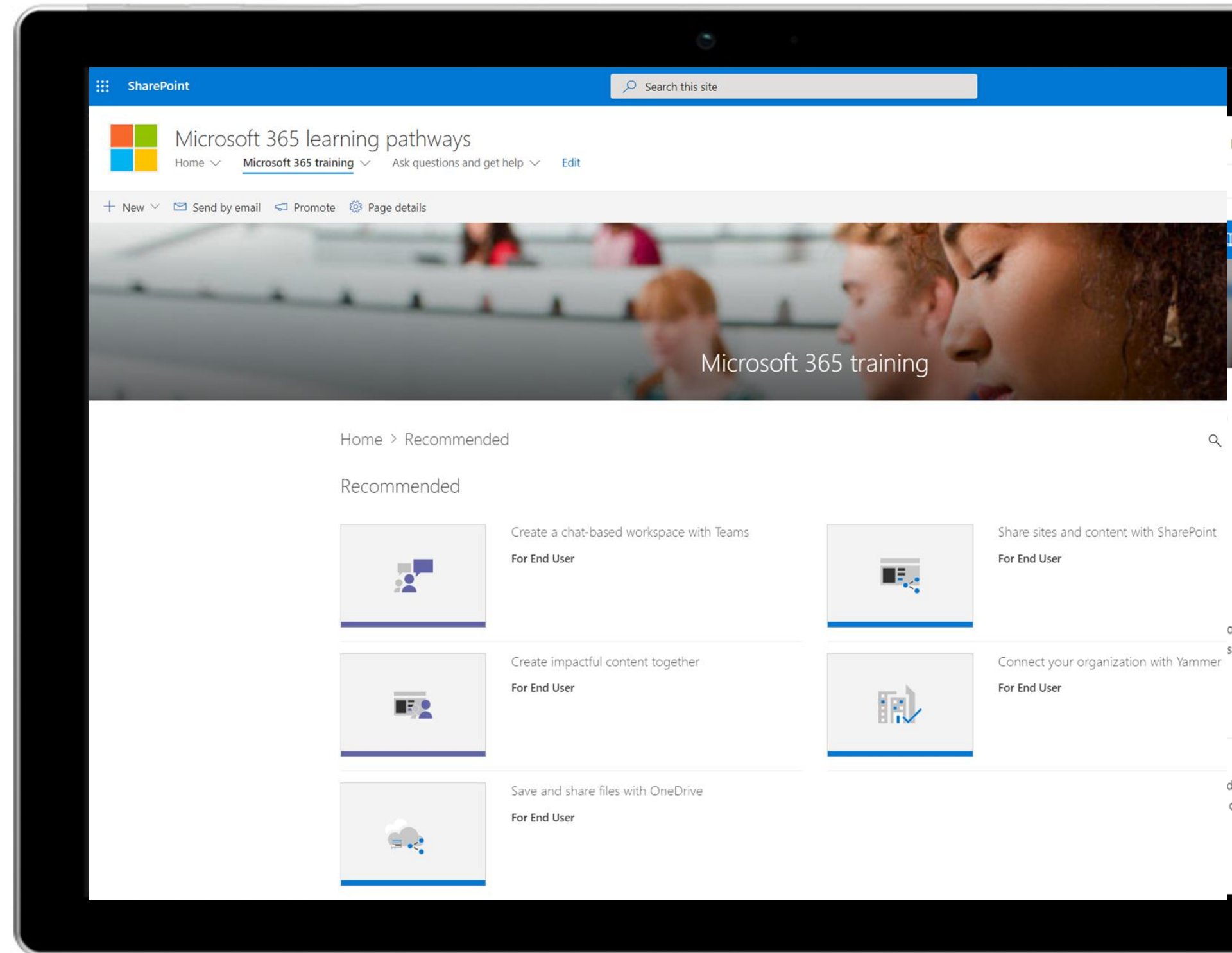


Be aware of the following considerations

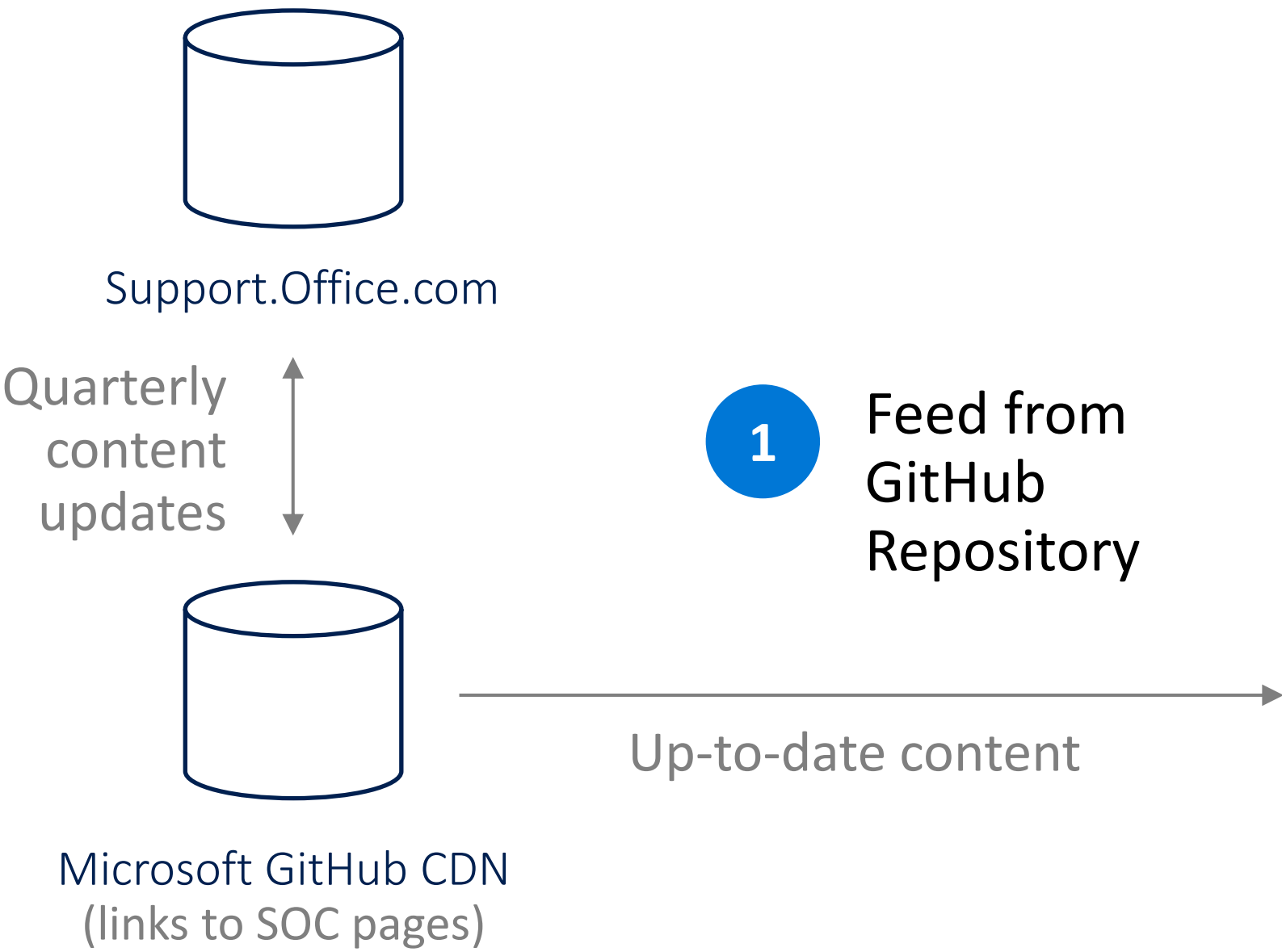
- There is no native navigation, header, or footer on embedded pages.
- Search initiated from Teams will return search results from Teams, not search results from the embedded site.
- The target must be a modern SharePoint site or page.
- You cannot create content (news, pages, lists, or libraries) in Teams. You must create content from the SharePoint site using a web browser or SharePoint mobile app.
- Page comment feature is not available from the SharePoint pages, when they are exposed in Microsoft Teams.
- Administrators can deploy and pin an app to all or targeted users from the Microsoft Teams admin center

