SUMAN NEUPANE

Melbourne, VIC
0450481379
sumanneupane008@gmail.com

OBJECTIVE

Experienced IT Support Engineer specializing in disaster management and recovery with Johns Lyng Group. Proficient in network management, client support, and implementing advanced IT solutions. Committed to ongoing professional development and effective problem-solving in dynamic environments.

EDUCATION

Bachelor of Information Technology | Melbourne Institute of Technology   **Mar 2019 - Nov 2022**

Specialized in Cyber Security Principles, Advanced Network Design, and Database Management Systems. Gained comprehensive knowledge in Software Engineering, Network Security, and Internetworking Technologies, aligning with industry standards and practices.

EXPERIENCE

Johns Lyng Group, IT Support Engineer (Disaster Management Project for Government, ERV)   **Dec 2022 - Present**

- Lead IT support for disaster recovery projects in NSW and SA.
- Managed system setups, troubleshooting, and client support.
- Collaborated with teams for network monitoring and technology evaluations.
- Skilled in a range of IT tools, including Microsoft 365 Admin Centre, VMWare, and Azure.

SKILLS

- Network Configuration & Management
- Cloud Services Implementation
- Software Development

- Database Administration
- Effective Technical Communication
- Analytical & Critical Thinking

- Project Coordination & Leadership
- Cyber Security Fundamentals
- Integrated Systems Management

PROJECTS

Buyer-Seller Mobile Interface: **Mar 2021 - Oct 2021**

Developed a B2B mobile interface with an integrated payment system. Technologies: Python, PHP, MySQL, WordPress. Achievements: 'Second Best Project Award'.

Portfolio Website: https://sumanneupane1.github.io/   **Nov 17, 2022**

Created a responsive website for showcasing projects and blogs. Technologies: VSCode, JavaScript, HTML, CSS, Git, GitHub.

CERTIFICATES AND SUCCESS

AZ-900 Microsoft Azure Fundamentals (Certificate)   **Dec 2023**

Active Directory and Group Policy Lab (Certificate)   **Jan 2023**

Full scholarship, Institute of Engineering for Bachelor of Engineering   **Jan 2018**

Scored 90/90 in Pearson Test of English (PTE)   **Mar 2022**

REFERENCE

Alexanda hand, IT Team lead, 0456166634