

## 4.2 Solutions

### Solution 1: Create a claim exception rule

#### 1. Create a new Activity Pattern.

- Log in to ClaimCenter as **su/gw**.
- Navigate to **Administration** ▢ **Business Settings** ▢ **Activity Patterns**.
- Create a new Activity Pattern.
- Call the Activity Pattern **Require coroner's report when a fatality occurs**.
- Set its Category to Reminder and its Priority to **Urgent**.
- Set its Code to **get\_coroner\_report\_Ext**.
- Have the activity escalate if it is not completed in **3 business days**.
- Set other properties as appropriate.

Activity Pattern Detail - Require coroner's report when a fatality occurs				Up to Activity Patterns
Activity Pattern		Activity Pattern Dates		
Subject	Require coroner's report when a fatality occurs	Target days	3	
Short Subject		Target hours		
Class	Task	Target start point	Activity creation date	
Type	General	Include these days	Business days	
Category	Reminder	Business calendar type	Company Holidays	
Code	get_coroner_report_Ext	Escalation days		
Priority	Normal	Escalation hours	3	
Mandatory	No	Escalation start point	Activity creation date	
Calendar Importance	High	Include these days	Business days	
Claim loss type		Business calendar type	Company Holidays	

- Log out of ClaimCenter.

#### 23. Create the new Rule.

- In Guidewire Studio, navigate to the Claim Exception Rules.
- Create a Claim Exception Rule called **CER01010 – WC Fatality**.
- Place it immediately below CER01000 – Setting SIU Life Cycle State.

#### 24. Set the Rule Condition.

- a) What are the conditions required to activate the rule?

*(Hint: There are two conditions.)*

*The Claim Fatality indicator field must not be null.*

*The Policy Type must be Workers' Compensation.*

- b) Code each of these conditions as a Gosu statement returning a Boolean value.  
c) Place the Gosu statements in the return clause, joined by as many ands as necessary.

```
3  CONDITION (claim : entity.Claim):  
7  return  
8  claim.FatalityClaimIndicator != null  
9      and  
10 claim.Policy.PolicyType == PolicyType.TC_WORKERSCOMP  
11
```

## 25. Set the rule actions.

- a) What is the Rule supposed to do?

*Create an activity of type get\_coroner\_report and assign it to the user assigned to the claim.*

- b) Write Gosu code that accomplishes this.

```
12 ACTION (claim : entity.Claim, actions : gw.rules.Action):  
17 var pat = ActivityPattern.finder.getActivityPatternByCode(  
18     "get_coroner_report_Ext")  
19 var act = claim.createActivityFromPattern(null, pat)  
20 var theUser = claim.AssignedUser  
21 var theGroup = claim.AssignedGroup  
22 act.assign(theGroup, theUser)  
23 END
```

## Test Procedure

1. **Start (or restart) the ClaimCenter server.**
2. **Log in to ClaimCenter as aapplegate/gw.**
3. **Create a Workers' Compensation claim including a fatality. Assign it to aapplegate.**
4. **Log out, then log in as su/gw.**

5. Type **Alt-Shift-T**.
6. Locate the **Claim Exception batch process** and click **Run**.

## Batch Process Info

Processes					
		<a href="#">Refresh</a>	<a href="#">Download</a>	<a href="#">Suspend Scheduler</a>	Default ▾
Batch Process ▴▾	Description ▴▾	Action			Last Run
Activity Escalation	Activity escalation monitor	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/
Aggregate Limit Calculations	Aggregate limit calculations	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	
Archive Reference Tracking Sync	Ensures that, as long archive reference tracking is enabled, that the archive document references table is in sync with the archive store.	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	
Bulk Invoice Escalation	Escalate Bulk Invoices from Awaiting-submission status to Requesting status	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/
Bulk Invoice Submission	Processes bulk invoice items for bulk invoice submission.	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	
Bulk Invoice Workflow Monitor	Transitions invoices from PendingInvoiceItemValidation status to 'AwaitingSubmission' or 'InvalidInvoiceItems' status once the invoice is ready	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/
BulkPurge	Purge records through table updates	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/
Catastrophe Claim Finder	Finds possible claims related to a catastrophe and creates a 'Review for Catastrophe' activity on the claim.	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/
Claim Exception	Claim exception monitor	<a href="#">Run</a>	<a href="#">Stop</a>	<a href="#">Download History</a>	03/

7. Log out, then log in as **aaplegate/gw**.
8. Navigate to the **WC claim** you created.
9. In the **Workplan**, verify that a **“Require coroner’s report” Activity** appears.

All open activities ▾						
<input type="checkbox"/>	Due ▴▾	Priority ▴▾	Status ▴▾	Subject ▴▾	Exposures ▴▾	External ▴▾
<input type="checkbox"/>	★ 03/02/2018	Urgent	Open	3-point contact - Employer		No
<input type="checkbox"/>	★ 03/02/2018	Urgent	Open	3-point contact - Employee		No
<input type="checkbox"/>	★ 03/02/2018	Urgent	Open	3-point contact - Medical Provider	(1) Medical Details	No
<input type="checkbox"/>	★ 03/04/2018	Urgent	Open	Require coroner's report when fatality occurs.		No
<input type="checkbox"/>	★ 03/08/2018	High	Open	Determine compensability		No