Microsoft 365 Learning Pathways - Accelerating End User Training

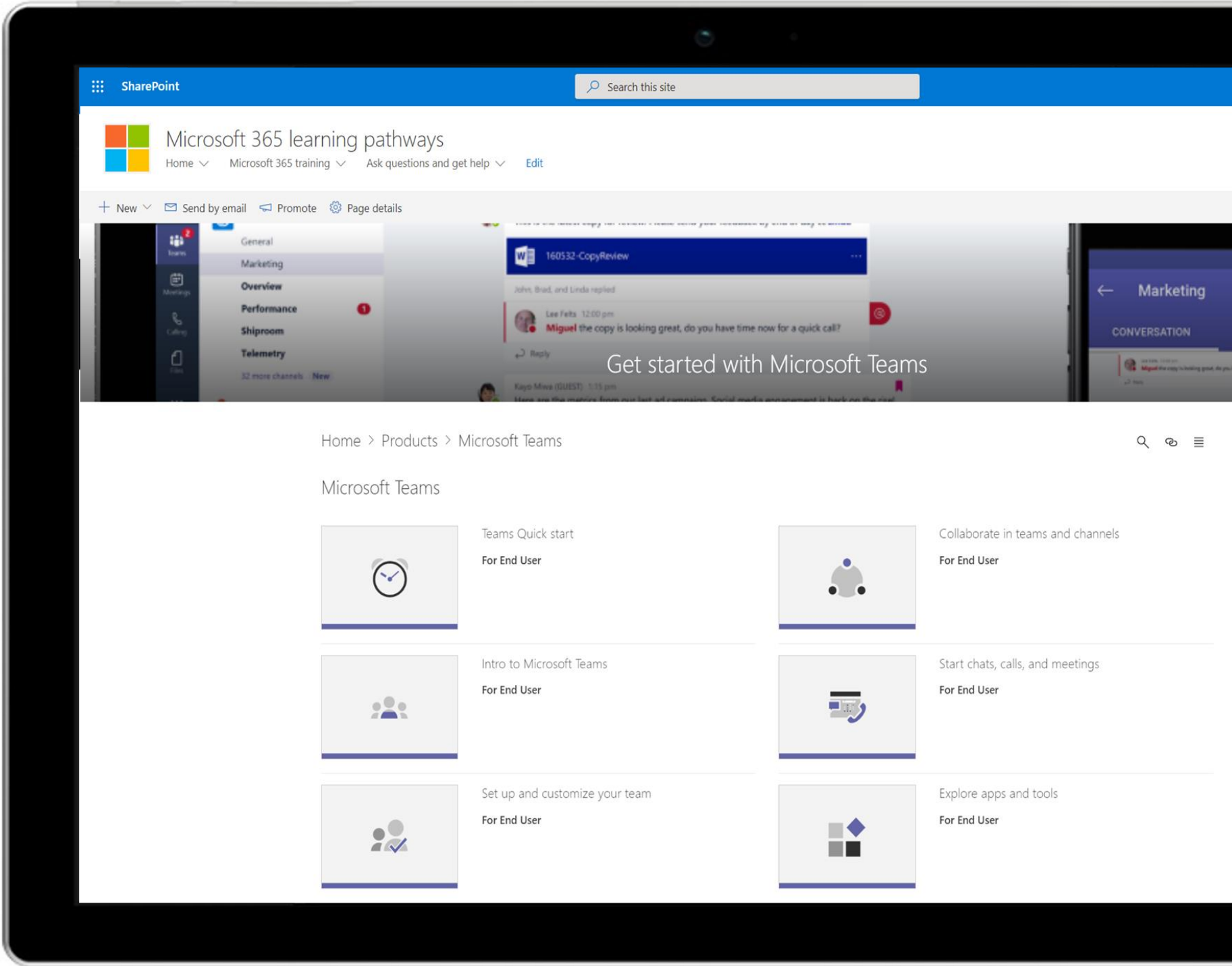
- ❑ Modern SharePoint Online communication site template
- ❑ Connected to online catalog of Microsoft curated end-user training content
- ❑ Customizable content experience
- ❑ Easily installed via SharePoint Provisioning Service
- ❑ Simple integration into Microsoft Teams



How Does It Work?



