

## 4.2 Solutions

### Solution 1: Create a claim exception rule

#### 1. Create a new Activity Pattern.

- a) Log in to ClaimCenter as **su/gw**.
- b) Navigate to **Administration □ Business Settings □ Activity Patterns**.
- c) Create a new Activity Pattern.
- d) Call the Activity Pattern **Require coroner's report when a fatality occurs**.
- e) Set its Category to Reminder and its Priority to **Urgent**.
- f) Set its Code to **get\_coroner\_report\_Ext**.
- g) Have the activity escalate if it is not completed in **3 business days**.
- h) Set other properties as appropriate.

Activity Pattern Detail - Require coroner's report when a fatality occurs		<a href="#">Up to Activity Patterns</a>	
Activity Pattern		Activity Pattern Dates	
Subject	Require coroner's report when a fatality occurs	Target days	3
Short Subject		Target hours	
Class	Task	Target start point	Activity creation date
Type	General	Include these days	Business days
Category	Reminder	Business calendar type	Company Holidays
Code	get_coroner_report_Ext	Escalation days	
Priority	Normal	Escalation hours	3
Mandatory	No	Escalation start point	Activity creation date
Calendar Importance	High	Include these days	Business days
Claim loss type		Business calendar type	Company Holidays

- i) Log out of ClaimCenter.

#### 23. Create the new Rule.

- a) In Guidewire Studio, navigate to the Claim Exception Rules.
- b) Create a Claim Exception Rule called **CER01010 – WC Fatality**.
- c) Place it immediately below CER01000 – Setting SIU Life Cycle State.

#### 24. Set the Rule Condition.

- a) What are the conditions required to activate the rule?

(Hint: There are two conditions.)

The Claim Fatality indicator field must not be null.

The Policy Type must be Workers' Compensation.

- b) Code each of these conditions as a Gosu statement returning a Boolean value.  
c) Place the Gosu statements in the return clause, joined by as many ands as necessary.

```
3 CONDITION (claim : entity.Claim):
7   return
8     claim.FatalityClaimIndicator != null
9       and
10    claim.Policy.PolicyType == PolicyType.TC_WORKERSCOMP
11
```

## 25. Set the rule actions.

- a) What is the Rule supposed to do?

Create an activity of type get\_coroner\_report and assign it to the user assigned to the claim.

- b) Write Gosu code that accomplishes this.

```
12 ACTION (claim : entity.Claim, actions : gw.rules.Action):
13   var pat = ActivityPattern.finder.getActivityPatternByCode(
14     "get_coroner_report_Ext")
15   var act = claim.createActivityFromPattern(null, pat)
16   var theUser = claim.AssignedUser
17   var theGroup = claim.AssignedGroup
18   act.assign(theGroup, theUser)
19
20 END
```

## Test Procedure

1. Start (or restart) the ClaimCenter server.
2. Log in to ClaimCenter as aapplegate/gw.
3. Create a Workers' Compensation claim including a fatality. Assign it to aapplegate.
4. Log out, then log in as su/gw.

5. Type Alt-Shift-T.
6. Locate the Claim Exception batch process and click Run.

## Batch Process Info

Processes	<a href="#">Refresh</a>	<a href="#">Download</a>	<a href="#">Suspend Scheduler</a>	<a href="#">Default</a> ▾		
Batch Process	Description	Action			Last Run	Last Error
Activity Escalation	Activity escalation monitor	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/27/2018 10:45 AM	
Aggregate Limit Calculations	Aggregate limit calculations	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>		
Archive Reference Tracking Sync	Ensures that, as long archive reference tracking is enabled, that the archive document references table is in sync with the archive store.	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>		
Bulk Invoice Escalation	Escalate Bulk Invoices from Awaiting-submission status to Requesting status	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/27/2018 10:45 AM	
Bulk Invoice Submission	Processes bulk invoice items for bulk invoice submission.	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>		
Bulk Invoice Workflow Monitor	Transitions invoices from PendingInvoiceItemValidation status to 'AwaitingSubmission' or 'InvalidInvoiceItems' status once the invoice is ready	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/27/2018 10:45 AM	
BulkPurge	Purge records through table updates	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/27/2018 10:45 AM	
Catastrophe Claim Finder	Finds possible claims related to a catastrophe and creates a 'Review for Catastrophe' activity on the claim.	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/27/2018 10:45 AM	
Claim Exception	Claim exception monitor	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/27/2018 10:45 AM	

7. Log out, then log in as aapplegate/gw.
8. Navigate to the WC claim you created.
9. In the Workplan, verify that a “Require coroner’s report” Activity appears.

All open activities ▾						
<input type="checkbox"/>	Due	Priority	Status	Subject	Exposures	External
<input type="checkbox"/>	★★★ 03/02/2018	Urgent	Open	3-point contact - Employer		No
<input type="checkbox"/>	★★★ 03/02/2018	Urgent	Open	3-point contact - Employee		No
<input type="checkbox"/>	★★★ 03/02/2018	Urgent	Open	3-point contact - Medical Provider	(1) Medical Details	No
<input type="checkbox"/>	★★★ 03/04/2018	Urgent	Open	Require coroner's report when fatality occurs.		No
<input type="checkbox"/>	★★★ 03/08/2018	High	Open	Determine compensability		No