

5.4 Solution: Contacts review



1. How many contacts are now on the Kevin SmithXX claim?

5

2. How many of the contacts are claimants?

2

3. Is Express Auto linked to Address Book?

Yes

4. If so, how could you tell (name two ways)?

There is a message on the Basics tab. There is a button to view the contact in Address Book (ContactManager).

5. How did it get linked?

It was linked automatically when the contact was added from Address Book (ContactManager).

6. Can you remove the Passenger role from Jennifer CashmanXX? Why or why not?

No, because each contact must have at least one role to exist on a claim. If I removed the role from Jennifer the contact would be removed from the claim.