2 SharePoint Communication site on customer tenant



3 M365 learning pathways web part

Integration with Microsoft Teams

Pin specific pages in relevant channels

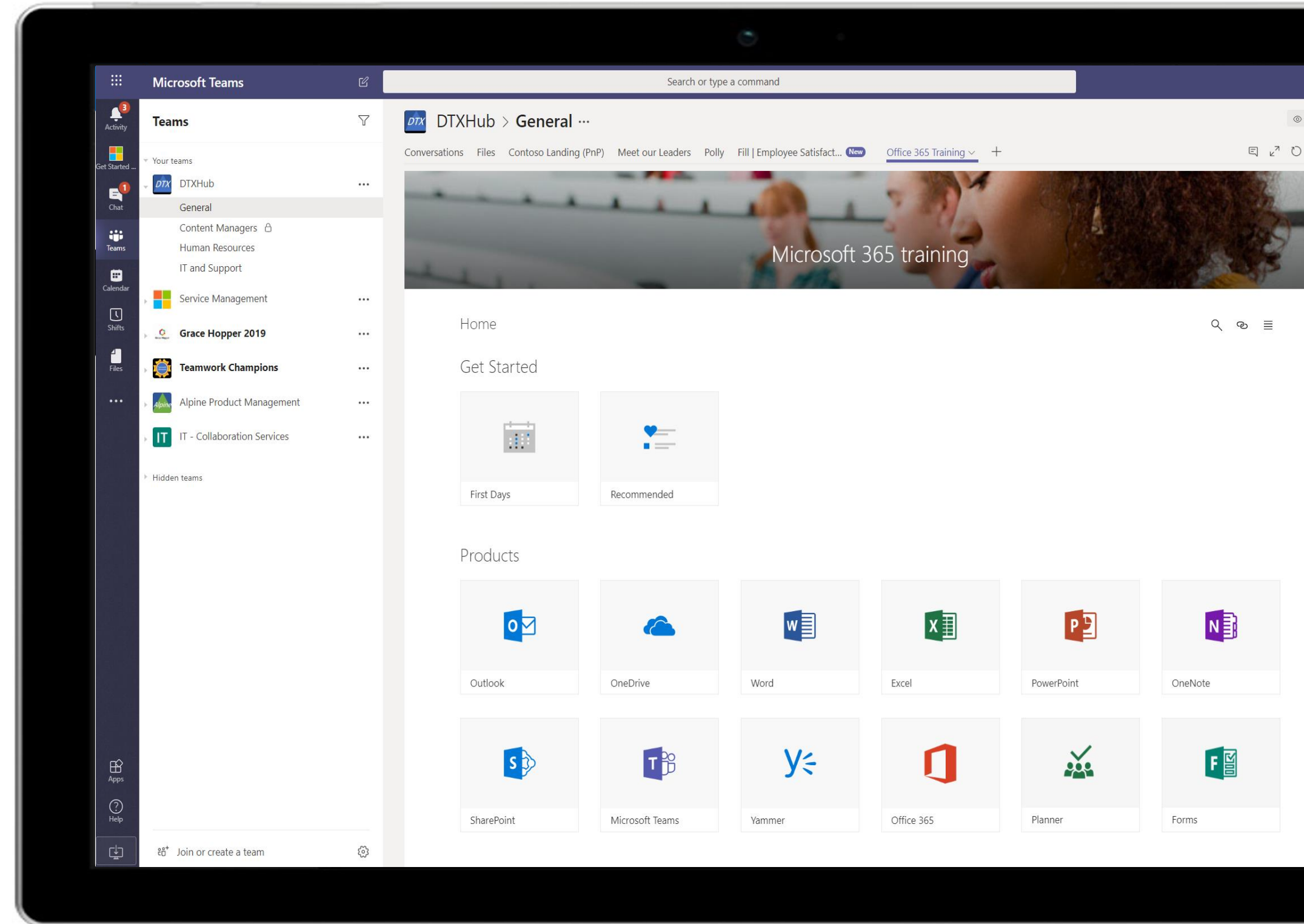
Reduce context switching

Pin custom playlists for specific training scenario:

Employee onboarding

