

Lesson 8 Workers' Compensation exposures

8.1 Exercise: Medical Details exposures



Activity

In this exercise, you manage medical details on the Jason RoseberryXX claim.

1. As wstudentXX, log in to ClaimCenter.
2. Navigate to the Jason RoseberryXX claim.

Recall that Jason RoseberryXX had originally sustained two injuries – a back injury and a concussion. A few weeks after his accident, Jason indicates the back pain is almost gone but still there's pain in his shoulder and has complained of headaches, dizziness, fatigue, lack of balance, and loss of energy. Jason's doctor has recommended rest and minimal physical activity.

To facilitate treatment, begin Medical Case Management (MCM) on the claim.

3. On the Summary card of Medical Details, search for and assign William Andy to the Nurse Case Manager role.

A copy of the full initial medical report from the hospital has been received. The medical report obtained contains ICD-10 codes with notes that both shoulder pain and upper back pain were experienced.

4. On the Medical Details exposure, enter these codes to identify the Diagnoses:
 - a) M25.512 (pain in left shoulder) (Make this the primary diagnosis)
 - b) S06.0X1A (Concussion)
 - c) Indicate that both diagnoses are compensable. The provider for both diagnoses is Dr. KaminskyXX
5. Reconfirm both diagnoses.
6. The approved treatment for the back injury consists of 20 PT (Physical therapy) sessions. Indicate that Cole PhysiotherapyXX will be providing this treatment. Set the “Date Authorized” to today’s date.



Tip

You have to create Cole PhysiotherapyXX as a Physical Therapist on the Parties Involved screen for the claim.

7. Complete the “3-point contact” activities and the “Get initial medical report” activity.