



A1: Individual Assessment

Simulation: Data-Driven Strategic Recommendations and Business Report

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Unlocking the secrets of credit risk

Team 3, MBAN 2

Feb 22, 2024

Executive Summary

In the dynamic financial landscape, risk management remains a pivotal aspect of the credit card division in any bank. A meticulous analysis of the "German credit card" dataset has unraveled valuable insights into customer profiles, focusing on the implications of age and existing credit on risk levels. The following report synthesizes these insights, delivers business strategies, and formulates recommendations based on the data visualizations provided, aligning with the management's interest in understanding the risk profiles influenced by age and existing credit.

Detailed Analysis

Our analysis begins with a deep dive into the credit duration of our clients. The data indicates a clear correlation between the length of credit duration and risk assessment. Clients with credit terms ranging from "1 to 2 years" and "up to 1 year" are more often categorized under the 'bad' risk profile. This trend suggests a higher propensity for shorter credit terms to be associated with financial instability or a lack of long-term financial planning. On the contrary, clients with longer credit terms, notably "4 to 5 years" and beyond, are predominantly tagged under the 'good' risk profile. These findings align with the conservative hypothesis that clients accustomed to managing long-term financial commitments pose less risk to the bank.

Moving on to the age factor, it is observed that individuals under 35 years of age are predominantly considered a 'good' risk. This demographic showcases a lower percentage of 'bad' credit risk, which corroborates with external studies indicating minimal credit card debt within this age bracket. Young adults are likely to be early in their career paths, potentially more cautious with credit usage, and may have less financial burden compared to older age groups. Those aged between 35 and 50, often considered 'Safe', are our Cash Cows. They tend to provide a steady flow of revenue with minimal risk and are essential to our stable income.

Analyzing the existing credit data, we find three distinct risk categories: moderate, safe, and risk. 'Moderate' risk clients are younger than 35 years, 'safe' are those aged between 35 and 50, and 'risk' clients are those older than 50 years. The segmentation demonstrates that our middle-aged clientele is perceived as financially secure, exhibiting a 'safe' risk profile, while there's a noticeable accumulation of risk among clients older than 50. This could be reflective of post-retirement financial changes or age-related increases in expenditure. Customers in the 'Moderate' risk category with longer credit durations are our Stars. They show great potential, and we should focus our efforts on retaining and satisfying these customers. And those with short-term credits and risky profiles may need special attention. We might need to reevaluate our approach with them to reduce risk.

Business Insights and Strategic Recommendations.

It is imperative to strategize accordingly. For the under-35 clientele, offering products with incentives for responsible credit use may nurture financial discipline and loyalty. For clients with a longer duration of credit, customized retention programs could reinforce their relationship with the bank.

In the case of middle-aged clients, who balance experience with financial stability, the bank could consider offering credit products with benefits that cater to their lifestyle needs. For older clients, who present a higher risk, the bank should consider implementing more stringent credit checks or even proposing secured credit options to mitigate potential losses.

Moreover, credit education programs targeted at 'moderate' risk clients could empower them with the knowledge to improve their creditworthiness. Such initiatives could not only reduce the bank's risk but also enhance client engagement.

To cater to the various needs of these diverse age groups, product innovation is crucial. Developing age-specific credit card products, such as student credit cards for younger clients or cards with healthcare benefits for older clients, could address the unique financial needs of each segment.

Marketing strategies should be aligned with these insights, targeting the less risky segments more aggressively while creating awareness and improvement programs for the higher-risk groups. Additionally, continued investment in data analytics will be vital to refine risk profiles and evolve credit policies.