Hardware purchases

Expense reports



Integration with Microsoft Teams

Use Get Started app

Currently in **Beta**

Customize with site pages

Include other SharePoint Online sites such as:

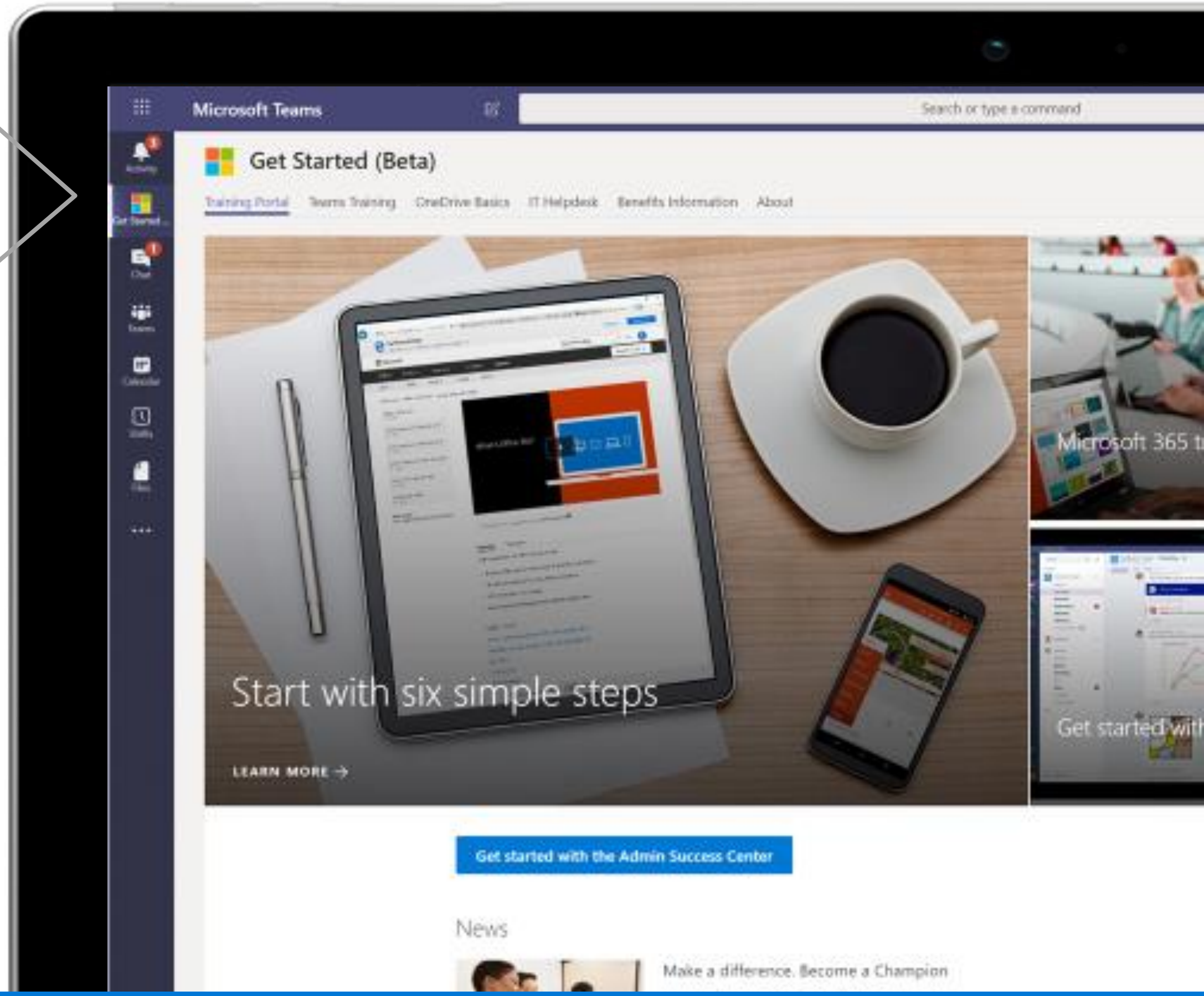
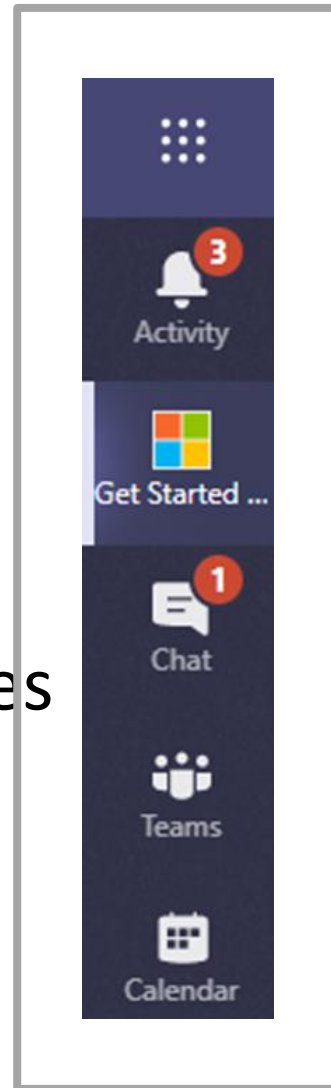
IT Helpdesk

