DANIEL GALLEGO

**UX DESIGNER**

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*SUMMARY*

UX Designer with a focus on delivering impactful results, eager to tackle dynamic challenges and apply creativity to craft intuitive user experiences. Demonstrated proficiency in project management, user-centric problem-solving, and seamless collaboration across teams. Skilled in leveraging state-of-the-art tools and methodologies to streamline processes and elevate user satisfaction

*TECHNICAL SKILLS*

Prototyping Tools User Research

Information Architecture

Interaction Design Visual Design Usability Heuristics

Accessibility Responsive Design User Testing Tools

*PROFESSIONAL EXPERIENCE*

# Instant Chartz App, Morcelle Program Jan 2023 - Present

Led development of an advanced automation system, achieving a 15% increase in operational efficiency.

Streamlined manufacturing processes, reducing production costs by 10%.

Implemented preventive maintenance strategies, resulting in a 20% decrease in equipment downtime.

# System UX Engineer, XarrowAI Industries Feb 2021 - Dec 2022

Designed and optimised a robotic control system, realizing a 12% performance improvement. Coordinated testing and validation, ensuring compliance with industry standards.

Provided technical expertise, contributing to a 15% reduction in system failures.

*EDUCATION*

# UX Industrial Basics and General Application

University of Engineering UX Cohort

 Major in Automotive Technology.

# Aug 2016 - Oct 2019

Thesis on "Technological Advancements within the current Mechatronics Industry”.

# Bachelor of Design in Process Engineering

Engineering University

# May 2014 - May 2016

Relevant coursework in Structural Design and Project Management.

*ADDITIONAL INFORMATION*

**Languages:** English, French, Mandarin.

**Certifications:** Professional Design Engineer (PDE) License, Project Management Tech (PMT). **Awards/Activities:** Most Innovative Employer of the Year (2021), Overall Best Employee Division Two (2024), Onboarding Project Lead (2023)