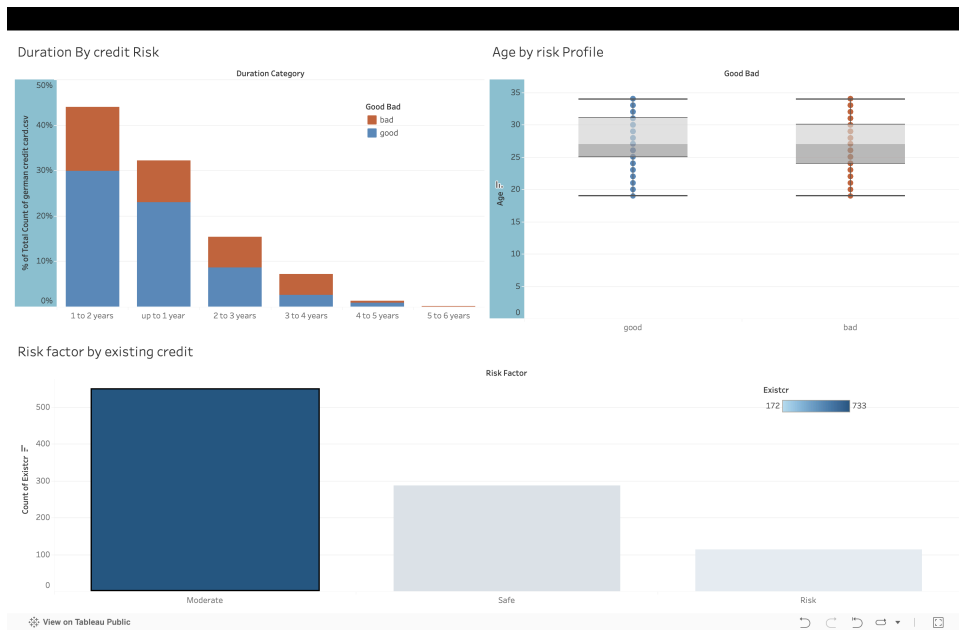
Conclusion

In conclusion, the bank's credit card division should utilize the age and credit duration of clients as primary indicators for assessing risk profiles. By aligning credit offerings with these insights and adapting to the ongoing analysis of customer data, the bank can not only manage risk effectively but also cater to the evolving needs of its clients. Such a proactive and data-driven approach is indispensable for maintaining financial health and customer satisfaction in the competitive market of credit services.

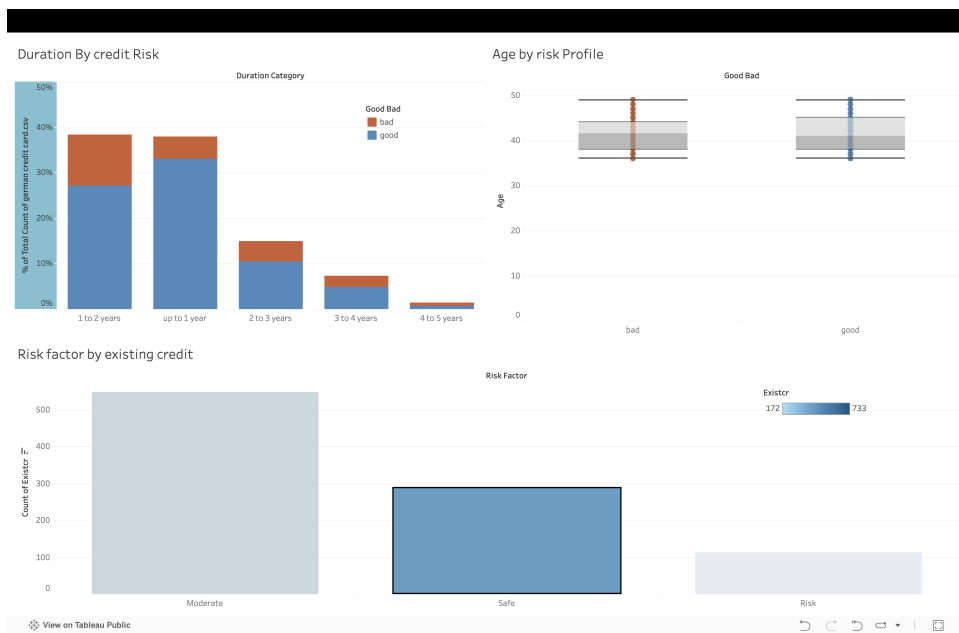
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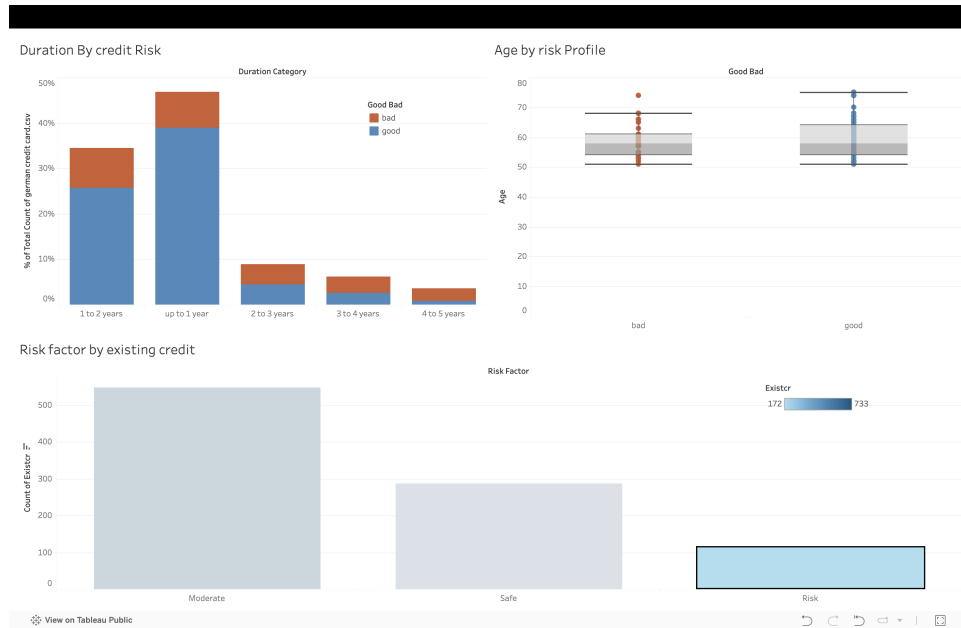
Screenshot 1



Screenshot 2



Screenshot 3



Screenshot 4

Reference

<https://brainly.com/question/40196767#>