HR Benefits

Company Intranet

Download at

<https://aka.ms/M365LPTeamsApp>



Demo

1. Learning Pathways
2. Any SharePoint Corporate Communication site





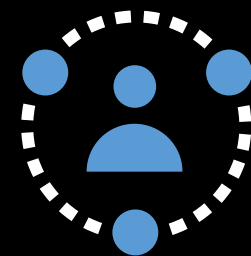
Empower every organization to easily provide delightful, natural interactions with their customers and improve engagement and outcomes

Power Virtual Agents



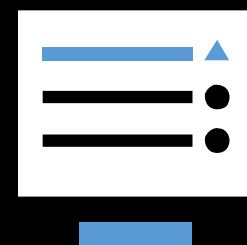
ENGAGE NATURALLY

Engage with your customers and employees conversationally. Resolve routine issues easily, freeing up staff to focus on complex matters



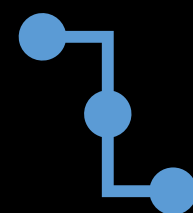
DEMOCRATIZE AI

Empower your subject matter experts to easily create powerful bots using a guided, no-code graphical interface. No need for developers or data scientists.



CONTINUOUSLY IMPROVE

Point the AI to your website, and automatically build topics to get started with a few clicks. As the bot gets used, powerful metrics and insights help tell you what topics to build next



TAKE ACTION

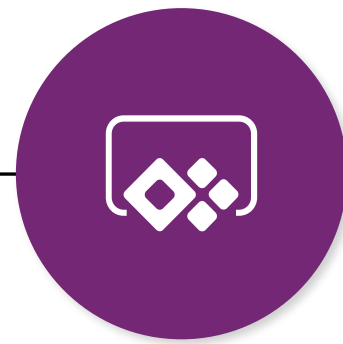
Connect to your backend systems with a few clicks using the hundreds of connectors that come with Power Platform – or call APIs and custom workflows using Power Automate. The full power of the Microsoft Bot Framework is only a few clicks away.

Microsoft Power Platform

The low-code platform that spans Office 365, Azure, Dynamics 365, and standalone applications
Innovation anywhere. Unlocks value everywhere.



