

## Lesson 4 Assigning Activities

### 4.1 Requirements

For Commercial Auto submissions at Acme company, if the agent has not inspected the vehicles, create an activity to remind underwriter to inspect vehicles.

#### Specifications

- Spec 1** In the Commercial Auto qualification questions, the default answer for question “Did agent inspect vehicles?” should be true. If the answer to this question is set to False, automatically generate an Inspect Vehicles and assign it to an underwriter.
- Spec 2** The description should state: “For customer, <customer name>, inspect all vehicles.”
- Spec 3** The activity should be related to the account.
- Spec 4** If the activity already exists, don’t create another.
- Spec 5** Use the activity pattern “Inspect Vehicles” created in the exercise for the lesson Creating Activities.

### 4.2 Configuration



#### Activity

Creating and Assigning Activity

#### 1. Create an activity and assign it to an underwriter.

- a) Create a Job enhancement and add a function called `createInspectVehiclesActivity_Ext()`.
- b) The code should only apply when the policy product is `BusinessAuto`.

#### HINT:

- i. The question code for question “Did agent inspect vehicles?” is `AgentInspected`.
- ii. Use the `createRoleActivity()` method found in the `JobAssignmentEnhancement` class. This method will create and assign an activity to an Underwriter.

#### 2. Call the new function from the job wizard.

Call `createInspectVehiclesActivity_Ext()` from the `PreQualification` wizard step in the `SubmissionWizard.pcf`. Use the `beforeSave` property of the wizard step to call the code.

3. Either reload PCF by clicking ALT + SHIFT + L in the browser or restart the server.

## 4.3 Verification

1. Log in to Guidewire PolicyCenter as Alice Applegate aapplegate/gw.
2. Select any company account, e.g. Wright Construction, or create a new one.
3. Start or copy a Commercial Auto submission.
4. Answer “No” to the question “Did agent inspect vehicles?”.
5. After you click “Next,” click on the Workplan link under Tools.

The activity should be displayed and assigned to the submission Underwriter. Verify description field is populated correctly.

6. Go back to Qualification step and click “Next”. Make sure a second Inspect Vehicles activity was not created.

### Workplan

Activities

Assign

Skip

Complete

All open

<input type="checkbox"/>	<input type="star"/>	<input type="calendar"/>	Due Date	Escalation Date	Priority	Subject	Status	Assigned To	Assigned By
<input type="checkbox"/>	<input type="star"/>		04/29/2019	05/13/2019	Normal	Inspect vehicles	Open	Alice Applegate	Alice Applegate

Activity

Activity Detail

OK

Skip

Complete

Cancel

Use Note Template

View Notes

Activity Info

Subject

\* Inspect vehicles

Description

For customer, Wright Construction, inspect all vehicles.

Priority

\* Normal

Status

Open

Mandatory

\* ☐ Yes ☒ No

Recurring

No

Target Date

04/29/2019

Escalation Date

05/13/2019

Document Template

Email Template

Assigned to

Alice Applegate

New Note

Topic

<none>

Subject

Related To

\* ---- Submission : 0000228616 (2019-03-18)

Security Level

\* Unrestricted

Text