

Lesson 8 Administering Workers' Compensation

ClaimCenter contains several Workers' Compensation related parameters that help customize behavior and financials of WC claims. These parameters are managed by a ClaimCenter Administrator.

8.1 Exercise: Investigation - Administration



Activity

In this exercise, you examine Administrative parameters which affect Workers' Compensation claims.



Important!

For this lab, every student will use the same user login. Therefore, do not modify any data.

Never click an Update button!

1. Log in to ClaimCenter as the administrator (admin/gw).
2. Navigate to the Administration screens.
3. In the Actions menu, click Business Settings → WC Parameters → Benefit Parameters.

Answer the following questions:

4. In Delaware, what is the Percentage of Wages for Temporary Total Disability?
5. In North Carolina, what is the Minimum Weekly Benefit for Permanent Partial Disability?
6. In New Jersey, what is the Percentage of Wages for Temporary Partial Disability? What does this mean?
7. In the Actions menu, click PPD Min / Max.
8. In California, does the current Minimum Benefit for PPD depend on the percentage of disability?
9. In the WC Parameters section of the left pane, click Compensability Parameters.
10. In the states for which sample data is provided, do any of them use both Days from Loss and Days from Notice?
11. In the left pane under Business Settings, click ICD Codes.
12. What is the Diagnosis with Code B04?
13. What codes refer to a Contusion of Scalp?
Hint: Search for Body System = Injury, poisoning, and certain other consequences of external causes.
14. Log out of ClaimCenter.



Stop

8.2 Solution: Investigation - Administration



Solution

1. Log in to ClaimCenter as the administrator (admin/gw).
2. Navigate to the Administration screens.
3. In the Actions menu, click Business Settings → WC Parameters → Benefit Parameters.

Answer the following questions:

4. In Delaware, what is the Percentage of Wages for Temporary Total Disability?

66.6667%

5. In North Carolina, what is the Minimum Weekly Benefit for Permanent Partial Disability?

\$30.00

6. In New Jersey, what is the Percentage of Wages for Temporary Partial Disability? What does this mean?

It is undefined. This means that the New Jersey jurisdiction does not have the concept of Temporary Partial Disability

7. In the Actions menu, click PPD Min / Max.

8. In California, does the current Maximum Benefit for PPD depend on the percentage of disability?

Yes, 70

9. In the WC Parameters section of the left pane, click Compensability Parameters.

10. In the states for which sample data is provided, do any of them use both Days from Loss and Days from Notice? No

11. In the left pane under Business Settings, click ICD Codes.

12. What is the Diagnosis with Code B04?

Monkeypox

13. What codes refer to a Contusion of Scalp?

Hint: Search for Body System = Injury, poisoning, and certain other consequences of external causes.

S00.03XA, S00.03XD, and SS00.03XS

14. Log out of ClaimCenter.

8.3 Exercise: User settings



Activity

In this exercise, you modify a user setting and observe the change in the UI

1. Log in to ClaimCenter as Will StudentXX (wstudentXX/gw).
2. Navigate to Desktop→ Claims.
3. Observe that the column between “Insured” and “Loss Date” is labeled “Claimant” and that you cannot sort on it.
4. Log out of ClaimCenter and log back in as Ursula Seradmin (useradmin/gw).
5. Navigate to Administration → Users and Security → Users.
6. In the Username field, search for wstudentXX.
7. Drill down on your username (wstudentXX).
8. On the Will StudentXX page, select the Profile tab and click Edit.
9. In the Profile Defaults section, set Loss Type to Workers’ Comp.
10. Click Update and log out.
11. Log back in as wstudentXX/gw.
12. Navigate to Desktop→ Claims.
13. Observe that the column between “Insured” and “Loss Date” is now labeled “Injured Worker” and it is now sortable.



Stop