Power BI
Business analytics



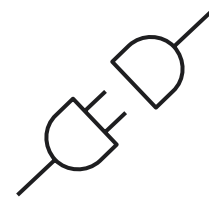
Power Apps
Application development



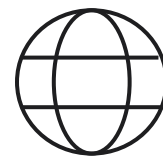
Power Automate
Process automation



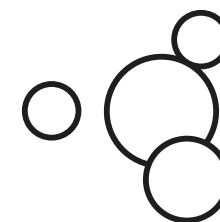
Power Virtual Agents
Intelligent virtual agents



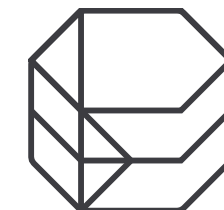
**Data
connectors**



Portals



AI Builder



**Common
Data Service**

Making Bots Easy

Simple, graphical bot creation

Easily test and maintain bots through a simple, easy to use graphical interface

Extract information from user responses

Recognize, extract, and act on common entities in a user's responses. For example, colors, currencies, ages, dates and times. Or create your own custom entities, e.g. model numbers

Remember user responses

Store user information for use later in variables and use them to branch or create personalized conversations

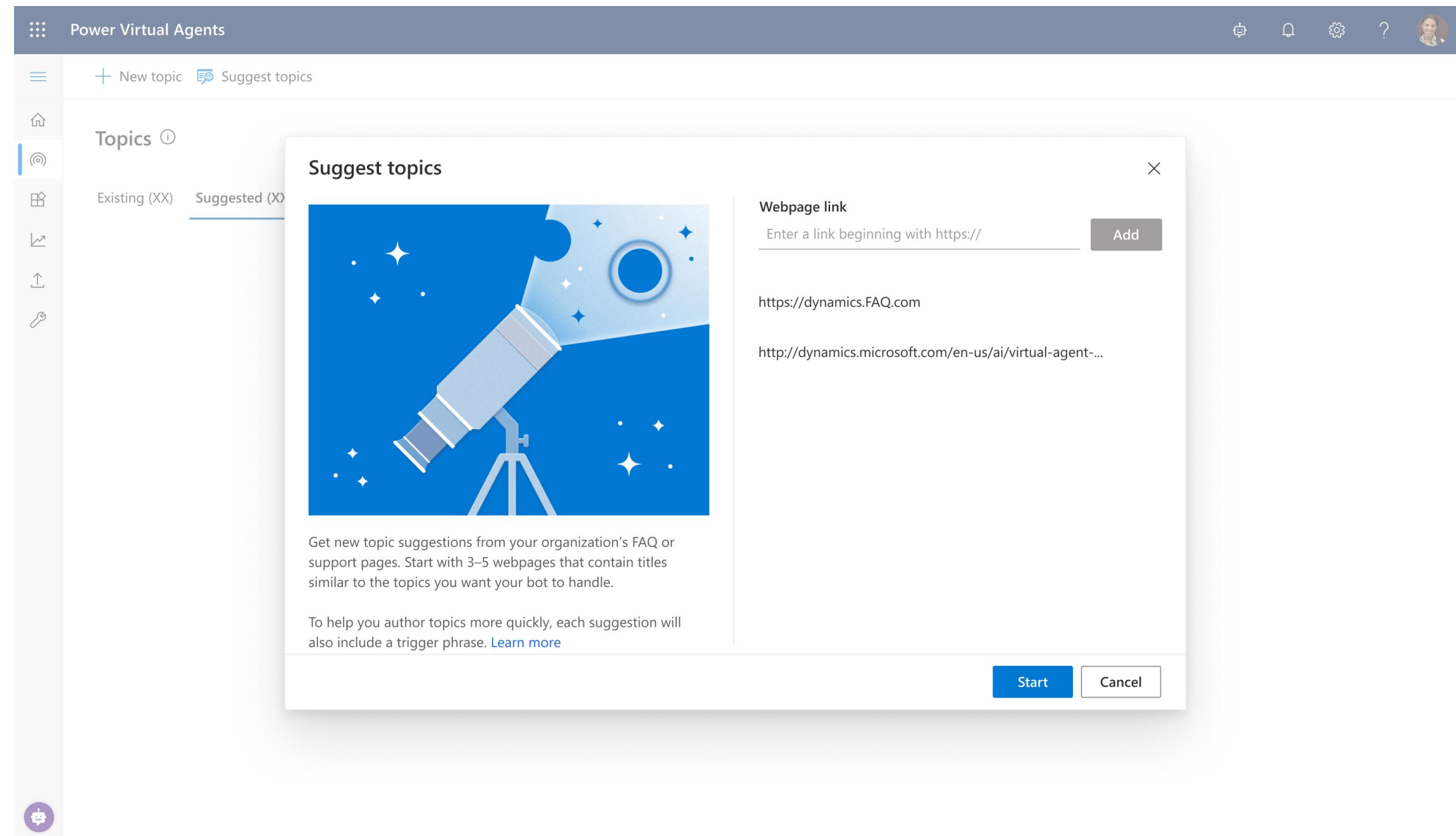
The screenshot displays the Power Virtual Agents interface, which is used for creating and testing bots. The interface is divided into three main sections:

