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## Statistical Thinking and Problem Solving

Issued by [SAS](#)

In this module, you learn the principles of statistical thinking and the importance of having a structured, data-driven approach to problem solving. You also learn tools for understanding your process and for identifying potential sources of variation within the process.

### Skills

Define The Different Data Collection Strategies

Describe Different Types Of Process Maps Used To Define A Process

Develop A Clear Problem Statement And Project Goal

Explain The Importance Of Operational Definitions

Explain The Principles Of Statistical Thinking

Identify Potential Causes Of Variation Within The Process