

# Lesson 4 Line of Business and Coverage

## Prerequisites

For this exercise, you will use ClaimCenter and a supported web browser.

ClaimCenter Server and Contact Manager should be running when you start the exercise.

The default URL for ClaimCenter is <http://localhost:8080/cc/ClaimCenter.do>.



### Important!

For this exercise, every student will use the same user login. Therefore, do not modify any data. Never click an Update button!

## 4.1 Exercise: Examine a personal auto claim



### Activity

1. Log on to ClaimCenter as Andy Applegate (aapplegate / gw).
2. Examine the Karen Egertson claim, claim number 235-53-425892.
3. What type of policy does Karen have?
4. Does she have any vehicles specified on the policy and what make?
5. What coverages does the policy have?
6. How does this policy type affect claims that may be filed against this policy?
7. What is the loss cause for this claim?

Examine the exposures for this claim.

8. What are the coverage and coverage subtypes for the Vehicle Exposures?