- Left Panel (Navigation):** Contains a sidebar with icons for Home, Topics, Entities, Publish, Analytics, and Manage. A "Test chat" button is located at the bottom left.
- Bot Chat (Center):** Shows a conversation with a bot. The bot's name is "SmartPrinter X troubleshooter". The chat history includes:
 - A user message: "luca@email.com" (Just now).
 - A bot message: "I see that your smart printer you purchased is the SmartPrinterX on 2018-12-20" (Just now).
 - A user message: "Yes" (Just now).
 - A bot message: "I can contact your SmartPrinterX(serial number 418c4e1e-994b-49b5-aca8-04e3f08c00d3 directly to get more information on your issue. Would you like me to do so?" (Just now).At the bottom of the chat, there are two buttons: "Yes, please look up the issue for me" and "No, i'll de:".
- Flowchart (Right):** A visual representation of the bot's logic flow. It starts with a "Condition" block: "{x} ConfirmPrinter(text) x" with an "Equals" operator and a "Yes" button. This leads to a "Question" block: "Ask a question" with the text "I can contact your {x} LatestPrinter x (serial number {x} SerialNumber x directly to get more information on your issue. Would you like me to do so?". Below this is an "Identify" block with a "Multiple choice" dropdown and two options: "Yes, please look up the issue for me" and "No, i'll describe the issue myself". The "Save response as" block is "{x} PrinterLocation(text)". The flowchart then branches into two "Condition" blocks: "{x} PrinterLocation(text) x" with an "Equals" operator and a "Yes, please look up the issue for me" button, and "{x} PrinterLocation(text) x" with an "Equals" operator and a "No, i'll describe the issue myself" button.

Get Started Quickly

Learn from your website

Just point the bot to your website, and it will extract common questions, FAQs and pre-build topics for you – so you can be up and running in minutes - out of the box.



Converse everywhere

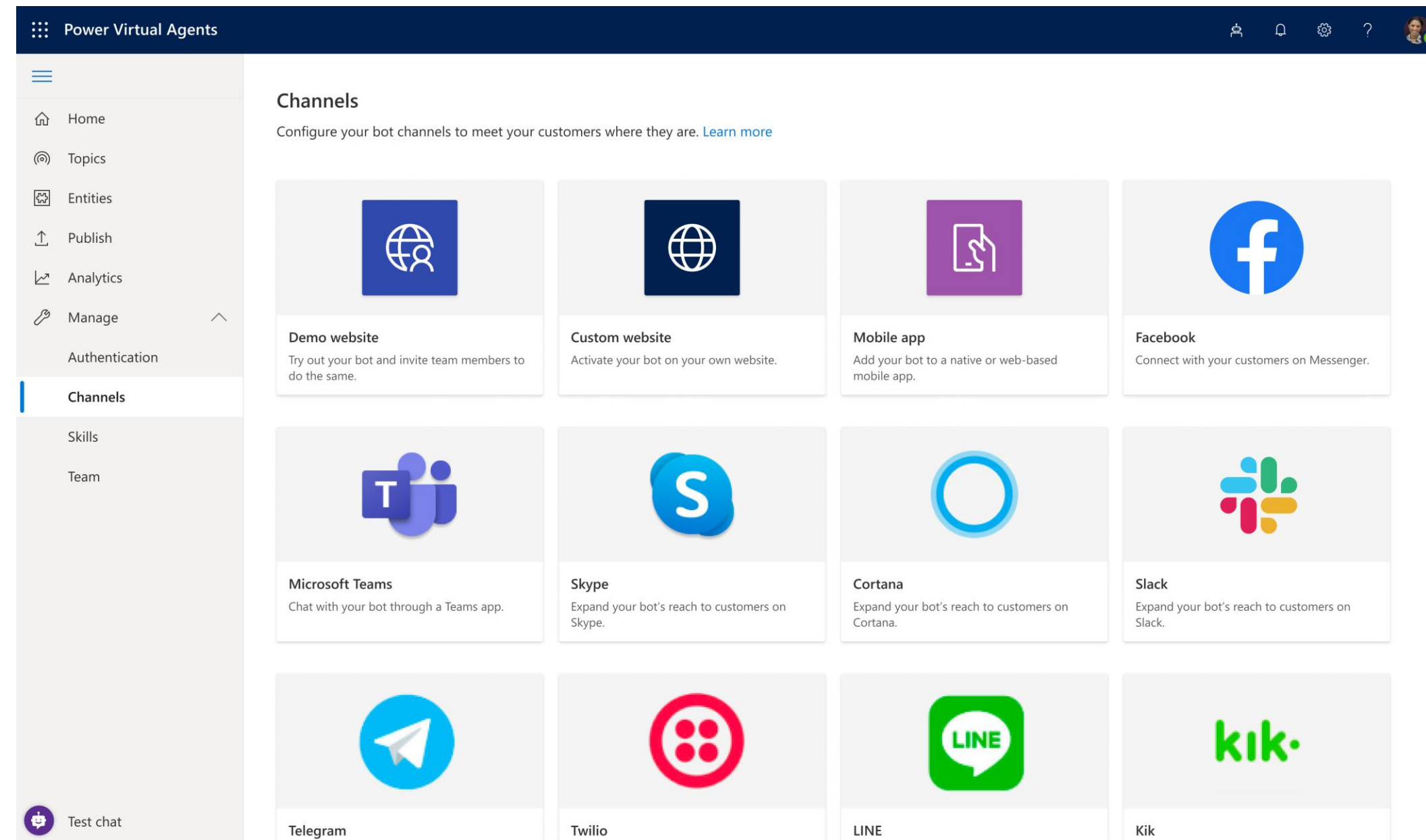
Use bots wherever you need them:

