

6.2 Solution

Solution 1: Track changes to salvage status field

Element	Code	Name	Priority	Name	Value
✓ typelistextension	CustomHistoryType	Custom history ev...		code	Ext_SalvageStatusChagned
typecode	a_n_f_r	Auto: No fault rati...	-1	name	Salvage Status Changed
typecode	e_w_n_r	Exposure with no ...	-1	desc	Salvage Status Changed
typecode	Export	Exported to mainf...	-1	identifierCode	
typecode	DataChange	Data change	-1	priority	-1
typecode	create_recovery_bill	Create recovery bill	-1	retired	false
typecode	catastrophe	Guidewire catast...	-1		
typecode	email	Email sent	-1		
typecode	warning	Warning	-1		
typecode	Ext_SalvageStatus...	Salvage Status Ch...	-1		

```
1    USES:  
2  
3    CONDITION (claim : entity.Claim):  
4        return claim.isFieldChanged(claim#SalvageStatus)  
5  
6    ACTION (claim : entity.Claim, actions : gw.rules.Action):  
7        claim.createCustomHistoryEvent(  
8            CustomHistoryType.TC_EXT_SALVAGESTATUSCHANGED,  
9            "Salvage status changed from " +  
10            claim.getOriginalValue(claim#SalvageStatus).DisplayName +  
11            " to " + claim.SalvageStatus.DisplayName + ".")  
12  
13    END
```

Test procedure

Claim Status

Primary Group	AUTO1 - TeamA
Special Claim Permission	
Claim Validation Level	Ability to pay
Salvage Status	In review
Other Recoverable Status	
Reinsurance Reportable?	
Reinsurance Edit Reason	

History

All				
Type	Related To	User	Event Time Stamp	Description
Salvage status changed	Entire claim	Andy Applegate	05/09/2018 11:48 AM	Salvage status changed from null to In review.