Configure and deploy to multiple channels

Easily embed your bot wherever your organization engages with customers: websites, mobile apps, Facebook, Teams or any of the dozens of channels supported by Azure Bot Service

Deploy to demo sites with a single click

Test and gain feedback by deploying your bot to a demo website and sharing it internally with colleagues, before embedding it to your own website when ready



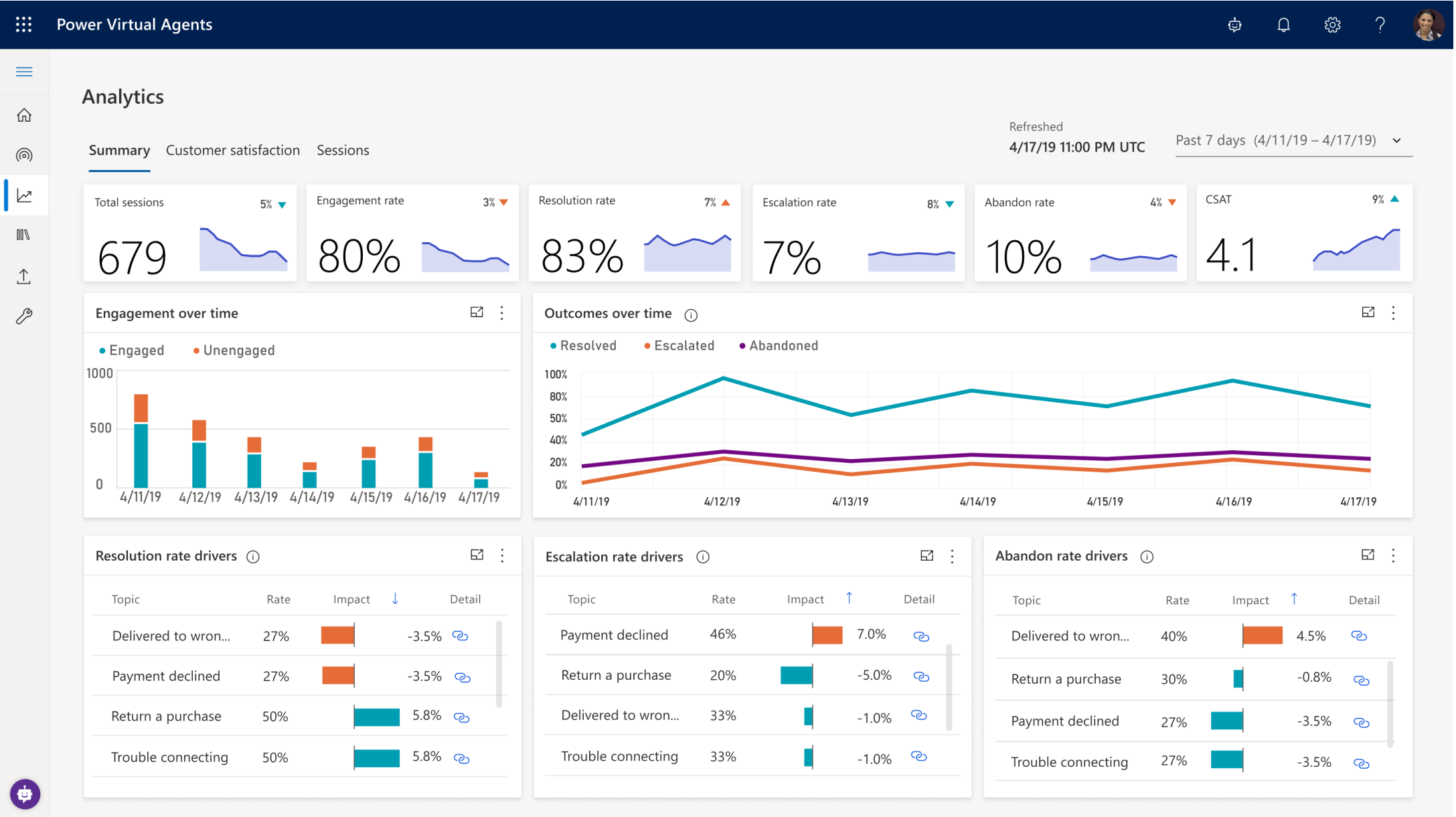
Easily make your bots better

Easily see what's working – and what to improve

Analyze bot / customer conversations to better understand how specific topics are performing, what's impacting your CSAT, and identify where there is room for improvement

Quickly figure out what to build next

Easily see which conversations are going to human agents and determine which topics to teach your bot next





Demo:

Easily build powerful
conversations

Questions?

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Email: Lmohangupta@outlook.com

Microsoft 365 and Power
Platform India User Group

